



# End of Sale Notice

**Notification Date: 16-May-2011**

**Revision Date: 15-Jun-2011\*\***

**Effective Date: 18-Jul-2011**

**Subject: End of Sale for IQ 5.1.x**

**Theatre/Region: All**

## Summary

\*\* Update 15-Jun-2011 – Launch for IQ 5.2 is now targeted for Jul 18 2011

Given our plans to launch IQ 5.2 on July 18, 2011, new sales of IQ 5.1.x will no longer be supported as of **July 18, 2011**. Upgrades of earlier versions to IQ 5.2 that require 5.1.x will still be made available.

## Discontinued Order Codes and Migration Strategy

### Discontinued Codes

Material Code	Description
700500171	AVAYA IQ R5.1 FULLL APPLICATION SOFTWARE PACKAGE
700500411	AVAYA IQ R5.1 TURNKEY UTILITIES
700500638	AVAYA IQ R5.1 UPGRADE MEDIA KIT FOR TURNKEY SYSTEMS
700500639	AVAYA IQ R5.1 S8800 MR10M RAID TOOL MEDIA
242411	IQ R5.1 1U S8800 SRVR *
242412	IQ R5.1 1U S8800 SRVR *
700500172	IQ R5.1 EXP300 EXT DISK ARRAY

\* Included for reference only, please see EOS notice @ :

<https://support.avaya.com/css/P8/documents/100113747>

Due to the need to leverage 5.1.x materials in order to upgrade to IQ 5.2, some 5.1.x codes will remain available.

### System Expansion post-End of Sale

New system sales of IQ 5.1.x will end on **July 18, 2011**. However, for some products, the capacity of installed systems may be increased based on the continued availability of order codes for any System Expansions.

### Migration Strategy

Avaya will continue to provide migration pricing from CMS to IQ 5.2.



## Schedule

End of Sale Date (last day to order new systems)	18-July-2011
End of Manufacturer Support for SOFTWARE *	18-July-2012
End of Manufacturer Support for HARDWARE *	18-July-2014
Last day to purchase system expansions	18-July-2014
Last day to purchase a new Avaya services contract *	18-July-2012
Targeted End of Services Support**	18-July-2017

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

## New IQ 5.2 Orderable Codes]

Material Code	Description
700501519	IQ R5.2 FULL APPL SFTW PKG
700501520	IQ R5.2 TURNKEY UTILITIES
700501521	IQ R5.2 RAID TOOL MEDIA
700501522	IQ R5.2 UPG MEDIA KIT TURNKEY SYS
263950	IQ R5.2 ADVANCED REPORTING LIC
265850	IQ R5.2 SURV LIC
263921	IQ R5.2 ADVANCED REPORTING HA LIC
265851	IQ R5.2 SURV HA LIC
264934	IQ R5.2 ALL IN ONE SERVER
264216	IQ R5.2 R610 SRVR APPL
264217	IQ R5.2 R610 SRVR DB
264218	IQ R5.2. MD1220 EXT DISK ARRAY

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.



## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy