



## Avaya Vantage™ Open Application Release 1.0.0.0 SP0 Readme

---

This file is the Readme for the Avaya Vantage™ Open Android Application Release R1.0.0.0 SP0 software. This file describes the contents of the June 2017 GA release software distribution , build 4.24.211.12939.

Avaya Vantage™ Open is an intuitive Audio and Video Phone App for basic and walkup use on Avaya Vantage™ connect to Broadsoft™ broadworks solution.

This software release for the Avaya Vantage™ Open is used with Avaya Vantage™ device only. This software will not operate on any other device model.

The information in this document is accurate as of the issue date and subject to change.



Please refer to the Advisements in this file for important information prior to deploying this application.

## Avaya Vantage™® Compatibility

---

The Avaya Vantage™ Open 1.0.0.0 build 4.24.211.12939 is to be used with Avaya Vantage™ (platform) release 1.0.0.0.2304 or higher.



The above releases are the minimum requirements to support the Avaya Vantage™ Open application.

## More about our application

---

Avaya Vantage™ Open is a SIP client that works seamlessly with Avaya Vantage™ device. It delivers an easy-to-use, full-featured voice communications experience on 3rd party hosted call control infrastructure.

For a complete overview of feature functionality please refer to the relevant documentation:

- Installing and Administering Avaya Vantage™ Open:  
<https://downloads.avaya.com/css/P8/documents/101040930>
- Using Avaya Vantage™ Open:  
<https://downloads.avaya.com/css/P8/documents/101040927>

## What's new with 4.24.211.12939 Build?

---

This is the first service pack for Avaya Vantage™ Open 1.0.0.0

## Avaya Vantage™ Open release 1.0.0.0 Package Content

---

The Avaya Vantage™ Open application release 1.0.0.0 package contains all the files necessary to upgrade Avaya Vantage™ Open application release 1.0.0.0 software.

- AvayaVantageOpen\_4.24.211.12939.apk – Apk file to be deployed
- Avaya Vantage™ Open Release 1.0.0.0 SP0 Readme, which is this document.

## Advisements with Avaya Vantage™ Open 1.0.0.0 software

---

- Please refer to Vantage™ Readme for advisement regarding platform known issues and workarounds.

### Configuration advisements.

- It is recommended to use CIF resolution when using H.264
- Reboot is recommended if moving from Avaya Vantage CSDK based application (like Avaya Vantage™ Basic) to Avaya Vantage™ Open

### Officially supported headsets

- Following headsets were tested and are officially supported with this release. Other headsets may be functional at some level but are not fully tested or officially supported

#### RJ-9

- Plantronics HW251N \ HW261N (HIS), HW291N \ HW301N (HIS)
- Sennheiser SH 330\350, CC510\550 \ Circle TM SC 230\260 \ Century TM SC 630\660 (CAVA-31),
- Jabra BIZ TM 2400 (GN1216), GN2000 (GN1216)
- VXI CC PRO TM 4010V DC, CC PRO TM 4021V DC (OmniCord-V)

#### 3.5mm Audio Jack

- Apple
- Samsung
- Jabra Evolve
- Plantronics Blackwire 315/325 headset

#### Bluetooth

- Jabra Speak 510
- Jabra Extreme
- Jabra GO6400
- Plantronics Pro
- Plantronics UC Pro
- Plantronics Blackwire C710

Note – calls cant be answered/dropped from the headset – use Vantage Open UI for it.

## Resolved issues in Avaya Vantage™ Open R1.0.0.0 SP0

ID	Issue Description and possible workaround if any
<a href="#">ZEST-233</a>	During a call if the application is put in the background dropping the call by putting the handset in the cradle will not terminate the call
<a href="#">ZEST-164</a>	in some Broadworks environments Adhock conference with factory URI configuration might result in one way audio for the conference initiator
<a href="#">ZEST-195</a>	Fixed a resource leak to increase application stability
<a href="#">ZEST-221</a>	Trnsfering an H264 video call to a phone with a different profile-level-id value in the SDP will result in one way audio.
<a href="#">ZEST-223</a>	<p>When swapping between 2 active H.264 video calls the sent video will freeze also when resuming the call</p> <p><b>Workaround:</b> issue doesn't happen if VP8 codec is used or use H264 with the following configuration:</p> <p>Add below settings in provisioning file in &lt;video&gt; tag</p> <pre> &lt;Codec&gt;   &lt;!-- H264(0), VP8(1) --&gt;   &lt;Id&gt;0&lt;/Id&gt;   &lt;Framerate&gt;15&lt;/Framerate&gt;   &lt;OfferAvpf&gt;0&lt;/OfferAvpf&gt;   &lt;!-- Level 1.0(0), 1b(1), 1.1(2), 1.2(3), 1.3(4), 2.0(5), 2.1(6), 2.2(7), 3.0(8), 3.1(9), 3.2(10) --&gt;   &lt;H264Level&gt;9&lt;/H264Level&gt;   &lt;!-- Profile Baseline(0), Main(1), Extended(2), High(3) --&gt;   &lt;H264Profile&gt;0&lt;/H264Profile&gt;   &lt;H264ProfileIop&gt;128&lt;/H264ProfileIop&gt;   &lt;H264PacketizationModePresent&gt;0&lt;/H264PacketizationModePresent&gt;   &lt;H264PacketizationMode&gt;0&lt;/H264PacketizationMode&gt; &lt;/Codec&gt; </pre>

ID	Issue Description and possible workaround if any
<a href="#">ZEST-205</a>	<p>When using H.264 for video calls and holding/unholding the call the video will still freeze as in the hold state.</p> <p><b>Workaround:</b> issue doesn't happen if VP8 codec is used or use the same H.264 configuration as in ZEST-223 issue above</p>

## Unresolved issues in Avaya Vantage™ Open R1.0.0.0 SP0

---

The following table includes unresolved issues with this release of software which were known as of the issue date of this document.

ID	Issue Description and possible workaround if any
<a href="#">ZEST-226</a>	<p>After boot up, if a received video call is answered by lifting the wired or Bluetooth handset or by "accept voice" soft button video received from far end will not be displayed.</p> <p><b>Workaround:</b> answer the call from UI option of "accept audio and video" Far end phone should enable video</p>
<a href="#">ZEST-225</a>	In rare cases when using Avaya Vantage speaker while handset is off hook and placing back the handset on the cradle the call will drop
<a href="#">ZEST-196</a>	Alarm only mode doesn't work
<a href="#">ZEST-175</a>	Forward Contact List is erased after extension logout/login
<a href="#">ZEST-174</a>	Picture is not added when contacts are added to Forward Contact List
<a href="#">ZEST-161</a>	<p>Audio is lost on the Vantage Open application after making calls from facebook messenger app</p> <p><b>Workaround:</b> reset the device</p>
<a href="#">ZEST-54</a>	Saved contacts with Pause and Wait cannot be dialed from app

2017 Avaya Inc. All Rights Reserved.

---

## **Notice**

While reasonable efforts were made to ensure that the information in this document was complete and accurate at the time of printing, Avaya Inc. can assume no liability for any errors. Changes and corrections to the information in this document may be incorporated in future releases.

## **Documentation disclaimer**

Avaya Inc. is not responsible for any modifications, additions, or deletions to the original published version of this documentation unless such modifications, additions, or deletions were performed by Avaya.

## **Link disclaimer**

Avaya Inc. is not responsible for the contents or reliability of any linked Web sites referenced elsewhere within this Documentation, and Avaya does not necessarily endorse the products, services, or information described or offered within them. We cannot guarantee that these links will work all of the time and we have no control over the availability of the linked pages.