AVAYA

End of Sale Notice Avaya Directory Enabled Management (DEM) all releases

Notification Date: 15-Dec-2016
Effective Date: 31-Dec-2016
Subject: End of Sale Notice Avaya Directory Enabled Management (DEM) all releases
Theatre/Region: All

Revision History

Revision Date	Reason for change
15-Dec-2016	Initial End of Sale Notification

Summary

Effective 31-Dec-2016 Avaya will no longer sell (make commercially available) Directory Enabled Management (DEM) all releases which was available as an API through Avaya DevConnect.

Avaya Directory Enabled Management (DEM) was a software API that was available through Avaya DevConnect that "LDAP-enables" voice server data (such as Avaya Communication Manager), Intuity system data, and Modular Messaging data, providing real-time, integrated, directory-based read/write access to data derived from enterprise sources (such as corporate databases).

Avaya Aura System Manager provides the going forward interface for these functions.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
186748	DIRECTORY ENBLD MGMT V3.2 SOFTWARE W/2 DEVICE LICENSE
186749	DIRECTORY ENBLD MGMT V3.2 ADDITIONAL DEVICE LICENSE
186750	DIRECTORY ENBLD MGMT V3.2 ENTERPRISE W/25 LICENSE
186751	DIRECTORY ENBLD MGMT V3.2 UPGRADE TO ENTERPRISE LICENSE
231823	DIRECTORY ENBLD MGMT V6 SOFTWARE W/2 DEVICE LICENSE
231824	DIRECTORY ENBLD MGMT V6 SOFTWARE W/2 DEVICE UPGRADE LICENSE

231825	DIRECTORY ENBLD MGMT V6 ADDITIONAL DEVICE LICENSE
231826	DIRECTORY ENBLD MGMT V6 ENTERPRISE W/25 LICENSE
231827	DIRECTORY ENBLD MGMT V6 ENTERPRISE W/25 UPGRADE LICENSE
231828	DIRECTORY ENBLD MGMT V6 UPGRADE TO ENTERPRISE LICENSE
245455	DIRECTORY ENBLD MGMT V6 ADDITIONAL DEVICE UPGRADE LIC

System Expansion post-End of Sale
No system expansions will supported after the End of Sale for DEM.

Migration Strategy
Avaya now offers the following alternative solution(s).

The primary application deployment functionality available in Avaya Directory Enabled Management (DEM) has been replaced by System Manager and the Web Services interface. System Manager is an entitlement with Avaya Aura elements.

Successor Product offered by Avaya: System Manger 7.0

SAP Code	Description	GPL
Avaya Aura® System Manager 7.0 Software		
380228	AURA SMGR R7 VE VAPP LICENSE	$0
382786	AURA SMGR R7 HI-CAPACITY VE VAPP LIC	$0

Schedule

End of Sale Date (last day to order new systems)	31-Dec-2016
End of Manufacturer Support for SOFTWARE *	31-Dec-2017
End of Manufacturer Support for HARDWARE *	n/a to this EoS
Last day to purchase system expansions	n/a to this EoS
Targeted End of Services Support	n/a to this EoS

* Per Avaya Product Lifecycle Policy
**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

The DEM API support was offered under DevConnect Technology Partners and enhanced-level Registered Members are entitled to a contracted number of technical support hours as part of their membership benefits

Additional Information

Avaya website:
http://www.avaya.com

Avaya End-of-Sale Notices:
http://support.avaya.com

Avaya Product Lifecycle Policy:
https://support.avaya.com/css/P8/documents/100081098

or

http://support.avaya.com >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy