Services Support Notice: 6-Feb-2013   **Product Name:** Multimedia Communications Server 5100 (MCS 5100)

End of Services Support

Product Moving to End of Services Support Status: Multimedia Communications Server 5100 (MCS 5100). All software releases.

Effective End of Services Support Date: 1-Feb-2014

Check all Applicable Regions*:

☐	US
☐	Canada
☐	EMEA
☐	CALA
☐	APAC
x	ALL

*As there may be possible differences in products covered by End of Services Support and effective dates of End of Services Support, the information on this site (support.avaya.com) pertains to US only and any questions regarding End of Services Support of products outside the US should be addressed with the appropriate Regional or Country Services Offer Manager.

Comments / Summary: The following product(s) are no longer eligible for maintenance coverage with Avaya Global Services per the above Effective End of Services Support Date. Avaya End of Service Support (EoSS) status is defined as Avaya ceasing to provide any type of support for the identified product. Please see Table 1 for details.

Product Migration Path: Customers should consult their Avaya sales representative or Avaya Authorized Channel Partner as soon as possible to discuss currently supported replacement solutions. The migration paths for customers are:

1. Audio and video conferencing, the evolution path is Avaya Meeting Exchange, providing richer conferencing, higher scale, and multivendor web collaboration.

| | 2. Unified Communications overlay on a CS 1000 solution, the migration path is to UC endpoints and applications of the Avaya Aura™ UC Solution via CS 1000 integration |

| **For More Information on Product Status:** | The following product(s) are no longer eligible for maintenance coverage with Avaya Client Services. Please see Table 1 for details.

Click here for the Avaya Product Lifecycle Policy. |

Table 1

Avaya Product	Major Release	End of Services Support Date
Multimedia Communications Server 5100 (MCS 5100)	All	1 Feb 2014