



Hardware Life Cycle Support Update for DS1404076-E5 8393SF Switch Fabric/CPU Module

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Background:

This Bulletin seeks to articulate important life cycle management information and Support Services timelines for the 8393SF with 128M of Memory (DS1404076-E5/E5GS).

Nortel has an established process for managing the support of products over their complete life cycle; from concept, through release, and onto eventual retirement. Accordingly the Enterprise Life Cycle Management Practice defines specific degrees of product status which align to the life cycle design phases, those concerning the Customer/Operator being summarized as follows:

General Availability (GA) applies to products, releases, and associated design documentation that have undergone full process validation and meet all criteria for design quality and volume production. A full suite of product support and services, is available for GA products.

Manufacture Discontinued (MD) applies to products, releases, and associated design documentation that are no longer supported by production related processes. Once a product has been declared MD it is no longer orderable. Note that a limited set of support services are available during the MD lifecycle phase.

End of Life (EoL) applies to products, releases, and associated design documentation that are no longer supported by design and manufacturing processes. Emergency recovery is available subject to spares availability. Technical support may be available to a commercially reasonable extent or as stipulated in contracts. Note that EoL products are generally considered as unsupported, and any decision to provide incremental support at this status is at the sole discretion of Nortel.

Please reference the Enterprise Lifecycle management practice for further information regarding lifecycle change information at: <http://www.nortel.com/support/programs/lifecycle>.

Analysis:

With this bulletin, Nortel announces that the 8393SF with 128M of Memory (DS1404076-E5/E5GS) is planned to transition to Manufacture Discontinued lifecycle status effective with the transition of September 2009. Note that lifecycle transition dates typically align to the last (Monday or workday) of the calendar month.

The following table outlines important dates with this announcement:

Milestone	Definition	Date
EoNS Date	The last date to order the product through Nortel's sales channels. The product is no longer for sale after this date.	31 August 2009
Late Ship Date	The last possible ship date that can be requested of Nortel and/or its sales channel. Actual ship date is dependent on lead time.	30 September 2009
MD Date	The date that defines the transition from GA to MD status and from Fully Supported to Limited Support.	30 September 2009
EoL Date	The date that defines the transition from MD to EoL status and from Limited Support to Un-Supported.	30 September 2014
Final Software Release	The last Software Release to have achieved GA status at the time that the product has been declared MD	v4.1

With the transition of the 8393SF (DS1404076-E5/E5GS) to MD, this module will continued to be Software supported at least through the 4.2 code stream. For potential future Software support, refer to the appropriate release note.

This LCM Bulletin is applicable to all Regions.

Recommendations:

Direct product replacement for the 8393SF with 128M of Memory (DS1404076-E5/E5GS), is the 8393SF with 256M of Memory (DS1404118-E5/E5GS).

It is recommended that Customers carefully review their ERS 8300 installed base and near term requirements and make the necessary plans for final purchases of 8393SF with 128M of Memory (DS1404076-E5/E5GS) and/or planning for a transition to the 8393SF with 256M of Memory (DS1404118-E5/E5GS) (see Additional Information below).

Required Actions:

The MD date, September 2009, is a crucial milestone in terms of product lifecycle and support, and Nortel highly recommends that Customers proactively plan for any necessary technology refresh and avoid undue exposure to the reduced support that is available under Limited Support.

Attachments:

There are no attachments for this bulletin

Footer Information:

Retirement Reason:

Not applicable.

For Additional Information:

The direct product replacement for the 8393SF with 128M of Memory (DS1404076-E5/E5GS), is the 8393SF with 256M of Memory (DS1404118-E5/E5GS). At this time, only the 8393SF with 256M of Memory (DS1404118-E5/E5GS), should be ordered.

Also please note that current in-service 8393SF with 128M of Memory Modules can also be upgraded - via an Advanced

RMA process - by utilising the Service N0192403.

Products and Releases:

The information in this bulletin is intended to be used with the following products and associated releases:

PRODUCT	RELEASE
Ethernet Rtnng Switch-Ethrnt Rtnng Swt 8300-Ethernet Rtnng Switch 8393SF	

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