



End of Sale Notice

Notification Date: January 17, 2011
Revision Date: June 13, 2011**
Effective Date: August 1, 2011
Subject: S8400B Server End of Sale Notice
Theatre/Region: Global

Summary

****Revised June 13, 2011:** As of June 13, 2011, Avaya is announcing the extension of the End of Sale (EoS) of the S8400B Server to August 1, 2011. On January 17, 2011 Avaya had initially provided an EoS date on this product of June 6, 2011. Due to the availability of stock, Avaya is extending the End of Sale to August 1, 2011. Orders for the S8400B products listed below will continue to be received and fulfilled through this date.

This Linux based simplex server was launched in June, 2008 and uses a TN card form factor for insertion into the Avaya G650 Gateway. The hardware capabilities of the S8400B limit its support of Avaya Aura™ Communication Manager (CM) to Release 5.2 and new servers have been introduced to support the current CM 6.0 / 6.1 release.

Please note that this EoS announcement does not impact any of the Avaya Gateway portfolio which will remain available for sale. Customers with G650 Gateways who wish to upgrade to the current release of Communication Manager may do so by purchasing an S8800 server or one of the recently released Avaya Common Servers. This path protects the customer's gateway investment and minimizes the wiring changes associated with a Communication Manager upgrade.

For customers seeking an integrated server-gateway solution, the G430 / G450 Gateways will continue to support the S8300D blade server which is compatible with the latest releases of Communication Manager.

This EoS notice provides several months notice to ensure a smooth transition for customers with existing S8400B series solutions, and the Avaya S8400B servers will continue to be available during this time to support customers in the midst of roll outs or to allow the time required to qualify the new servers in customer networks. Hardware support for S8400B servers will be provided for three years after the EoS date, effectively until **August 1, 2014**.

Effective **August 1, 2011** at the latest, Avaya will no longer sell (make commercially available) the S8400B servers. Should any of the following server codes stock out prior to **August 1, 2011**, appropriate notices will be provided as soon as possible. It is recommended that customers place orders for S8400B servers as soon as possible to ensure availability to meet their needs.



Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
216070	S8400B SERVER & G650 MEDIA GATEWAY
216071	S8400B MIGRATION HRDW
226080	S8400B SERVER
700439565	TN8400B MEDIA SERVER
700452337	TN8400B 40GB SATA HARD DRIVE
700406499	TN8412AP SIPI

Migration Strategy

Customers wishing to maintain their gateway architecture may retain their G650 Gateway and replace the S8400B server components with an external, standalone server such as the S8800 server or one of the new Avaya Common servers. When migrating to an external server, customers must also replace the TN8412AP IP server interface in the G650 Gateway with a TN2312BP IP server interface, as the TN8412AP will only function with the S8400B server. Customers may also convert to a S8300D Media Server and G450 Media Gateway.

Schedule

End of Sale Date (last day to order new systems)	1-August-2011
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	1-August-2014
Last day to purchase a new Avaya services contract *	TBD
Targeted End of Services Support**	1-August-2017

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information Web site](#).

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Supply Availability

Avaya will make every effort to supply the S8400B products for all orders, but cannot guarantee product availability through the End of Sale date. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-come, first-served basis. If supply is exhausted prior to the targeted End of Sale date in this notice Avaya will accelerate removal of the applicable product codes from price lists and associated order entry systems. If S8400B supply is no longer available requiring order cancellation, customers will be notified to re-order with the appropriate alternate server order code.



Additional Information

Avaya website: <http://www.avaya.com>

Avaya End-of-Sale Notices: <http://support.avaya.com>

Avaya Product Lifecycle Policy: <https://support.avaya.com/css/P8/documents/100081098>

Or <http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy