



## Product Support Notice

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PSN # PSN004526u

Original publication date: 30-Jun-15. This is Issue #01, published date: 30-Jun-15. Severity/risk level: Minor Urgency: When convenient

Name of problem: Buffer overflow when deploying with large dialingRules.xml

Products affected:

Avaya Communicator for Microsoft Lync 6.4

Problem description:

A dialingRules.xml file with a large number of rules (256+) may fail to install because the InstallLyncAddin.bat has a buffer overflow.

Resolution:

TBD

Workaround or alternative remediation:

1 – In the Avaya Communicator for Lync Configurator, on the Dialing Settings pane, where the dialingRules.xml file can be specified, leave this field blank. Continue per usual.

2 – Install Avaya Communicator for Lync without dialing rules XML.

3 – Post installation, but prior to any user logging on, copy the dialingRules.xml to the Avaya Communicator for Lync installation directory.

3a – This shall be <Program files>\Avaya\Avaya Communicator for Lync 2013 or

3b – This shall be <program files (x86)>\Avaya\Avaya Communicator for Lync 2013

4 – Launch Avaya Communicator for Lync 2013

Remarks:

n/a

### Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch:

n/a

Download:

n/a

Patch install instructions:

n/a

Service-interrupting?

No

Verification:

n/a

Failure:

n/a

Patch uninstall instructions:

n/a

### Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks:

n/a

Avaya Security Vulnerability Classification:

Not Susceptible

Mitigation:

n/a

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Additional information for BusinessPartners

n/a

## **Avaya Notes**

Additional information for Tier 3, Tier 4, and development

n/a