



Product Support Notice

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PSN # PSN004849u

Original publication date: 29-Sep-16. This is Issue #01, published date: 29-Sep-16 Severity/ risk level Medium Urgency Immediately

Name of problem

Avaya Communicator for Microsoft Lync 6.4.0.4 service pack is Released.

Products affected

Avaya Communicator for Microsoft Lync Release: 6.4.x

Problem description

Releasing new service pack for AC-Lync client to addresses several issues reported by the customers. This service pack also adds call log support for Office 365. Also, includes new version of Collaboration services plug.

Resolution

See Release notes (on Avaya support site) for the details of the resolved issues.

Workaround or alternative remediation

n/a

Remarks

n/a

Patch Notes

The information in this section concerns the patch, if any, recommended in the Resolution above.

Backup before applying the patch

n/a

Download

n/a

Patch install instructions

Service-interrupting?

n/a

No

Verification

n/a

Failure

n/a

Patch uninstall instructions

n/a

Security Notes

The information in this section concerns the security risk, if any, represented by the topic of this PSN.

Security risks

n/a

Avaya Security Vulnerability Classification

Not Susceptible

Mitigation

n/a

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BusinessPartner Notes

Additional information for BusinessPartners

n/a

Avaya Notes

Additional information for Tier 3, Tier 4, and development

n/a