



End of Sale Notice

Revised date: June 3, 2016

Notification Date: July 1, 2014

Effective Date: December 8, 2014

Subject: Ethernet Routing Switch 5510, 5510-GS, and 5520-GS models and ERS 5xxx multi-pack software licenses- ERS 5500 Product Family End of Manufacturer Support - Software date change, and End of Sale and EoMS for all software releases

Theatre/Region: Global

Summary

Update 5/20/2016- Effective 5/4/2016, software release 6.3.x has reached the end of Manufacturing Support, and is in the Extended Services Support period. Please see updated lifecycle dates below.

This bulletin is intended to provide notice that effective December 8, 2014 Avaya will no longer be offering the Ethernet Routing Switch 5510, 5510-GS (TAA), and 5520-GS (TAA) models outlined below.

Lifetime warranty support for these ERS55xx models will terminate 5 years from the End of Sale date listed below.

Additionally the ERS5000 Advanced License kits for 10 switches/stacks, 50 switches/stacks, and 100 switches/stacks are being discontinued.

Mitigation Strategy

The feature compatible successors to the ERS 5500 platforms are the ERS5900 platforms, which are now generally available. The ERS5900 platforms support advanced functionality such as SPF+ (10G), 802.11at (PoE+), and Avaya Shortest Path Bridging, which is not supported in the ERS 5500.

Note that the ERS5900 platforms will not stack with the ERS5500. Customers needing to expand existing networks may look to deploy new stacks using ERS5900 platforms, while consolidating existing ERS5500 platforms into existing stacks.



Customers who require TAA compliant platforms should also evaluate ERS4800-GS products for new installations.

Ultimately customers should work with their Avaya representative to determine the optimal solution to meet their networking needs.

The 10-, 50- and 100-switches/stack licenses can be replaced by the equivalent number of 1-switch/stack licenses; the 1 switch/stack license is not being discontinued.

Discontinued Order Codes

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Material/Offer Code	Description ERS5510
AL1001A04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001B04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes EU Power Cord.
AL1001C04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes power cord used in the UK and Ireland
AL1001D04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes power cord used in Japan.
AL1001E04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American power cord.
AL1001F04-E5	Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes Australia/New Zealand power cord.
AL1001A03-E5	Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001B03-E5	Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes EU Power Cord
AL1001C03-E5	Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes power cord used in the UK and Ireland.
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AL1001E03-E5	Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American power cord.
AL1001F03-E5	Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes Australia/New Zealand power cord.

Material/Offer Code	Description 5510 5520 GSA models
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AL1001A03-E5GS	Federal TAA. Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001E03-E5GS	Federal TAA. Ethernet Routing Switch 5510-48T with 48 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American Power Cord.
AL1001A04-E5GS	Federal TAA. Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports plus 2 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001E04-E5GS	Federal TAA. Ethernet Routing Switch 5510-24T with 24 10/100/1000 ports, plus 2 SFP ports and a 1.5ft Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). Includes North American power cord.
AL1001A05-E5GS	Federal TAA. Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). No Power Cord.
AL1001E05-E5GS	Federal TAA. Ethernet Routing Switch 5520-48T-PWR with 48 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant). NA Power Cord.
AL1001A06-E5GS	Federal TAA. Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant) No Power Cord.
AL1001E06-E5GS	Federal TAA. Ethernet Routing Switch 5520-24T-PWR with 24 10/100/1000 IEEE 802.3af Power over Ethernet ports plus 4 SFP ports and a 1.5 foot Stacking Cable. Includes Base Software License Kit (See Note 1). (EUED RoHS 5/6 compliant) NA Power Cord.

Material/Offer Code	Description Multipack licenses
AL1016002	Ethernet Routing Switch 5000 series Advanced License Kit, for up to 10 switches or stacks. Enabled features: SMLT, OSPF, ECMP, VRRP and PIM. (one license required per stack or standalone unit).
AL1016003	Ethernet Routing Switch 5000 series Advanced License Kit, for up to 50 switches or stacks. Enabled features: SMLT, OSPF, ECMP, VRRP PIM-SM/SSM and IPv6. (one license required per stack or standalone unit).
AL1016004	Ethernet Routing Switch 5000 series Advanced License Kit, for up to 100 switches or stacks. Enabled features: SMLT, OSPF, ECMP, VRRP PIM-SM/SSM and IPv6. (one license required per stack or standalone unit).

Schedule

End of Sale Date (last day to order)***	December 7, 2014
Last day to purchase system expansions	NA
End of Manufacturer Support for SOFTWARE *	May 4, 2016
End of Manufacturer Support for HARDWARE *	December 31, 2017
End of Lifetime Warranty period	December 31, 2019
Targeted End of Services Support (EoSS) (note 1)	December 31, 2020

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** Per Avaya Product Lifecycle Policy except as noted in this bulletin.*

***Avaya Services may revise the Target End of Services Support date and new service contract purchase date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

****While supplies last.*

Note 1: As of November 2018, Avaya will not offer access to software images for the affected products, and all existing images will be removed from www.avaya.com/support. Customers and partners are advised to immediately download copies of all desired images, including the latest available images.

Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<http://support.avaya.com/css/P8/documents/100081098>