



## Product Support Notice

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PSN # PSN004624u

Original publication date: 26-Oct-15. This is Issue #01, published date: 26-Oct-15. Severity/risk level Medium Urgency When convenient

Name of problem Avaya Communicator for Microsoft Lync 6.4 (ACL) interoperability with Microsoft Skype for Business 2016  
Products affected

Avaya Communicator for Microsoft Lync 6.4

### Problem description

Microsoft Office 2016 for Windows was released on 22 September 2015 and includes new version of Skype for Business

Avaya has tested Avaya Communicator for Microsoft Lync 6.4.0.1 (ACL) with Skype for Business 2016 and has observed the following issue:

ACL client cannot be installed when Skype for Business 2016 is installed on the system

### Resolution

Avaya will introduce a Service pack in December 2015 on Avaya Communicator for Microsoft Lync 6.4 to resolve the issue and provide support for interoperability of the Communicator for Lync with the new release of Skype for Business.

Release for resolution Avaya Communicator for Microsoft Lync 6.4.0.2 (Service pack 2)

### Workaround or alternative remediation

n/a

### Remarks

n/a

## Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

### Backup before applying the patch

n/a

### Download

n/a

### Patch install instructions

Service-interrupting?

No

### Verification

n/a

### Failure

n/a

### Patch uninstall instructions

n/a

## Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

### Security risks

n/a

### Avaya Security Vulnerability Classification

Not Susceptible

### Mitigation

n/a

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Additional information for Business Partners

n/a

## **Avaya Notes**

Additional information for Tier 3, Tier 4, and development

n/a