

#### Avaya Solution & Interoperability Test Lab

# Configuring 802.1X Protocol on HP ProCurve Switch for an Avaya IP Telephone with an Attached PC - Issue 1.0

#### Abstract

The IEEE 802.1X standard defines a client-server based access control and authentication protocol that restricts unauthorized clients from connecting to a LAN through publicly accessible ports. 802.1X provides a means of authenticating and authorizing users attached to a LAN port and of preventing access to that port in cases where the authentication process fails. HP ProCurve switch supports 802.1X as authenticators and Avaya IP Telephones support 802.1X as supplicants. These Application Notes provides the steps necessary to configure 802.1X on the HP ProCurve switch for an Avaya IP Telephone with an attached PC. Microsoft Internet Authentication Service is used as the authentication server.

#### 1 Introduction

The 802.1X protocol is an IEEE standard for media-level access control, offering the capability to permit or deny network connectivity, control LAN access, and apply traffic policy, based on user or machine identity. 802.1X consists of three components (or entities):

- Supplicant a port access entity (PAE) that requests access to the network. For example, an Avaya IP Telephone and the attached PC can be configured to be 802.1X supplicants.
- Authenticator a PAE that facilities the authentication of the supplicant. The HP ProCurve switches function as authenticator PAEs that control the physical access to the network based on the authentication status of a supplicant.
- Authentication server a PAE, typically a Remote Authentication Dial-In User Service (RADIUS) server, which actually provides authentication service.

802.1X makes use of Extensible Authentication Protocol (EAP) messages. The protocol in 802.1X is called EAP encapsulation over LANs (EAPOL). It is currently defined for Ethernet-like LANs including 802.11 wireless. The Authenticator becomes the middleman for relaying EAP received in 802.1X packets to an authentication server by using the RADIUS format to carry the EAP information.

The Avaya IP Telephones support EAP-MD5 authentication. The following shows typical EAP-MD5 message exchanges for the 802.1X protocol. The authenticator or the supplicant can initiate authentication. When the switch detects the port link state transitions from down to up, the switch will send an EAP-request/identity frame to the client to request its identity. When the client receives the frame, it responds with an EAP-response/identity frame. If the client does not receive an EAP-request/identity frame from the switch, the client can initiate authentication by sending an EAPOL-start frame, which prompts the switch to request the client's identity. **Figure 1** shows typical flows for the Avaya IP Telephone, the HP ProCurve switch and an authentication server using the EAP-MD5 authentication.

Avaya IP Telephones can prompt the user for a username and password, and the username and password can be stored. For example, the user may be prompted for a username and password if the username and password have never been entered in the phone, if the phone has been reset to the manufacturer's default values, or if the RADIUS server rejects the current username and password. The default username is the phone's MAC address. Once entered, the phone will save the username and password, and the saved values will be re-used (without prompting the user) when the phone is restarted.

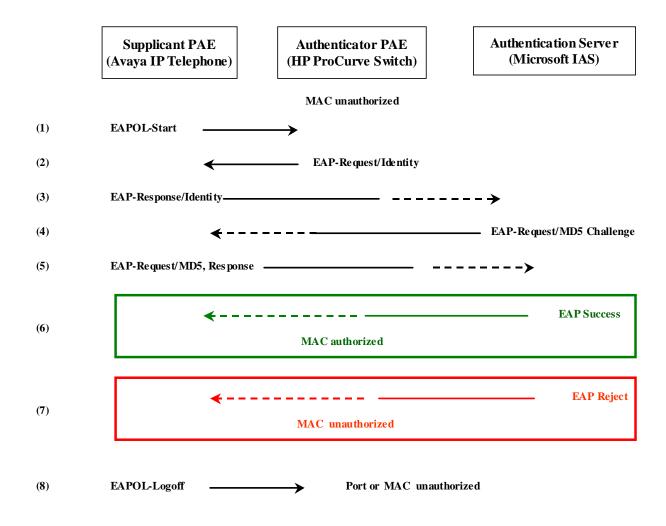


Figure 1: 802.1X Message Exchanges

The following describes the 802.1X flows in **Figure 1**:

- 1. The supplicant (the Avaya IP Telephone) sends an "EAPOL Start" packet to the authenticator (the HP ProCurve Switch). The IP Telephone will ignore the EAP-request/identity frames from the switch during its booting process.
- 2. The authenticator responds with an "EAP-Request/Identity" packet to the supplicant.
- 3. The supplicant responds with an "EAP-Response/Identity" packet to the authenticator. The authenticator strips the EAP Ethernet header and encapsulates the remaining EAP frame in the RADIUS format, and then sends it to the authentication server.
- 4. The authentication server recognizes the packet as an EAP-MD5 type and sends back a challenge message to the authenticator. The authenticator removes the authentication server's frame header and encapsulates the remaining EAP frame into the EAPOL format and then sends it to the supplicant.

- 5. The supplicant responds to the challenge and the authenticator passes the response onto the authentication server.
- 6. If the supplicant provides proper identity, the authentication server responds with a success message. The authenticator passes the message onto the supplicant and allows access to the LAN.
- 7. If the supplicant does not provide proper identity, the authentication server responds with a reject message. The authenticator passes the message onto the supplicant and blocks access to the LAN.
- 8. When the supplicant is disabled or reset, the supplicant sends an EAPOL-Logoff message, which prompts the authenticator to block access to the LAN.

**Figure 2** shows the network diagram used in these Application Notes. The PCs attached to the Avaya IP Telephones are installed with the Funk Odyssey client software (802.1X client software). The EAP-MD5 authentication is configured for the IP Telephone and the attached PC in these Application Notes.

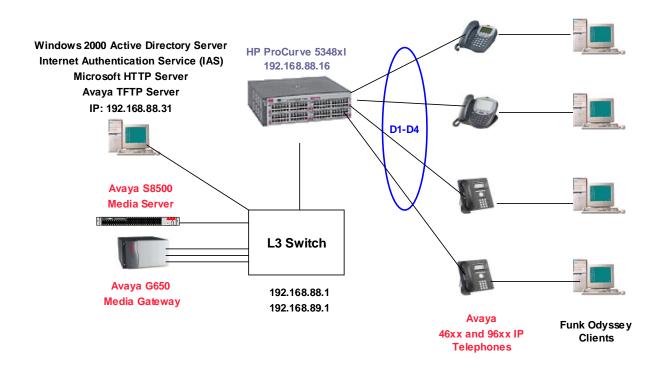


Figure 2 – 802.1X Configuration With Avaya IP Telephones

## 2 Equipment and Software Validated

**Table 1** below shows the versions verified in these Application Notes.

Equipment	Software
Avaya S8500 Media Server	Avaya Communication Manager
•	3.1.1 (load 628.7)
Avaya G650 Media Gateway	
IPSI (TN2312BP)	HW12 FW030
C-LAN (TN799DP)	HW01 FW017
MEDPRO (TN2302AP)	HW11 FW108
Avaya 9610 IP Telephone	1.2 H.323
Avaya 9620 IP Telephone	1.2 H.323
Avaya 9630 IP Telephone	1.2 H.323
Avaya 9630G IP Telephone	1.2 H.323
Avaya 9640 IP Telephone	1.2 H.323
Avaya 9650 IP Telephone	1.2 H.323
Avaya 4610SW IP Telephone	2.6
Avaya 4620SW IP Telephone	2.6
Avaya 4621SW IP Telephone	2.6
Avaya 4622SW IP Telephone	2.6
HP ProCurve 5348xl Switch	E.10.44
Apache HTTP Server (for 96xx phones)	2.0.54
Avaya TFTP Server (for 46xx phones)	3.6.1
Microsoft Internet Authentication Service (IAS)	Microsoft Windows 2000 Advanced
	Server
Microsoft DHCP Server	Microsoft Windows 2000 Advanced
	Server
Funk Odyssey Client	4.30

**Table 1: Equipment and Software Validated** 

## 3 Configurations

The HP ProCurve switch supports Client-Based Authentication. Multiple clients on the same port can be authenticated individually. An Avaya IP Telephone with an attached PC can be independently authenticated in different VLANs when connected to the HP ProCurve Switch.

Avaya IP Telephones support three 802.1X operational modes. The operational mode can be changed by pressing "mute80219#" ("mute8021x") on the Avaya 46xx IP Telephones or by pressing the Craft Access Code (the default is "mutecraft#" or "mute27283#") on the Avaya 96xx IP Telephones.

- **Pass-thru Mode** Unicast supplicant operation for the IP Telephone itself, with PAE multicast pass-through for the attached PC, but without proxy Logoff (default).
- Pass-thru with logoff Mode (p -t w/Logoff) Unicast supplicant operation for the IP Telephone itself, with PAE multicast pass-through and proxy Logoff for the attached PC. When the attached PC is physically disconnected from the IP Telephone, the phone will send an EAPOL-Logoff for the attached PC.
- **Supplicant Mode** Unicast or multicast supplicant operation for the IP Telephone itself, without PAE multicast pass-through or proxy Logoff for the attached PC.

Since most 802.1X clients use the Multicast MAC address for the EAPOL messages, the IP Telephone must be configured to the **pass-thru** or **p-t w/Logoff** mode to pass-through these Multicast messages. It is recommended to use the **p-t w/Logoff** mode. When the phone is in the **p-t w/Logoff** mode, the phone will do proxy logoff for the attached PC when the PC is physically disconnected. When the HP ProCurve switch receives the logoff message, the PC will be removed from the authorized MAC list.

#### 3.1 Configuring 802.1X on the HP ProCurve Switch

The following shows the annotated global 802.1X configuration. The radius authentication secret must match the configuration on the Microsoft Internet Authentication Server.

```
! --- Configure the switch for 802.1X authentication for the port access aaa authentication port-access eap-radius
! --- Configure the radius server to the IAS radius-server host 192.168.88.31 key 1234567890123
```

By default, all ports are configured in the **auto** mode. The command **aaa port-access authenticator <port #> control** can be used to configure a port in the **authorized**, **auto** or **unauthorized** mode.

HP(config)# aaa port-access authenticator D1-D4 control

authorized Force authorized.

auto Auto.

unauthorized Force unauthorized.

The following screen configures ports D1 to D4 to the 802.1X authenticator ports and the control mode to auto.

```
aaa port-access authenticator D1-D4
aaa port-access authenticator D1-D4 control auto
```

Use the command **aaa port-access authenticator active** to enable 802.1X authentication on the switch. This command will activate 802.1X port-access on the configured ports as authenticators.

aaa port-access authenticator active

The following screen shows the VLAN and ports configuration. To put an IP Telephone and the attached PC into different VLANs, configure a port with an untagged VLAN for the attached PC and a tagged VLAN for the Avaya IP Telephone. Ports D1-D4 are configured with untagged VLAN 89 and tagged VLAN 88. Port D24, which is connected to the L3 switch, is configured with tagged VLANs 88 and 89.

```
vlan 89
    name "VLAN89"
    untagged D1-D4
    tagged D24
    voice
    exit
vlan 88
    name "VLAN88"
    ip address 192.168.88.16 255.255.255.0
    tagged D1-D4,D24
    exit
```

Use the command **primary-vlan <VLAN ID>** to configure a primary VLAN on the switch. The primary VLAN IP address will be used as the network access server (NAS) IP address to access the Radius Server (see **Section 3.4**). The primary VLAN is configured to VLAN 88 in these Application Notes. The VLAN 88 IP address 192.168.88.16 will be used as the NAS-IP-address.

By default, 802.1X re-authentication is not enabled. It is recommended to enable reauthentication for high security. In the sample configuration, the re-authentication period is configured to 3600 seconds. The HP ProCurve switch also supports client limits for 802.1X authentication. It must be configured to 3 (3 MACs) if the phone with the attached PC needs to be supported. When the phone is reset from the manufacturer's default, the phone will boot from the native VLAN and then switch to the voice VLAN. The HP ProCurve Switch will detect two MAC addresses for the phone (one MAC on the native VLAN and another on the voice VLAN). Use the command **port-security <port#> learn-mode port-access** to allow only the number of 802.1X devices specified by the client-limit option.

```
aaa port-access authenticator D1-D4 reauth-period 3600
aaa port-access authenticator D1-D4 client-limit 3
port-security D1-D4 learn-mode port-access
```

Refer to [1] for detailed security configuration guide on the HP ProCurve switch.

#### 3.2 DHCP Configuration for Avaya IP Telephones

**Table 2** summarizes the Dynamic Host Configuration Protocol (DHCP) configuration on the Microsoft DHCP Server. The following describes how the Avaya IP Telephones work with the DHCP server after the 802.1X authentication succeeds.

Consider the example of IP Telephones and computers configured for DHCP in **Figure 2**. If the IP Telephone is set to the manufacturer's default configuration, the IP Telephone will initially send a clear DHCP request. The HP ProCurve port connected to the Avaya IP Telephone is configured with both untagged VLAN 89 and tagged VLAN 88. The clear DHCP request will be associated with the untagged VLAN 89 on the port. When the L3 switch relays the DHCP request to the configured DHCP server 192.168.88.31, the DHCP server associates this request with the 192.168.89.0 scope and returns a reply with Options 176 and 242 strings, instructing the IP Telephone to enable 802.1Q tagging with VLAN ID 88. The IP Telephone receiving this reply will release the supplied IP address and issue a new DHCP request with VLAN ID 88. The DHCP server associates this request with scope 192.168.88.0 and replies with an IP address from that scope as well as several parameters in Options 176 and 242.

When the attached PC issues a DHCP request, it will send a clear DHCP request after its successful authentication. This request will be served in the same way as the initial request from the phone. However, the computer will ignore Options 176 and 242 values specifying a new VLAN. Therefore, no new DHCP request is issued.

By default, the Avaya 46xx IP Telephones use Option 176 and the Avaya 96xx IP Telephones use Option 242. Avaya 46xx IP Telephones use the TFTP server and the Avaya 96xx IP Telephones use the HTTP server.

DHCP Scope	Option 3 Router	Option 176 Option 242
192.168.88.0	192.168.88.1	Option 176: MCIPADD=192.168.88.22,TFTPSRVR=192.168.88.31 Option 242: MCIPADD=192.168.88.22,HTTPSRVR=192.168.88.31
192.168.89.0	192.168.89.1	Option 176: L2QVLAN=88 Option 242: L2QVLAN=88

**Table 2 – DHCP Configuration Summary** 

#### 3.3 Configuring the Active Directory Server

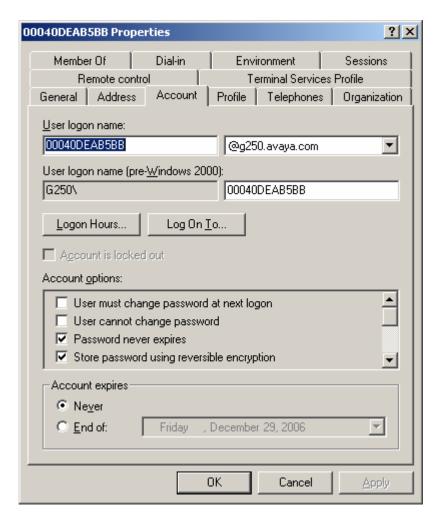
In the sample configuration, the Microsoft IAS and the active directory run on the same Microsoft Advanced 2000 Server. The intent of this section is to illustrate relevant aspects of the configuration used for the testing.

Configure passwords to be stored using reversible format to support EAP-MD5. This step is required for MD5.

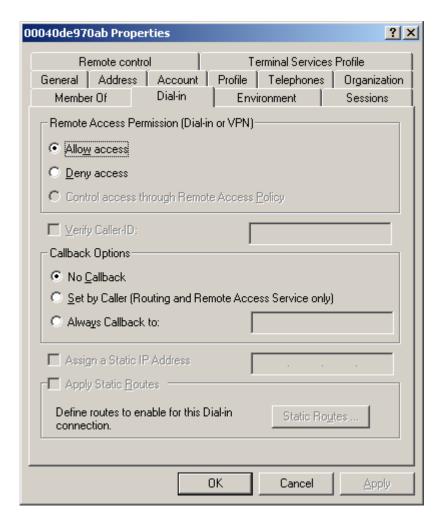
- From the **Active Directory Users and Computers** screen, right-click the Active Directory domain and select **Properties** (not shown)..
- Select **Group Policy**, highlight **Default Domain Policy** and click the **Edit** button (not shown).
- Set **Store password using reversible encryption** to be **Enabled** for the password policy under Computer Configuration/Windows Settings/Security Settings/Account Policies/Password Policy tree.



Create user names and passwords for the phones and PCs. Configure the phone's MAC as its user name. The default user name for the phone is its MAC address (without colons) with upper case letters. To store password using reversible encryption, check **Store password using reversible encryption** under the **Account** tab. Note that user names are not case sensitive on the Microsoft IAS. Use default for the rest.

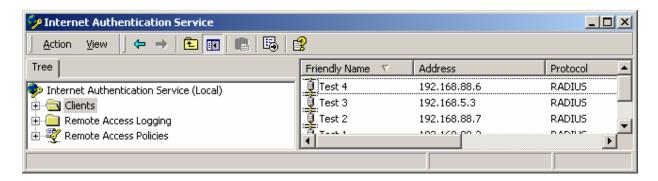


To enable remote access for a user, from a user account **Properties**; select **Allow access** for **Remote Access Permission** under the **Dial-in** tab. Click **OK**.

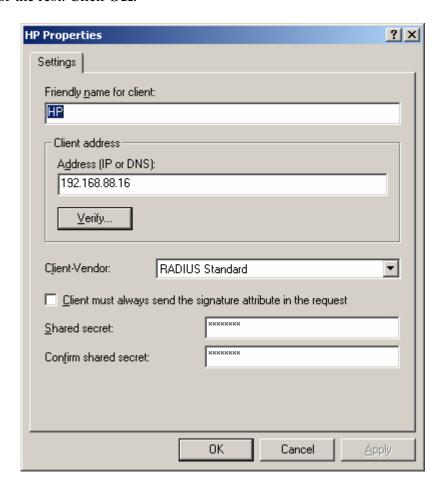


### 3.4 Configuring the Microsoft IAS

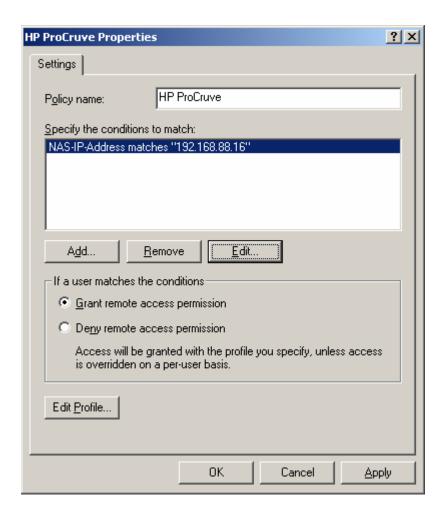
Open the Microsoft IAS by navigating to **Start > Programs > Administrative Tools > Internet Authentication Service.** Right click **Clients** and select **New Client** to add a new client.



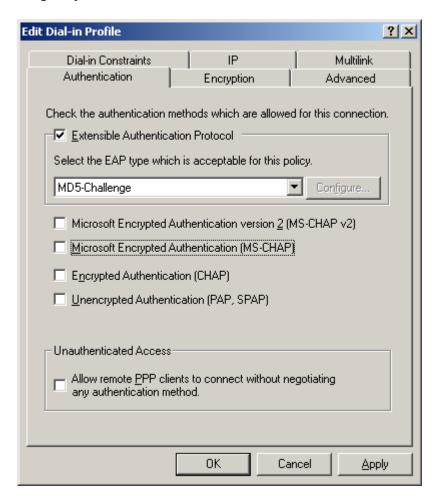
The following shows the client configuration for the HP ProCurve switch. The **Client address** and **Shared secret** must match the configuration on the HP ProCurve switch in **Section 3.1**. Use default for the rest. Click **OK**.



Right click **Remote Access Policies** and select **New Remote Access Policy** to add a new Remote Access Policy. The following shows the remote access policy configuration for the HP ProCurve switch. The **Specify the conditions to match** is configured to match the NAS-IP-Address. The NAS-IP-Address must be configured to the primary IP address of the HP ProCurve switch (192.168.88.16). Select **Grant remote access permission** under **If a user matches the conditions**. Click **OK**.



Click the **Edit Profile...** button and select the **Authentication** tab. Check the **Extensible Authentication Protocol** and select **MD5-Challenge** under **Select the EAP type which is acceptable for this policy**. Click **OK**.

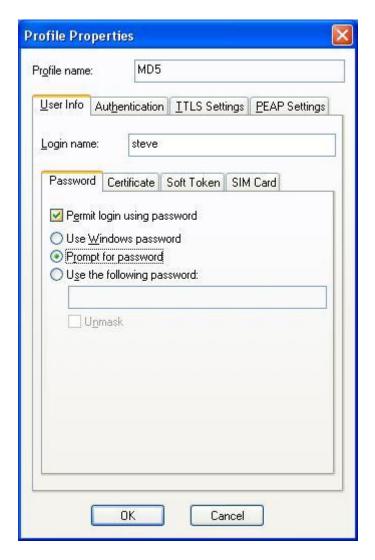


## 3.5 Configuring the Odyssey Client

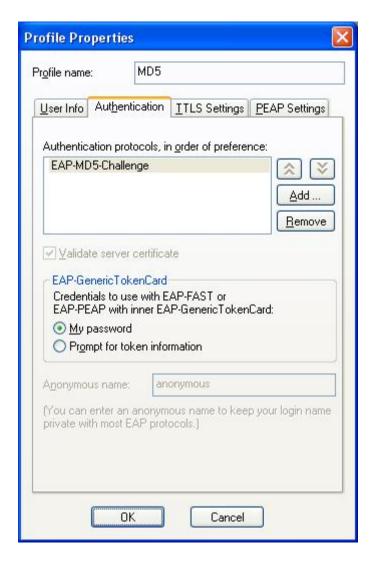
After the Funk Odyssey Client Software is installed on a client PC, start the Funk Odyssey Client Manager by navigating to  $Start \rightarrow Programs \rightarrow Funk Software \rightarrow Odyssey Client \rightarrow Odyssey Client Manager. The following shows the Funk Odyssey Client Manager. Click$ **Profiles**and then click**Add**or highlight the existing profile and press**Properties**.



The profile named **MD5** has been created. Double-click the **MD5** profile to show the configuration. Click the **User Info** tab in the following screen and enter a **Login name** as configured on the Microsoft IAS. Check **Permit login using password**. Select **Prompt for password** or **Use the following password**. When **Prompt for password** is selected, a window will pop up on the client to request a password when a new connection is made, or the current password fails the authentication.



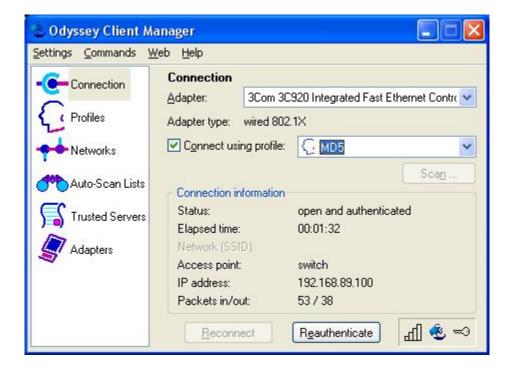
Click the **Authentication** tab from the profile screen and add **EAP-MD5-Challenge** as an authentication protocol. Ignore the **TTLS Settings** and **PEAP Settings** tabs, which are not related to EAP-MD5. Click **OK**.



Click the **Adapters** icon from **Odyssey Client Manager**, and add the wired Ethernet adapter (not shown). The following screen shows the adapter configured for the Odyssey.



Click the **Connection** icon from the **Odyssey Client Manager**. Select the Ethernet adapter in the **Adapter** field. Check the **Connect using profile** box and select the **MD5** as the profile. If the client is authenticated, the **Status** for the **Connection information** should be **open and authenticated**.



#### 4 Verification

## 4.1 Verify 802.1X on the HP ProCurve Switch

Use the command **show authentication** to verify that **Port-Access** is enabled with the **EapRadius**.

HP# show authentication							
Status and Counters - Authentication Information							
Login Attempts : 3 Respect Privilege : Disabled							
Access Task	, –	Login Secondary					
Console	Local		Local	None			
Telnet Port-Access	Local EapRadius	None	Local	None			
Webui	Local	None	Local	None			
SSH	Local		Local	None			
Web-Auth	ChapRadius						
MAC-Auth	ChapRadius						

Use the command **show radius authentication** to display authentication information.

Use the command **show port-access authenticator config** to display the port-access configuration. The following screen shows that port-access authenticator is activated on the switch and ports D1 to D4 are configured with the auto mode with the re-authentication period 3600 seconds.

HP# show	HP# show port-access authenticator config								
Port Ac	Port Access Authenticator Configuration								
Port-a	Port-access authenticator activated [No] : Yes								
Port	Re-auth Period	Access Control	Max Reqs	Quiet Period		Supplicant Timeout	Server Timeout	Cntrl Dir	
D1   D2   D3   D4	3600 3600 3600 3600	Auto Auto Auto Auto	2 2 2 2 2	60 60 60	30 30 30 30 30	30 30 30 30	30 30 30 30	both both both both	

Use the command **show port-access authenticator** to display the 802.1X status. The **Status Open** indicates that there is an 802.1X client successfully authenticated on a port. The **Status Closed** indicates that there is no 802.1X client successfully authenticated on the port.

HP# sho	HP# show port-access authenticator							
Port A	Port Access Authenticator Status							
Port-	Port-access authenticator activated [No] : Yes							
Port	Status		Current Port COS	% Curr. Rate Limit Inbound	RADIUS ACL Applied?			
D1 D2 D3 D4	Open Open Open Open	89 89 89 89	No-override No-override	No-override No-override No-override No-override	No No No No			

Use the command **show mac-address <port#>** to list the authorized MACs on the specified ports. The following screen shows that two MACs are authorized on port D1. One MAC responds to the IP Telephone and the other MAC to the attached PC.

```
HP# show mac-address D1-D4
Status and Counters - Port Address Table - D1
 MAC Address
 00040d-9d6471
 001111-28d03b
Status and Counters - Port Address Table - D2
 MAC Address
 -----
 00096e-0e57f5
Status and Counters - Port Address Table - D3
 MAC Address
  ------
 00040d-eab5ca
Status and Counters - Port Address Table - D4
 MAC Address
  _____
 00040d-eab9f9
```

Use the command **show mac-address vlan <VLAN ID>** to list the MAC address for a VLAN. The following screen shows that MAC **001111-28d03b** on port D1 is on VLAN 89. This is the MAC address for the attached PC.

The following screen shows the MACs on VLAN 88. The MACs on ports D1 to D4 correspond to the MACs of the phones.

## 5 Verify the Avaya IP Telephone Operation

Reset the IP Telephones to the manufacturer's default. Enter the correct password using the default user name (the phone's MAC address) when the phone is prompted for user name and password. Verify that the phone resets and uses Voice VLAN 88 after successful authentication. Verify that the phone can register to Avaya Communication Manager with its extension and password. Verify that calls can be made.

Reset the phone with the current configuration. Verify that the phone can register to Avaya Communication Manager with its extension and password. Verify that calls can be made.

#### 6 Conclusion

As illustrated in these Application Notes, Avaya IP Telephones can be configured as 802.1X supplicants and the HP ProCurve switch can be configured as an 802.1X authenticator. The Avaya IP Telephone and the attached PC can be authenticated individually in different VLANs.

#### 7 Additional References

The following document can be found at <a href="http://www.hp.com">http://www.hp.com</a>

[1] Access Security Guide for the ProCurve Series 6400cl/5300xl/4200vl/3400cl Switches (October 2006)

The following Application Notes can be found at <a href="http://www.avaya.com">http://www.avaya.com</a>.

- [2] Configuring 802.1X Protocol On Avaya G250 and G350 Media Gateways For an Avaya IP Telephone With an Attached PC
- [3] Configuring Link Layer Discovery Protocol (LLDP) and 802.1X Protocol on Extreme Networks BlackDiamond 8810 for an Avaya IP Telephone with an Attached PC
- [4] Configuring 802.1X Protocol on Cisco Catalyst 6509, 4503 and 3750 Switches for Multi-host Mode Supporting an Avaya IP Telephone With an Attached PC

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