



End of Sale Notice

Notification Date: October 6, 2014
Effective Date: December 8, 2014
Subject: 1400 Series Digital Deskphone Transition
Theatre/Region: All

Summary

Avaya has made commercially available a 1400 family of Deskphones designated as “Global” using the universal language of icons. The global models have the English language text removed from the faceplate. This update aligns the language of the physical deskphone with the multitude of languages that are supported for the display of the deskphone and in product documentation.

This document provides notice of the End of Sale effective December 8, 2014 for the 1400 series Deskphones that are labeled with English Text. As of this date, Avaya will no longer make available for sale the English Text labeled 1400 models

Discontinued Order Codes and Migration Strategy

English Text Material Code	Description	Global Icon Material Code
700469927	1403 TELSET FOR IPO	700508193
700469851	1408 TELSET FOR CM/IPO/IE UpN	700504841
700469869	1416 TELSET FOR CM/IPO/IE UpN	700508194
NTE803QZ	BT 1403 Digital Telset	305525
NTE803RA	BT 1408 Digital Telset	305526
NTE803RB	BT 1416 Digital Telset	305527

Migration Strategy

Avaya recommends that customers order the Global model of the 1400 Deskphones whenever possible, due to limited quantities of the English text labeled models. Automatic substitutions to the new Global model may occur where the availability of English Text models has been depleted.

Schedule

End of Sale Date	08-Dec-2014
End of Manufacturer Support for SOFTWARE *	08-Dec-2017
End of Manufacturer Support for HARDWARE *	08-Dec-2017
Last day to purchase system expansions	N/A
Targeted End of Services Support	08-Dec-2020

** Per Avaya Product Lifecycle Policy*

***Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be supported until further notice.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> More Resources >> More >> Avaya Product Lifecycle Policy