

## **The Avaya Mentor YouTube Channel Exceeds Two Million Views!**

In 2012, Avaya Client Services started a new program to help our customers, partners, and associates better install, configure, and support Avaya solutions by extending our knowledgebase program to include videos. In the beginning, a team of 20 serviceability engineers built dozens of videos a week until 800 were published. Since then, the larger GSS community has continued the work and an additional 200 videos have been added. In 2015, the Avaya Mentor YouTube channel surpassed 1 million views. Now, we are pleased to announce the channel has exceeded two million views! These views amount to over 78,000 hours of viewing time.