



End of Sale Notice: Updated

Notification Date: May 31, 2011
Revision Date: October 23, 2015
Effective Date: October 1, 2012
Subject: End of New System Sales – Avaya Business Communications Manager 50 and Business Communications Manager 450
Region: Global

Revision History

Revision Date	Reason for Change
January 9, 2012	Extension of BCM End of Sale to Oct 1, 2012
June 25, 2012	Reinforcement of BCM End of Sale dates.
October 23, 2015	Migration updates, addition of BCM expansion/upgrade Discontinued Order Code list

Update Reason

Addition of end-of-sale BCM50/450 upgrade and expansion material codes to the Discontinued Order Code list

Summary

Avaya IP Office Release 7.0 completed the convergence of Avaya BCM and Norstar, providing significant investment protection to customers by offering the ability to migrate the majority of the BCM/Norstar phones to IP Office. With the latest version of Avaya IP Office, Avaya offers a significant number of innovative features and capabilities to customers that upgrade including:

- Extensive support for mobility,
- Web conferencing for improved collaboration,
- Integration with business applications like Microsoft® Outlook and Salesforce.com®,
- Along with higher scalability to support business expansion.

Customers that upgrade can also take advantage of the ongoing enhancements to the Avaya IP Office platform going forward.

Products required to upgrade, expand and maintain existing BCM systems will continue to be offered for another three (3) years to October, 2015. This includes software authorization codes, terminals, media bay modules, expansion units, replacement parts, and upgrades to the latest release (BCM R6.0).

Avaya will make every effort to have supply of these products available for all orders, but cannot guarantee product availability through their End of Sale dates. Avaya reserves the right to manage and/or limit order quantities, or to cancel orders if supply is no longer available. Customer orders will be fulfilled on a first-in, first-out basis. If supply is exhausted prior to the targeted End of Sale dates in this notice,



Avaya will issue an updated notice and accelerate removal of the applicable product codes from price lists and associated order entry systems.

Transition Summary

- Effective October 1, 2012, the codes listed in the *Discontinued Order Codes* section of this document will be withdrawn from sale.
- Subject to availability, the last date for orders to be placed for these products is September 28, 2012. Thereafter, these codes will be removed from price lists and associated order entry systems. Stock will be reserved to meet requirements for warranty returns and repairs.
- Marketing collateral and web-site / portal content will be modified to reflect this product transition
- Effective October, 2015 the BCM upgrade and expansion order codes in the *Discontinued Order Codes* section of this document will be withdrawn from sale.
- **Avaya will provide hardware and software Manufacturer's Support**, including technical support, repairs, software bug fixes, upgrades, and expansions, for three (3) years after the EoS date until October, 2015 for the BCM 50 and BCM 450 portfolio. The three (3) year Manufacturer's Support will be provided for the last shipping BCM release, which is release 6.0. Please refer to BCM Product Lifecycle Update bulletin for previous releases.
- **Avaya will further provide hardware and software Extended Services Support**, including technical support, availability of existing patches and documentation, repair services, for three (3) years (October 1, 2018) after the Manufacturer's Support period.
- BCM products which remain available for purchase for upgrades, expansions and maintenance until the End of Manufacturer Support in October, 2015 will directly transition into the Extended Manufacturer Support phase in October, 2015. Avaya will honor the regular warranty provided for these products.

Migration Strategy

Customers have a choice about the direction they wish to take, and Avaya is able to offer a number of solutions that can meet varying customer requirements. These solutions will enable even the largest and diverse BCM customer to grow their business.

Many customers are happy with their BCM systems and do not want to change. Avaya is committed to providing Manufacturer's Support on hardware and software for an additional three (3) years after the End of Sale Date (October, 2015) and an additional three (3) years of extended services support, for a total of six (6) years of support after the EoS of new systems on October 1, 2012. Further, BCM customers have the added benefit of leveraging the Manufacturer's Support period to expand or upgrade their systems, thereby enabling them to retain their solution for the foreseeable future.

1. **Upgrade to Avaya IP Office:** IP Office has introduced a number of features to enable an easy convergence from BCM to the IP Office platform. Avaya provides significant investment protection for current BCM customers by providing support for BCM digital (M7000 and T7000 series) and IP phones (1100 and 1200 series) on the IP Office. Using the new TCM8, DS16A, or DS30A Digital Station modules, the very popular T7000 Series Digital Deskphone (BST) can easily be moved to a new IP Office System and will provide the user a very similar feature set and usability. The DS16A and DS30A modules are equipped with the RJ21 connector to minimize the rewiring required when upgrading from BCM to IP Office. The new IP Office wall mount solution with cable management enables clean and easy wall mount installation similar to the BCM50.



2. **Upgrade to IP Office Branch:** IP Office R9.1 or later provides the capability for IP Office to be a distributed branch solution. Users get all the capabilities of IP Office but can share in Centralized applications at the core site through Session Manager. The solution provides feature rich integration with Avaya Aura® components including Avaya Aura System Manager and Avaya Aura Session Manager and extends the core applications to users in a branch office. Examples of these applications include Avaya Aura Messaging, Avaya Aura Conferencing, etc.

IP Office 9.1 will provide existing BCM customers support for their current BCM digital and IP phones. Additional information on the migration from BCM to IP Office is available in the BCM Upgrade document “Business Communications Manager Release 6.0 Upgrade Guide” at <http://downloads.avaya.com/css/P8/documents/100122469> and the “BCM/Norstar to IP Office Phone Convergence Handbook”, found at: <https://downloads.avaya.com/css/P8/documents/100164858>. IP Office Branch cannot be used as a Survivable Remote Gateway (SRG) in a CS1000 environment. Information about options for CS1000 with IP Office are available in the IP Office Branch Product Definition available on the sales portal at :<https://sales.avaya.com/en/pss/ip-office-release-9.0-sales-toolkit>

3. **Avaya Software Investment Protection Policy (ASIPP):** Finally, BCM customers can migrate to IP Office using the Avaya Software Investment Protection Policy (ASIPP). ASIPP provides discounts on software components as they migrate to IP Office. The policy and process is available at the following site: <https://sales.avaya.com/en/general/avaya-software-investment-protection-policy-%28asipp%29>

Discontinued Order Codes

Beginning October 1, 2012, the following codes will no longer be orderable from Avaya:

Business Communications Manager 50		
PEC	CPC	Description
NT9T6506E5	N0223075	BCM50 6.0 (no power cord included)
NT9T6506BBNA	N0223074	BCM50 6.0 North American Base System Bundle -Power Cord included
NT9T6541E5	N0223076	BCM50b 6.0 (no power cord included)

Business Communications Manager 450		
PEC	CPC	Description
NTC03100SWE6	N0223094	Global BCM450 6.0 Standard Base System
NTC03100TWE6	N0223095	Global BCM450 6.0 Redundant Base System - includes a BCM450 6.0 system equipped with redundant disks (with RAID active) redundant power supply and redundant fans
NTC06601BUE6	N0223107	BCM450 6.0 Standard System and NA Power Cord Bundle
NTC06611BUE6	N0223113	Global BCM450 6.0 Redundant Base System and NA power cord bundle - includes a BCM450 6.0 system equipped with redundant disks (with RAID active) redundant power supply and redundant fans together with a North American power cord

Marketing Bundles – North America



PEC	CPC	Description
BCM50		
NTBU1228	N0169385	BCM50 Digital Expansion Bundle containing Expansion Unit, Digital Trunk MBM, Expansion Port Auth Code and 20 Seats of Voice Mail.
NTBU4174	N0223085	NA BCM50 6.0 (4x8x2x2 IP with VM8) Bundle. North American Power Cord included.
NTBU4184	N0223087	NA BCM50 6.0 IP Bundle (4x0x2x8 IP with VM8) Bundle. North American Power Cord included.
BCM450		
NTC06602BUE5	N0223108	NA BCM450 6.0 Standard -32 Digital Station Bundle
NTC06603BUE5	N0223109	NA BCM450 6.0 Standard -32 IP Station Bundle
NTC06604BUE5	N0223110	NA BCM450 R6 Standard-Digital Trunk 4x48x0x8 IP with VM48 Bundle
NTC06606BUE5	N0223111	NA BCM450 6.0 Standard -96 IP Station Bundle
NTC06612BUE5	N0223114	NA BCM450 6.0 Redundant -32 Digital Station Bundle
NTC06613BUE5	N0223115	NA BCM450 6.0 Redundant -32 IP Station Bundle
NTC06614BUE5	N0223116	NA BCM450 R6 Redundant -Digital Trunk and 4x48x0x8 IP with VM48 Bundle
NTC06616BUE5	N0223117	NA BCM450 6.0 Redundant -96 IP Station Bundle

Marketing Bundles – EMEA		
PEC	CPC	Description
BCM50		
NTE801SB05	N0229729	BCM50b TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SE05	N0229730	BCM50b Charcoal TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SH04	N0223708	BCM50b IP Starter - 4 Ext BRI Trunks + GASI
NTE801SM05	N0229733	BCM50 TDM Starter - 4 Ext BRI Trunks + GASI
NTE801SQ05	N0229734	BCM50 Charcoal TDM Starter - 4 Ext BRI Trunks + GASI
NTE801ST04	N0223714	BCM50 IP Starter - 4 Ext BRI Trunks + GASI
NTE803JA05	N0229721	BCM50 TDM Starter - PRI Trunks + GASI
NTE803JD05	N0229722	BCM50 Charcoal TDM Starter - PRI Trunks + GASI
NTE803JG04	N0223696	BCM50 IP Starter - PRI Trunks + GASI
NTE803JK05	N0229723	BCM50 TDM Starter - PRI Trunks + ATA
NTE803JN05	N0229724	BCM50 Charcoal TDM Starter - PRI Trunks + ATA
NTE803JR04	N0223699	BCM50 IP Starter - PRI Trunks + ATA
NTE803JU05	N0229725	BCM50b TDM Starter - 2 Int BRI Trunks + GASI
NTE803JX05	N0229726	BCM50b Charcoal TDM Starter - 2 Int BRI Trunks + GASI
NTE803KA04	N0223702	BCM50b IP Starter - 2 Int BRI Trunks + GASI
NTE803KD05	N0229727	BCM50b TDM Starter - 2 Int BRI Trunks + ATA
NTE803KG05	N0229728	BCM50b Charcoal TDM Starter - 2 Int BRI Trunks + ATA
NTE803KK04	N0223705	BCM50b IP Starter - 2 Int BRI Trunks + ATA
NTE803KN05	N0229731	BCM50b TDM Starter - 4 Ext BRI Trunks + ATA
NTE803KR05	N0229732	BCM50b Charcoal TDM Starter - 4 Ext BRI Trunks + ATA
NTE803KU04	N0223711	BCM50b IP Starter - 4 Ext BRI Trunks + ATA
NTE803LG05	N0229735	BCM50 TDM Starter - 4 GATI + 2 GASI
NTE803LK05	N0229736	BCM50 Charcoal TDM Starter - 4 GATI + 2 GASI



Marketing Bundles – EMEA		
PEC	CPC	Description
NTE803LN04	N0223720	BCM50 IP Starter - 4 GATI + 2 GASI
NTE803LR05	N0229737	BCM50 TDM Starter - 4 GATI + ATA
NTE803LU05	N0229738	BCM50 Charcoal TDM Starter - 4 GATI + ATA
NTE803LX04	N0223723	BCM50 IP Starter - 4 GATI + ATA
BCM450		
NTE802BA02	N0223687	BCM 450 32 IP User Standard Starter Package
NTE802BB02	N0223688	BCM 450 32 IP User Unified Communications Ready Starter Package
NTE802BC02	N0223689	BCM 450 32 IP User and 10 Agent Contact Centre Starter Package
NTE802BF02	N0223690	BCM 450 32 TDM User Standard Starter Package
NTE802BG02	N0223691	BCM 450 32 TDM User Unified Communications Ready Starter package
NTE802BH02	N0223692	BCM 450 32 TDM User & 10 Agent Contact Centre Starter Pk.
NTE802BQ03	N0229741	BCM450 EMEA Demo System Package
Miscellaneous		
NTE802BO	N0172266	BCM 450 Text vor Melden Standard Functionality
NTE802BP	N0172267	BCM 450 Text vor Melden Advanced Functionality
NTE803MK02	N0205400	BCM50 Text vor Melden - Advanced Functionality
NTE803ML02	N0205401	BCM50 EMEA Software Demo package
Bundle Software Licenses		
NTC01801KC	N0205860	BCM450 IP Telephony Client 32 seat + Voice Messaging 32 Seat + Unified Messaging 8 Seat Paper Authorization License
NTC01802KC	N0205861	BCM450 IP Telephony Client 32 seat + Voice Messaging 32 Seat + Unified Messaging 32 Seat Auth Code + LAN CTE 32 Seat + Fax Messaging + Meet-Me Conferencing Base (10 Ports) Paper Authorization License
NTC01803KC	N0205862	BCM450 IP Telephony Client 32 seat + Voice Messaging 32 Seat + LAN CTE 32 Seat + Intelligent Contact Center with 2 SkillSet and 10 Agents + Reporting for Intelligent Contact Centre Paper Authorization License
NTC01804KC	N0205863	BCM450 Voice Messaging 32 Seat + Unified Messaging 8 Seat Paper Authorization License
NTC01805KC	N0205864	BCM450 Voice Messaging 32 Seat + Unified Messaging 32 Seat Auth Code + LAN CTE 32 Seat + Fax Messaging + Meet-Me Conferencing Base (10 Ports) Paper Authorization License
NTC01806KC	N0205865	BCM450 Voice Messaging 32 Seat + LAN CTE 32 Seat + Intelligent Contact Center with 2 SkillSet and 10 Agents + Reporting for Intelligent Contact Centre Paper Authorization
NTC01807KC	N0205866	EMEA BCM 450 Demo Software Auth Code include 4 IP + 2 VoIP GW + MCDN and QSIG + 16 VMail + VPIM and AMIS + 16 UM + 16 LAN CTE + Fax Suite + ICC (1 SS + 2Agents) + RCC + MCC + MMC(10 ports) + 2 FMFM + 2 InTouch + 2 PCR Paper
NTC01808KC	N0205867	BCM50 1 Exp Chassis Port + 12 Digital Station Ports + 8 Vmail seats + 2 GASI Ports Auth Code



Marketing Bundles – EMEA		
PEC	CPC	Description
NTC01809KC	N0205868	BCM50 1 Exp Chassis Port + 8 IP Client seats + 8 Vmail seats+ 2 GASI Ports Auth Code
NTC01810KC	N0205869	BCM50 1 Exp Chassis Port + 12 Digital Station Ports + 8 Vmail seats Auth Code
NTC01811KC	N0205870	BCM50 1 Exp Chassis Port + 8 IP Client seats + 8 Vmail seats + 4 Digital Station Ports Auth Code
NTC01812KC	N0205871	BCM50 2 BRI Ports+ 12 Digital Station seats + 8 VMail seats + 2 GASI Ports Auth Code
NTC01813KC	N0205872	BCM50 2 BRI Ports + 8 IP Client seats + 8 VMail seats + 2 GASI Ports Auth Code
NTC01814KC	N0205873	BCM50 2 BRI Ports+ 12 Digital Station seats + 8 VMail seats Auth Code
NTC01815KC	N0205874	BCM50 2 BRI Ports + 8 IP Client seats + 8 VMail seats + 4 Digital Station Ports Auth Code
NTC01816KC	N0205875	BCM50 4 GATI Ports+ 12 Digital Station seats + 8 VMail seats + 2 GASI Ports Auth Code
NTC01817KC	N0205876	BCM50 4 GATI Ports + 8 IP Client seats + 8 VMail seats + 2 GASI Ports Auth Code
NTC01818KC	N0205877	BCM50 4 GATI Ports+ 12 Digital Station seats + 8 VMail seats Auth Code
NTC01819KC	N0205878	BCM50 4 GATI Ports + 8 IP Client seats + 8 VMail seats + 4 Digital Station Ports Auth Code
NTC01821KC	N0205880	EMEA BCM 50 Demo Software Auth Code - 5 IP Clients + 4 Digital Stations+ 2 VoIP GW + MCDN and QSIG + 8 UM + 8 LAN CTE + Fax Suite + ICC (2 SS + 4 Agents) + 2 FMFM + MMC (base code) + 2 InTouch + 2 PCR Auth Code
NTKC1205	N0202744	BCM50 TDM Bundle Authcode - 4x8x2x2IPxVM8 (4 GATI + 8 Digital Stations + 2 GASI + 2 IP seats + 8VoiceMail) Paper Authorization License
NTKC1210	N0202828	BCM50 IP Bundle Authcode - 4x0x2x8 IPx8VM (4 GATI + 2 GASI + 8 IP seats + 8 VoiceMail) Paper Authorization License



Government Solution Codes		
PEC	CPC	Description
BCM50		
NT9T6466E5	N0224724	BCM50 Expansion - GS
NT9T6566BBGS	N0224722	BCM50 6.0 North American Base System Bundle -GS - Power Cord included
NT9T6566E5	N0224723	BCM50 6.0 - GS
BCM450		
NTC03100SGE6	N0224720	BCM450 6.0 Standard Base System - GS
NTC03100TGE6	N0224721	BCM450 6.0 Redundant Base System - GS
NTC06601GSE6	N0224726	BCM450 6.0 Standard Base System and NA Power Cord Bundle - GS
NTC06611GSE6	N0224727	BCM450 6.0 Redundant Base System and NA Power Cord Bundle - GS
NTC03110SGE6	N0224728	BCM450 Capacity Expansion Card - GS
NTC06520GSE5	N0224946	NA BCM Expansion with Redundant PS & NA Power Cords - GS
NTC06525GSE5	N0224945	NA BCM Expansion with Standard PS & NA Power Cord - GS
NT7B14AAGSE5	N0224732	BCM Expansion Unit with Standard PS - GS
NT7B14AAGTE5	N0224734	BCM Expansion Unit with Redundant PS v.2 - GS
NT5B04AAGSE5	N0224729	BCM Digital Trunk MBM (E1/T1) - GS
NT7B08AAGSE5	N0224731	BCM DSM16 MBM - 16 Digital Station Module - GS
NT7B09AAGSE5	N0224730	BCM DSM32 MBM - 32 Digital Station Module - GS



Beginning October 2015, the following BCM50/BCM450 expansion and upgrade codes will no longer be orderable from Avaya:

BCM Expansion and Upgrade Codes	
PEC	Description
N0184729	BCM50 200 400 and SRG50 200 400 Staging Service Trigger Code (System Preconfigured by Avaya and only orderable in conjunction with ordering of Staging service)
N0184729	BCM50 200 400 and SRG50 200 400 Staging Service Trigger Code (System Preconfigured by Avaya and only orderable in conjunction with ordering of Staging service)
NT5B04AAADE5	EE-DTM-DIGITAL TRUNK MBM
NT5B16AAAJE5	BCM - GASM8 - Global 8 Station Analog MBM
NT5B42AAAFE5	Global 4X16 Media Bay Module- - Combination of GATM4 and DSM16 - Release 2
NT5B42AAAGE5	Global 8x16 Media Bay Module - Combination of GATM8 and DSM16 - Release 2
NT5B44AAAE5	GATM8 - Global Analog Trunk Module 8 Port - Release 2
NT5B44BAAEE5	GATM4 - Global Analog Trunk Module 4 Port - Release 2
NT6B99AG	BCM Rls. 4.0 Master Software (for Avaya Software Services)
NT7B07AAACE5	FEM6 Fiber Ex Media Bay Module
NT7B08AAALE5	BCM DSM 16-16 Digital Station MBM
NT7B09AAADE5	BCM DSM 32-32 Digital Station MBM
NT7B10AAGDE5	BCM 4.0 Hard Drive FRU Programmed (20 GB)
NT7B14AAAKE5	Int'l BCM Expansion Unit with Universal PS
NT7B14AAARE5	Global BCM Expansion Unit with Redundant PS (requires two power cords)
NT7B76AAAHE5	EE--BRI S/T-BRI MBM
NT8B90AAAF	ATA-2 Analog Terminal Adapter (NA-110VAC)
NT8B90AAAH	ATA-2 Analog Terminal Adapter (NA-110VAC level IV power supply)
NT9B01CX	BCM50 Rls. 3.0 Master Software (for Avaya Software Services)
NT9B01DC	BCM450 Rls. 1.0 Master Software (for Avaya Software Services)
NT9B01DK	BCM450 Rls. 5.0 Master Software (for Avaya Software Services)
NT9B01DL	BCM50 Rls. 5.0 Master Software (for Avaya Software Services)
NT9B01DS	BCM450 Rls. 6.0 Master Software (for Avaya Software Services)
NT9B01DT	BCM50 Rls. 6.0 Master Software (for Avaya Software Services)
NT9T4005E5	BCM50 Replacement Fan
NT9T4008	BCM 50 DEMONSTRATION CASE
NT9T4023E6	BCM50 Power Supply Wall Mount Bracket. Allows a single supply with existing cables to be mounted to a wall
NT9T4242E6	BCM50 450 Multi Image Hard Drive FRU (BCM50 R1 R2 R3 R5 R6 and BCM450 R1 R5 R6)
NT9T6027E5	BCM50 Replacement Power Supply 90W



BCM Expansion and Upgrade Codes	
PEC	Description
NT9T6402BBNA	BCM50 Expansion for North America (Base bundle which includes a BCM50 Expansion and a North American Power Cord)
NT9T6402E5	BCM50 Expansion Used with BCM50 main unit to add media bay modules. Power cords must be ordered separately.
NT9T6506E5	BCM50 6.0 (no power cord included)
NTAB3118	BCM Unified Messaging 1-Seat Software Authorization Code
NTAB3304E6	BCM DS256 Cable, 5M
NTAB3419E5	BCM400 Redundant PS Module, Single Replacement Module FRU
NTAB3419E5	BCM450 400 Redundant PS Module, Single Replacement Module FRU
NTAB3422E5	BCM Wall Mount Kit for BCM 450 400 200
NTAB3423E5	BCM450 400 200 Universal Power Supply FRU. Includes packaging.
NTAB3659E5	BCM450 400 200 MBM Retention Bracket FRU. Includes packaging.
NTAB9650E5	BCM Expansion Cabinet Cooling Fan FRU
NTAT0100	BCM50 RJ-45 Breakout Adapter Kit: Used with a BCM50 wallmount bracket to convert the RJ-21 connector on the base chassis to RJ-45 connectors for digital stations, analog stations and analog trunks.
NTAT0100E5	BCM50 RJ-45 Breakout Adapter Kit
NTAT0103E5	Rack Mount Patch Panel
NTAT0140	Advanced Paging Productivity Pack (BCM50): Suite of advanced paging features; one button paging, one button text messaging, customer assistance paging and scheduled announcements - all tracked within BCM reporting. This version is for the BCM50.
NTAT0145	BCM Smart Update DVD
NTAT0160	BCM 6.0 Documentation Kit - English
NTAT0162	BCM50 2.0+3.0 to 6.0 Software Upgrade Kit (includes Upgrade Software DVD+Upgrade Guide+BCM 6.0 Documentation Kit+ Upgrade Authorization Code)
NTAT0166	BCM50 5.0 to 6.0 Software Upgrade Kit (includes Upgrade Software DVD+Upgrade Guide+BCM 5.0 Documentation Kit+Upgrade Authorization Code)
NTBU1167	BCM50 Intelligent Contact Center (1 SkillSet, 2 Agents)
NTC01001KC	BCM450 Intelligent Contact Center Paper Authorization License with 1 SkillSet and 2 Agents
NTC01002KC	BCM450 Intelligent Contact Centre Skillset 1 Skillset Paper Authorization License
NTC01003KC	BCM450 Intelligent Contact Centre Skillset 4 Skillset Paper Authorization License
NTC01004KC	BCM450 Intelligent Contact Centre Skillset 8 Skillset Paper Authorization License
NTC01005KC	BCM450 Intelligent Contact Centre Skillset 16 Skillset Paper Authorization License
NTC01006KC	BCM450 Intelligent Contact Centre Skillset 32 Skillset Paper Authorization License
NTC01007KC	BCM450 Intellieght Contact Center Agent 1 Seat Paper Authorization License
NTC01008KC	BCM450 Intelligent Contact Center Agent 4 Seat Paper Authorization License
NTC01009KC	BCM450 Intelligent Contact Center Agent 8 Seat Paper Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTC01010KC	BCM450 Intelligent Contact Center Agent 16 Seat Paper Authorization License
NTC01011KC	BCM450 Intelligent Contact Center Agent 32 Seat Paper Authorization License
NTC01012KC	BCM450 Intelligent Contact Center Agent 64 Seat Paper Authorization License
NTC01013KC	BCM450 Reporting for Intelligent Contact Center Paper Authorization License
NTC01014KC	BCM450 Multimedia Contact Center Paper Authorization License
NTC01015KC	BCM450 Advanced Paging Productivity Pack V1.0 Paper Authorization License
NTC01016KC	BCM450 Network Configuration Manager (NCM) Paper Authorization License
NTC01017KC	BCM450 Voice Messaging 1 seat Paper Authorization License
NTC01018KC	BCM450 Voice Messaging 4 seat Paper Authorization License
NTC01019KC	BCM450 Voice Messaging 8 seat Paper Authorization License
NTC01020KC	BCM450 Voice Messaging 16 seat Paper Authorization License
NTC01021KC	BCM450 Voice Messaging 32 seat Paper Authorization License
NTC01022KC	BCM450 Voice Messaging 64 seat Paper Authorization License
NTC01024KC	BCM450 Voice Messaging Maximum (up to 1000 seats) Paper Authorization License
NTC01025KC	BCM450 Unified Messaging 1 seat Paper Authorization License
NTC01026KC	BCM450 Unified Messaging 4 seat Paper Authorization License
NTC01027KC	BCM450 Unified Messaging 8 seat Paper Authorization License
NTC01028KC	BCM450 Unified Messaging 16 seat Paper Authorization License
NTC01029KC	BCM450 Unified Messaging 32 seat Paper Authorization License
NTC01030KC	BCM450 Unified Messaging 64 seat Paper Authorization License
NTC01031KC	BCM450 Fax Messaging Paper Authorization License
NTC01032KC	BCM450 Fax Overflow Paper Authorization License
NTC01033KC	BCM450 Fax on Demand Paper Authorization License
NTC01034KC	BCM450 Fax Suite Paper Authorization License
NTC01035KC	BCM450 VPIM AMIS Msg Networking Paper Authorization License
NTC01036KC	BCM450 MCDN Paper Authorization License
NTC01040KC	BCM450 LAN CTE 1 Seat Paper Authorization License
NTC01041KC	BCM450 LAN CTE 4 Seat Paper Authorization License
NTC01042KC	BCM450 LAN CTE 8 Seat Paper Authorization License
NTC01043KC	BCM450 LAN CTE 16 Seat Paper Authorization License
NTC01044KC	BCM450 LAN CTE 32 Seat Paper Authorization License
NTC01045KC	BCM450 LAN CTE 64 Seat Paper Authorization License
NTC01046KC	BCM450 Meet Me Conferencing Base Paper Authorization License (10 ports)
NTC01047KC	BCM450 Meet Me Conferencing - 4 ports Paper Authorization License
NTC01048KC	BCM450 Meet Me Conferencing - 8 ports Paper Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTC01049KC	BCM450 Meet Me Conferencing - 16 ports Paper Authorization License
NTC01050KC	BCM450 Meet Me Conferencing - 32 ports Paper Authorization License
NTC01051KC	BCM450 Meet Me Conferencing - 50 ports Paper Authorization License
NTC01052KC	BCM450 Meet Me Conferencing - 110 ports Paper Authorization License
NTC01053KC	BCM450 Activity Reporter Paper Authorization License
NTC01054KC	BCM450 VoIP Gateway 1 Trunk Paper Authorization License
NTC01055KC	BCM450 VoIP Gateway 4 Trunks Paper Authorization License
NTC01056KC	BCM450 VoIP Gateway 8 Trunks Paper Authorization License
NTC01057KC	BCM450 VoIP Gateway 16 Trunks Paper Authorization License
NTC01058KC	BCM450 VoIP Gateway 32 Trunks Paper Authorization License
NTC01059KC	BCM450 VoIP Gateway 64 Trunks Paper Authorization License
NTC01060KC	BCM450 SIP Gateway 1 Trunk Paper Authorization License
NTC01061KC	BCM450 SIP Gateway 4 Trunks Paper Authorization License
NTC01062KC	BCM450 SIP Gateway 8 Trunks Paper Authorization License
NTC01063KC	BCM450 SIP Gateway 16 Trunks Paper Authorization License
NTC01064KC	BCM450 SIP Gateway 32 Trunks Paper Authorization License
NTC01065KC	BCM450 SIP Gateway 64 Trunks Paper Authorization License
NTC01066KC	BCM450 IP Telephony Client 1 seat Paper Authorization License
NTC01067KC	BCM450 IP Telephony Client 2 seat Paper Authorization License
NTC01068KC	BCM450 IP Telephony Client 4 seat Paper Authorization License
NTC01069KC	BCM450 IP Telephony Client 8 seat Paper Authorization License
NTC01070KC	BCM450 IP Telephony Client 16 seat Paper Authorization License
NTC01071KC	BCM450 IP Telephony Client 32 seat Paper Authorization License
NTC01072KC	BCM450 IP Telephony Client 64 seat Paper Authorization License
NTC01073KC	BCM450 Expansion 1 Port Paper Authorization License
NTC01076KC	BCM450 Keycode Migration from BCM200 400 1000 Rel 4.0 Authorization Code
NTC01077KC	BCM450 Find Me - Follow Me - 1 Seat Paper Authorization License
NTC01078KC	BCM450 Find Me - Follow Me - 10 Seat Paper Authorization License
NTC01079KC	BCM450 Virtual Terminal - 1 Seat Paper Authorization License
NTC01080KC	BCM450 Virtual Terminal - 10 Seat Paper Authorization License
NTC01081KC	BCM50 Find Me - Follow Me - 1 Seat Paper Authorization License
NTC01082KC	BCM50 Find Me - Follow Me - 10 Seat Paper Authorization License
NTC01083KC	BCM50 Virtual Terminal - 1 Seat Paper Authorization License
NTC01084KC	BCM50 Virtual Terminal - 10 Seat Paper Authorization License
NTC01085KC	BCM450 InTouch - 1 seat Paper Authorization License (includes required LAN CTE seat)



BCM Expansion and Upgrade Codes	
PEC	Description
NTC01086KC	BCM450 InTouch - 10 seat Paper Authorization License (includes required LAN CTE seats)
NTC01098KC	BCM450 IVR Run Time Engine - 2 Channel Paper Authorization License
NTC01099KC	BCM450 IVR Run Time Engine - 4 Channel Paper Authorization License
NTC01100KC	BCM450 IVR Run Time Engine - 8 Channel Paper Authorization License
NTC01103KC	BCM450 IVR Host Communications Emulation Paper Authorization License
NTC01106KC	BCM450 Keycode Migration from BCM50 Paper Authorization Code (Migration from BCM50 R2 R3 or R5 to BCM450 R5)
NTC01107KC	BCM450 SW RAID Paper Authorization License
NTC01108KC	BCM450 Professional Call Recording - 1 port Paper Authorization License
NTC01112KC	BCM450 Professional Call Recording - 10 port Paper Authorization License
NTC01114KC	BCM450 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 1 seat Paper Authorization License
NTC01115KC	BCM450 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 1 seat Paper Authorization License
NTC01116KC	BCM450 UC Suite Essential (includes InTouch and FindMeFollowMe) - 1 seat Paper Authorization License
NTC01117KC	BCM450 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 10 seat Paper Authorization License
NTC01118KC	BCM450 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 10 seat Paper Authorization License
NTC01119KC	BCM450 UC Suite Essential (includes InTouch and FindMeFollowMe) - 10 seat Paper Authorization License
NTC01600KC	BCM450 6.0 Upgrade from BCM450 1.0 + 5.0 Paper Authorization License
NTC01602KC	BCM450 NAT Traversal for Remote Working - Paper Authorization License
NTC02001KC	BCM450 Intelligent Contact Center 1 (one) SkillSet and 2 (two) Agents Electronic Authorization License
NTC02002KC	BCM450 Intelligent Contact Center 1 (one) Skillset Electronic Authorization License
NTC02003KC	BCM450 Intelligent Contact Center 1 (one) Agent Electronic Authorization License
NTC02004KC	BCM450 Intelligent Contact Center 1 (one) Reporting Electronic Authorization License
NTC02005KC	BCM450 Multimedia Contact Center 1 (one) System Electronic Authorization License
NTC02006KC	BCM450 Advanced Paging Productivity Pack V1.0 Electronic Authorization License
NTC02007KC	BCM450 Network Configuration Manager (NCM) 1 (one) System Electronic Authorization License
NTC02008KC	BCM450 Voice Messaging 1 (one) Seat Electronic Authorization License
NTC02009KC	BCM450 Unified Messaging 1 (one) Seat Electronic Authorization License
NTC02010KC	BCM450 Fax Messaging 1 (one) System Electronic Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTC02011KC	BCM450 Fax Overflow 1 (one) System Electronic Authorization License
NTC02012KC	BCM450 Fax on Demand 1 (one) System Electronic Authorization License
NTC02013KC	BCM450 Fax Suite 1 (one) System Electronic Authorization License)
NTC02014KC	BCM450 VPIM AMIS Msg Networking 1 (one) System Electronic Authorization License
NTC02015KC	BCM450 MCDN - 1 (one) System Electronic Authorization License
NTC02019KC	BCM450 LAN CTE 1 (one) Seat Electronic Authorization License
NTC02020KC	BCM450 Meet Me Conferencing Base 10 (ten) Port minimum Electronic Authorization License
NTC02021KC	BCM450 Meet Me Conferencing - 1 (one) Port Electronic Authorization License
NTC02022KC	BCM450 Activity Reporter 1 (one) System Electronic Authorization License
NTC02023KC	BCM450 VoIP Gateway 1 (one) Trunk Electronic Authorization License
NTC02024KC	BCM450 SIP Gateway 1 (one) Trunk Electronic Authorization License
NTC02025KC	BCM450 IP Telephony Client 1 (one) Client Endpoint Electronic Authorization License
NTC02026KC	BCM450 Expansion Port 1 (one) Port Electronic Authorization License
NTC02029KC	BCM450 Keycode Migration from BCM200 400 1000 Rel 4.0 Electronic Authorization License
NTC02030KC	BCM450 Voice Messaging Maximum (up to 1000 seats) Electronic Authorization License
NTC02031KC	BCM450 Find Me -- Follow Me - 1 Seat Electronic Authorization License
NTC02032KC	BCM450 Virtual Terminal - 1 Seat Electronic Authorization License
NTC02033KC	BCM50 Find Me-Follow Me- 1 Seat Electronic Authorization License
NTC02034KC	BCM50 Virtual Terminal - 1 Seat Electronic Authorization License
NTC02037KC	BCM450 Keycode Migration from BCM50 Electronic Authorization License
NTC02038KC	BCM450 SW RAID - 1 (one) System Electronic Authorization License
NTC02039KC	BCM450 Professional Call Recording - 1(one) seat Electronic Authorization License
NTC02044KC	BCM450 IVR Run Time Engine - 1(one) Channel Electronic Authorization License
NTC02046KC	BCM450 InTouch - 1 (one) seat Electronic Authorization License (includes required LAN CTE seat)
NTC02051KC	BCM450 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 1 (one) seat Electronic Authorization License
NTC02052KC	BCM450 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 1 (one) seat Electronic Authorization License
NTC02053KC	BCM450 UC Suite Essential (includes InTouch and FindMeFollowMe) - 1 (one) seat Electronic Authorization License
NTC02060KC	BCM450 6.0 Upgrade from BCM450 1.0+ 5.0 Electronic Authorization License
NTC02062KC	BCM450 NAT Traversal for Remote Working - Electronic Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTC03110SYE6	BCM450 Capacity Expansion Card. Required for capacity in excess of 100 seats any type. Maximum capacity of 300 seats any type.
NTC03130SYE6	BCM450 Populated BFT Assembly FRU (without HDD) Includes packaging
NTC03140SYE6	BCM450 400 Cooling Fan FRU
NTC03150SX6E	BCM200 400 Chassis Interface Card Upgrade Kit - this item is part of the BCM200 400 4.0 Hardware and Software Upgrade Kits and is normally not ordered separately - it is only to be used in the context of upgrading a BCM200 or 400 R4.0 to a later release
NTC03160SX6E	BCM50 450 Blank Hard Disk Drive FRU
NTC03180TXE6	BCM450 Redundancy Upgrade Kit Version 2 (includes Redundant Power Supply also Second Fan and Redundant Fan Panel)
NTC03185TXE6	BCM450 Redundant PS Module FRU Version 2 (for BCM450 and BCM Expansion only)
NTC04004SW	NCM 6.0 (250 Systems) (Supports BCM 450 400 50)
NTC04008SW	NCM 6.0 (1000 Systems) (Supports BCM 450 400 50)
NTC04010SW	BCM 450 1.0+5.0 to 6.0 Software Upgrade Kit (includes Upgrade Software DVD+Upgrade Guide+BCM 6.0 Documentation Kit+Upgrade Authorization Code)
NTC04016SW	NCM 6.0 (1000 to 2000 upgrade) (Supports BCM 450 400 50)
NTC04030SW	BCM450 IVR 2.1 Management and IVR Tools CD Kit v2
NTC06520BUE5	NA BCM Expansion Unit with Redundant PS NA PowerCord Bundle (includes two NA power cords)
NTC06523KTE6	BCM450 RAID Upgrade Kit (for BCM450 5.0 and later only)
NTDW06AA	Entitlement Transfer Pool Registration for 10 BCM50 systems
NTDW06AB	Entitlement Transfer Pool Registration for 2 BCM50 systems
NTDW06DA	Entitlement Transfer Pool Registration for 10 BCM450 systems
NTDW06DB	Entitlement Transfer Pool Registration for 2 BCM450 systems
NTKC0123	BCM 3.6 Software Upgrade Authorization Code
NTKC0135	BCM 3.7 Software Upgrade Authorization Code
NTKC0137	BCM50 Intelligent Contact Centre Skillset - 1 Skillset Authorization Code
NTKC0138	BCM50 Intelligent Contact Centre Skillset - 4 Skillset Authorization Code
NTKC0139	BCM50 Intelligent Contact Centre Skillset - 8 Skillset Authorization Code
NTKC0140	BCM50 Intelligent Contact Centre Skillset - 16 Skillset Authorization Code
NTKC0142	BCM50 Reporting for Intelligent Contact Centre Authorization Code
NTKC0143	BCM50 Intelligent Contact Center Agent - 1 Seat Authorization Code
NTKC0144	BCM50 Intelligent Contact Centre Agent - 4 Seat Authorization Code
NTKC0145	BCM50 Intelligent Contact Centre Agent - 8 Seat Authorization Code
NTKC0146	BCM50 Intelligent Contact Centre Agent - 16 Seat Authorization Code
NTKC0147	BCM50 Intelligent Contact Centre Agent - 32 Seat Authorization Code



BCM Expansion and Upgrade Codes	
PEC	Description
NTKC0148	BCM50 Multimedia Contact Center Authorization Code
NTKC0202	BCM50 Voice Messaging 1 seat Authorization Code
NTKC0203	BCM50 Voice Messaging 2 seat Authorization Code
NTKC0204	BCM50 Voice Messaging 4 seat Authorization Code
NTKC0205	BCM50 Voice Messaging 8 seat Authorization Code
NTKC0206	BCM50 Voice Messaging 16 seat Authorization Code
NTKC0207	BCM50 Unified Messaging 1 seat Authorization Code
NTKC0208	BCM50 Unified Messaging 2 seat Authorization Code
NTKC0209	BCM50 Unified Messaging 4 seat Authorization Code
NTKC0210	BCM50 Unified Messaging 8 seat Authorization Code
NTKC0211	BCM50 Unified Messaging 16 seat Authorization Code
NTKC0212	BCM50 Fax Messaging Authorization Code
NTKC0213	BCM50 Fax Overflow Authorization Code
NTKC0214	BCM50 Fax on Demand Authorization Code
NTKC0215	BCM50 Fax Suite Authorization Code
NTKC0216	BCM50 VPIM AMIS Message Networking Authorization Code
NTKC0217	BCM50 MCDN (Global) and Q.Sig (outside North America) Voice Networking Authorization Code
NTKC0219	BCM50 LAN CTE 1 Seat Authorization Code
NTKC0220	BCM50 LAN CTE 2 Seat Authorization Code
NTKC0221	BCM50 LAN CTE 4 Seat Authorization Code
NTKC0222	BCM50 LAN CTE 8 Seat Authorization Code
NTKC0223	BCM50 LAN CTE 16 Seat Authorization Code
NTKC0224	BCM50 VoIP Gateway 1 Trunk Authorization Code
NTKC0225	BCM50 VoIP Gateway 2 Trunks Authorization Code
NTKC0226	BCM50 VoIP Gateway 4 Trunks Authorization Code
NTKC0227	BCM50 VoIP Gateway 8 Trunks Authorization Code
NTKC0229	BCM50 IP Telephony Client 1 seat Authorization Code
NTKC0230	BCM50 IP Telephony Client 2 seat Authorization Code
NTKC0231	BCM50 IP Telephony Client 4 seat Authorization Code
NTKC0232	BCM50 IP Telephony Client 8 seat Authorization Code
NTKC0233	BCM50 IP Telephony Client 16 seat Authorization Code
NTKC0234	BCM50 without Router Network Configuration Manager (NCM) Authorization Code
NTKC0235	BCM50 with Router Network Configuration Manager (NCM) Authorization Code
NTKC0236	BCM50 Analog Trunks 2 Port Authorization Code: Enables analog trunk ports of the BCM50 main chassis.



BCM Expansion and Upgrade Codes	
PEC	Description
NTKC0237	BCM50 Analog Trunks - 4 Port Authorization Code: Enables analog trunk ports of the BCM50 main chassis.
NTKC0238	BCM50 Analog Station - 2 Port Authorization Code: Enables analog station ports of the BCM50 main chassis.
NTKC0239	BCM50 Analog Station - 4 Port Authorization Code: Enables analog station ports of the BCM50 main chassis.
NTKC0240	BCM50 Digital Station - 4 Port Authorization Code: Enables digital station ports of the BCM50 main chassis.
NTKC0241	BCM50 Digital Station - 8 Port Authorization Code: Enables digital station ports of the BCM50 main chassis.
NTKC0242	BCM50 Digital Station - 12 Port Authorization Code: Enables digital station ports of the BCM50 main chassis.
NTKC0243	BCM50 Expansion - 1 Port Authorization Code: Enables one of the two expansion ports on the BCM50 main chassis.
NTKC0254	BCM Upgrade BCM 3.6 to BCM 4.0 Software Upgrade Authorization Code
NTKC0263	BCM Intelligent Contact Center (0 skillsets 0 agents)
NTKC0273	BCM Upgrade BCM 3.7 to BCM 4.0 Software Upgrade Authorization Code
NTKC0315	BCM50 Meet-Me Conferencing Base Auth Code (includes 6 ports)
NTKC0316	BCM50 Meet-Me Conferencing - 4 ports Auth Code
NTKC0317	BCM50 Meet-Me Conferencing - 8 ports Auth Code
NTKC0319	BCM50 Activity Reporter Authcode
NTKC0349	BCM50 SIP gateway - 2 Trunks Authorization Code
NTKC0350	BCM50 SIP gateway - 4 Trunks Authorization Code
NTKC0351	BCM50 SIP gateway - 8 Trunks Authorization Code
NTKC0587	BCM50 Voice Messaging - Seat Electronic Authorization License
NTKC0589	BCM50 Unified Messaging - Seat Electronic Authorization License
NTKC0591	BCM50 Fax Messaging Electronic Authorization License
NTKC0592	BCM50 Fax Overflow Electronic Authorization License
NTKC0593	BCM50 Fax on Demand Electronic Authorization License
NTKC0594	BCM50 Fax Suite Electronic Authorization License
NTKC0599	BCM50 VPIM/AMIS Message Networking Electronic Authorization License
NTKC0600	BCM50 MCDN (Global) and Q.Sig (outside North America) Voice Networking Electronic Authorization License
NTKC0607	BCM50 LAN CTE - Seat Electronic Authorization License
NTKC0609	BCM50 VoIP Gateway - Trunk Electronic Authorization License
NTKC0612	BCM50 IP Telephony Client - Endpoint Electronic Authorization License
NTKC0614	BCM50 without Router Network Configuration Manager (NCM) Electronic Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTKC0615	BCM50 with Router Network Configuration Manager (NCM) Electronic Authorization License
NTKC0617	BCM50 Main Unit Analog Trunk - Trunk Electronic Authorization License
NTKC0619	BCM50 Main Unit Analog Station - Port Electronic Authorization License
NTKC0620	BCM50 Main Unit Digital Station - Port Electronic Authorization License
NTKC0621	BCM50 Expansion - Port Electronic Authorization License
NTKC0631	BCM Upgrade Electronic Authorization License BCM3.6 to BCM4.0
NTKC0632	BCM Upgrade Electronic Authorization License BCM3.7 to BCM4.0
NTKC0651	BCM50 Meet-Me Conferencing Base Electronic Authorization License (includes 6 ports)
NTKC0652	BCM50 Meet-Me Conferencing - 4-port Electronic Authorization License
NTKC0653	BCM50 Activity Reporter Electronic Authorization License
NTKC0728	BCM50 Intelligent Contact Center Electronic Authorization License with 1 SkillSet and 2 Agents
NTKC0729	BCM50 Intelligent Contact Center - Skillset Electronic Authorization License
NTKC0730	BCM50 Intelligent Contact Center - Agent Electronic Authorization License
NTKC0731	BCM50 Reporting for Intelligent Contact Centre Electronic Authorization License
NTKC0732	BCM50 Multimedia Contact Center Electronic Authorization License
NTKC0735	BCM50 SIP gateway - Trunk Electronic Authorization License
NTKC0935	BCM50 1.0 to 3.0 Upgrade Authorization Code
NTKC0937	BCM50 Upgrade Electronic Authorization License 1.0 to 3.0
NTKC0960	BCM50 Advanced Paging Productivity Pack V1.0 Electronic Authorization License
NTKC0965	BCM50 Professional Call Recording - 1(one) seat Electronic Authorization License
NTKC1201	BCM50 Professional Call Recording - 1 port Paper Authorization License
NTKC1202	BCM50 Professional Call Recording -10 port Paper Authorization License
NTKC1205	BCM50 TDM Bundle Authcode - 4x8x2x2IPxVM8 (4 GATI + 8 Digital Stations + 2 GASI + 2 IP seats + 8VoiceMail) Paper Authorization License
NTKC1210	BCM50 IP Bundle Authcode - 4x0x2x8 IPx8VM (4 GATI + 2 GASI + 8 IP seats + 8 VoiceMail) Paper Authorization License
NTKC1211	BCM50 InTouch - 1 (one) Electronic Authorization License (includes required LAN CTE seat)
NTKC1213	BCM50 InTouch - 1 seat Paper Authorization Code (includes required LAN CTE seat)
NTKC1214	BCM50 InTouch - 10 seat Paper Authorization Code (includes required LAN CTE seats)
NTKC1219	BCM50 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 1 seat Paper Authorization License
NTKC1220	BCM50 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 1 seat Paper Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTKC1221	BCM50 UC Suite Essential (includes InTouch and FindMeFollowMe) - 1 seat Paper Authorization License
NTKC1222	BCM50 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 10 seat Paper Authorization License
NTKC1223	BCM50 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 10 seat Paper Authorization License
NTKC1224	BCM50 UC Suite Essential (includes InTouch and FindMeFollowMe) - 10 seat Paper Authorization License
NTKC1225	BCM50 UC Suite Professional (includes InTouch + FindMeFollowMe + Unified Messaging + VoiceMail) - 1 (one) seat Electronic Authorization License
NTKC1226	BCM50 UC Suite Advanced (includes InTouch + FindMeFollowMe + Unified Messaging) - 1 (one) seat Electronic Authorization License
NTKC1227	BCM50 UC Suite Essential (includes InTouch and FindMeFollowMe) - 1 (one) seat Electronic Authorization License
NTKC1240	BCM50 2.0+3.0 to 6.0 Software Upgrade Paper Authorization License
NTKC1244	BCM50 5.0 to 6.0 Software Upgrade Paper Authorization License
NTKC1246	BCM50 2.0+3.0 to 6.0 Software Upgrade Electronic Authorization License
NTKC1248	BCM50 NAT Traversal for Remote Working - Paper Authorization License
NTKC1249	BCM50 NAT Traversal for Remote Working - Electronic Authorization License
NTKC1250	BCM50 5.0 to 6.0 Software Upgrade Electronic Authorization License
NTKC1255	SRG50 RIs 6.0 for CS2100 - BCM50 RIs 6.0 to SRG RIs. 6.0 Conversion for CS2100 Electronic Authorization License
NTPW0130	NA BCM Expansion Unit with Universal PS
NT5B25AAAB	R2MFC MBM W/ ESD Boots
NT9T4112E6	BCM50 ISDN BRI S/T CDC Replacement
NTAB4214	BCM Upgrade BCM3.6 to BCM4.0 Software Upgrade Auth Code - EMEA
NTAB4215	BCM Upgrade BCM3.7 to BCM4.0 Software Upgrade Auth Code - EMEA
NTAT0161	BCM 6.0 Documentation Kit - French
NTAT0163	BCM50 2.0+3.0 to 6.0 Software Upgrade Kit - EMEA (includes Upgrade Software DVD+Upgrade Guide+ BCM 6.0 Documentation Kit+ Upgrade Authorization Code)
NTAT0167	BCM50 5.0 to 6.0 Software Upgrade Kit - EMEA (includes Upgrade Software DVD+Upgrade Guide+BCM 5.0 Documentation Kit+Upgrade Authorization Code)
NTC01037KC	BCM450 Q.SIG Voice Networking Paper Authorization License
NTC01038KC	BCM450 MCDN and Q.SIG Voice Networking Paper Authorization License
NTC01039KC	BCM450 DPNSS Voice Networking Paper Authorization License
NTC01074KC	BCM450 BT RACE SW Paper Authorization License
NTC01601KC	BCM450 6.0 Upgrade from BCM450 1.0 + 5.0 Paper Authorization License - EMEA
NTC02016KC	BCM450 Q.SIG Voice Networking 1 (one) System Electronic Authorization License



BCM Expansion and Upgrade Codes	
PEC	Description
NTC02017KC	BCM450 MCDN and Q.SIG Voice Networking 1 (one) System Electronic Authorization License
NTC02018KC	BCM450 DPNSS Voice Networking 1 (one) System Electronic Authorization License
NTC02027KC	BCM450 BT RACE Activation 1 (one) System Electronic Authorization License
NTC02061KC	BCM450 6.0 Upgrade from BCM450 1.0+5.0 Electronic Authorization License - EMEA
NTC04011SW	BCM 450 1.0+5.0 to 6.0 Software Upgrade Kit - EMEA (includes Upgrade Software DVD+Upgrade Guide+BCM 6.0 Documentation Kit+Upgrade Authorization Code)
NTKC0218	BCM50 DPNSS Voice Networking Authorization Code
NTKC0244	BCM50 SRG50 BT RACE Software Activation Authorization Code
NTKC0278	BCM50 BRI Trunks - 1 Port Auth Code
NTKC0279	BCM50 BRI TRUNKS - 2 Port Auth Code
NTKC0601	BCM50 DPNSS Voice Networking Electronic Authorization License
NTKC0618	BCM50 Main Unit BRI Trunks - Port Electronic Authorization License
NTKC0622	BCM50 SRG50 BT RACE Activation Electronic Authorization License
NTKC0945	BCM50 1.0 to 3.0 Software Upgrade Authorization Code - EMEA
NTKC0947	BCM50 1.0 to 3.0 Upgrade Electronic Authorization License 1.0 to 3.0 - EMEA
NTKC0974	BCM50 and SRG50 BT Race Removal Electronic Authorization License
NTKC1241	BCM50 2.0+3.0 to 6.0 Software Upgrade Paper Authorization License - EMEA
NTKC1245	BCM50 5.0 to 6.0 Software Upgrade Paper Authorization License - EMEA
NTKC1247	BCM50 2.0+3.0 to 6.0 Software Upgrade Electronic Authorization License - EMEA
NTKC1251	BCM50 5.0 to 6.0 Software Upgrade Electronic Authorization License - EMEA

SRG Expansion and Upgrade Codes	
PEC	Description
NT5Y20AA	SRG European ATA-2
NT5Y20PP	SRG DTM Digital Trunk Media Bay Module
NT5Y20QQ	SRG BRI S/T Media Bay Module
NT5Y30AA	SRG50 BRI2 S/T Base
NT5Y30BA	SRG50 E1/T1/PRI Base
NT5Y30GA	SRG50 S/W Incl 80 Surv IPUsers+Main Chas
NT5Y30HA	SRG50 BRI6 S/T Base
NT5Y33AA	SRG50 Expansion Chassis
NT9T4021E6	BCM50/SRG50 Power Supply Wall Mount Bracket
NTDW92FA	SRG50 RIs6.0 Global CS1000 Bundle (includes base unit with required software and docs) with Expansion
NTDW93FA	SRG50 RIs6.0 NA CS1000 Bundle (includes base unit with required software and



	docs)
NTDW94FA	SRG50 Rls6.0 Global BRI2 CS1000 Bundle (includes BRI base unit with required software and docs)
NTKC0943	BCM50 R3.0 to SRG50 R3.0 Conversion for CS2100 Electronic Authorization License
NTKC0944	SRG50 Rls2.0 to Rls3.0 Upgrade for CS2100 Electronic Authorization License
NTKC0949	SRG50 Rls1.0 to Rls3.0 Electronic Authorization License for CS1000
NTKC0975	Electronic Authorization Code Converts BCM50 Rls6 to SRG50 Rls6 and enables all relevant SRG50 feature keycodes for CS1000
NTKC0976	Electronic Authorization Code Converts SRG50 Rls2 or Rls3 to Rls6 for CS1000
NTKC0978	Electronic Authorization Code Converts SRG50 Rls5 to Rls6 for CS1000
NTM496HA	SRG50 Rls2.0 or Rls3.0 to Rls6.0 SW Upgrade Kit for CS1000 (incl Auth code, SRG Docs, BCM Upgrade SW and Docs)
NTM496JA	SRG50 Rls5.0 to Rls6.0 SW Upgrade Kit for CS1000 (incl Auth code, SRG Docs, BCM Upgrade SW and Docs)
NTM498FA	Paper Authorization Code Converts BCM50 Rls6.0 to SRG50 Rls6.0 (80 Survivable IP users etc) for CS1000
NTM499CA	SRG50 Rls1.0 to Rls3.0 AuthCode for CS1000
NTM499GA	Paper Authorization Code Converts SRG50 Rls2.0 or Rls3.0 to Rls6.0 for CS1000
NTM499IA	Paper Authorization Code Converts SRG50 Rls5.0 to Rls6.0 for CS1000
NTM494EA	SRG50 Rls6.0 Doc CD

Government Solution Expansion and Upgrade Codes

PEC	Description
NT5B04AAGSE5	BCM Digital Trunk MBM (E1/T1) - GS
NT7B14AAGSE5	BCM Expansion Unit with Standard PS - GS
NT7B14AAGTE5	BCM Expansion Unit with Redundant PS v.2 - GS
NT9T6466BBGS	BCM50 6.0 Expansion North American Bundle - GS - Power Cord included
NTC03110SGE6	BCM450 Capacity Expansion Card - GS
NTC06520GSE5	NA BCM Expansion with Redundant PS & NA Power Cords - GS
NTC06525GSE5	NA BCM Expansion with Standard PS & NA Power Cord - GS

Bundle Codes

PEC	Description
NTBU0569	IP Telephony and Voice Messaging Bundle 8 Clients
NTBU1021	BCM50 Text vor Melden -Standard Functionality
NTBU1070	BCM50 Rack Mount Patch Panel Bundle
NT9T5550E5	Cable RJ21 25 pair Female to Female Amphenol 5ft
NTAB3424E5	BCM200 Chassis Cooling Fan FRU



NTCZ10AA	BCM MBM Bundle 16 DSTN And MDF Cable
NTCZ10AB	BCM MBM Bundle 32 DSTN and MDF Cable

BT Codes	
PEC	Description
NTE801PE	BT BCM50 4 Port Analogue Trunk Expansion Kit
NTE801PF	BT BCM50 4 Port BRI Trunk Expansion Kit
NTE801PG	BT BCM50 30 Port PRI Trunk Expansion Kit
NTE801PH	BT BCM50 16 Digital Extension Expansion Kit
NTE801PJ	BT BCM50 16 Digital Extension Expansion Kit + V/M
NTE801PK	BT BCM50 32 Digital Extension Expansion Kit
NTE801PL	BT BCM50 32 Digital Extension Expansion Kit + V/M
NTE801PM	BT BCM50 4 + 16 Analogue Trunk and Digital Extension Expansion Kit
NTE801PN	BT BCM50 4 + 16 Analogue Trunk and Digital Extension Expansion Kit + VM
NTE801PP	BT BCM50 8 + 16 Analogue Trunk and Digital Extension Expansion Kit
NTE801PQ	BT BCM50 8 + 16 Analog Trunk & Digital Extension Expansion Kit & VM
NTE801PR	BT BCM50 Fax and Unified Messaging Expansion Kit
NTE801PS	BT 1120E IP Terminal Pack (x4)
NTE801PT	BT 1140E IP Terminal Pack (x4)
NTE801PU	BT 1120E IP Terminal Pack (x4) with PSU
NTE801PV	BT 1140E IP Terminal Pack (x4) with PSU
NTE801QA	BT BCM50 Unified Comms - 4 user package

Schedule

BCM Software and Hardware Retirement Schedule

End-of-Sale announcement	May 31, 2011
Announcement of extended BCM EoS timeline	January 9, 2012
End-of-Sale (last orders subject to availability)	October 1, 2012
Availability of upgrades, expansions, terminals, line cards, modules, and authorization codes	October 1, 2015
Minimum Period of hardware and software Manufacturer's Support Availability after End-of-Sale	October 1, 2015
Minimum Period of Extended Services Support Availability after Manufacturer's Support period	October 1, 2018



Customers and partners wishing to place larger BCM orders close to the announced BCM EoS dates should engage with their Avaya representatives ahead of time to inform them about quantities and timeline, so that Avaya can plan for sufficient supply.

Minimum Period of Support Availability

The Minimum Period of Support availability represents the minimum period of time after the product End of Sale date, during which Avaya will make available support for the product per the Avaya Manufacturer Support Commitment. For *hardware* support, this period is three (3) years after the End of Sale date. **BCM50 and BCM450 customers on the last BCM software release 6.0 will have the added benefit of software support for a minimum of three (3) years after the End of Sale date.**

Additionally, Avaya is providing BCM customers with Extended Services Support for hardware and software for three (3) additional years after the Manufacturer's Support period.

Support may be extended past that period at the discretion of Avaya Services, Business Partners or other service providers. For additional information concerning long-term support please contact your service provider.

BCM 5.0 Support

The BCM 6.0 EoS is also affecting the manufacturer support schedule for the BCM 5.0 release. The EoS of BCM 5.0 occurred on Dec 6th, 2010, but SW and HW Hardware Manufacturer Support are based on the BCM 6.0 retirement.

BCM 5.0 Hardware and Software Manufacturer Support will be provided until October 1, 2013, which is one (1) year after the BCM 6.0 EoS. Extended Services Support will be provided until October 1, 2018.

BCM 5.0 Software Retirement Schedule

End-of-Sale announcement	September 15, 2010
End-of-Sale (last orders subject to availability)	December 6, 2010
Manufacturer's Support Availability after End-of-Sale	October 1, 2013
Extended Services Support Availability after Manufacturer's Support period	October 1, 2018

Please refer to the BCM Product Lifecycle Update bulletin for a comprehensive overview of the support timelines for all BCM releases.

Services Support Options

Avaya will continue to offer the current BCM Technical Support offer including SMEC Block of Hours and BCM PASS contracts.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements.

Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers.



Avaya Manufacturer Support Policy:

http://support.avaya.com/Support_Policy

Additional Information

Please refer to the BCM Product Lifecycle Update bulletin for more information about BCM Lifecycle support including previous releases.

<https://downloads.avaya.com/css/P8/documents/100113208>

Avaya IP Office 9.1 Sales Toolkit Page

<https://sales.avaya.com/en/pss/ip-office-release-9.1-sales-toolkit>

Avaya website

www.avaya.com/small

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