



End of Sale Notice

Notification Date: December 20th, 2013
Effective Date: March 3rd, 2014
Subject: Product Transition from Avaya Aura[®]
Orchestration Designer 6.0 to release 7.0
Theatre/Region: All Regions

Summary

Avaya is pleased to introduce Avaya Aura[®] Orchestration Designer 7.0 as the next release of Orchestration Designer. Orchestration Designer unites features for self-service application development with the Avaya Aura[®] Contact Center scripting toolkit delivering a single development environment for orchestrating the caller experience across both automated and assisted services.

Orchestration Designer 7.0 introduces:

- Capability to create and simulate text based SMS and Email applications.
- Orchestration Designer 7.0 provides the enhanced capabilities for integration to AACC such as: New drag and drop palette items that enable transferring SIP and AML based calls to AACC with context (UUI, P-Intrinsics and call attached data). A pluggable Data connector that allows an application to forward an incoming SMS or email to an agent for processing and enables this agent to send a reply back on the same channel as the original request.
- A notification PDC for invoking outbound text channel web services that enables sending an email or SMS from a speech or messaging application.
- Language ID connector that enables text based language detection.
- REST based web services connector.
- Project documentation features and other productivity and currency related enhancements.

Orchestration Designer 7.0 is a software upgrade for release 6.x customers.

Effective March 3rd, 2014 Avaya will no longer sell (make commercially available) Orchestration Designer 6.0.

Discontinued Order Codes and Migration Strategy

Discontinued Codes

Material Code	Description
264870	AAOD 6.X FOR UPG
264871	AAOD 6.X FOR UPG ENTITLEMENT
266110	AAOD 6.X FOR MPS (Not in ASD)



Migration Strategy

Customers/ISV's/Partners using Orchestration Designer 6.x, are encouraged to upgrade to release 7.0.

Material Code	Description
302290	AAOD 7.X
302291	AAOD 7.X FOR UPG
302292	AAOD 7.X FOR UPG ENTITLEMENT

Schedule

End of Sale Date (last day to order new systems)	03-March-2014
End of Manufacturer Support for SOFTWARE *	N/A
End of Manufacturer Support for HARDWARE *	N/A
Last day to purchase system expansions	03-March-2015
Targeted End of Services Support**	03-March-2020

* Per Avaya Product Lifecycle Policy

**Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy