

SAL Gateway 3.0

a component of Avaya Diagnostic Server 3.0

SAL 3.0 is the path forward for security now and in the future

SAL 2.x will be End of Services Support on Dec 31, 2018 and decommissioned soon after

The next generation of SAL Gateway – the most secure SAL Gateway yet

- ✓ **Host Containment¹** – Isolate Avaya and partner support personnel to the connected server; prevent SSH host-hopping from server to server
- ✓ **SSH Session Logging¹** – See all the activity that Avaya and partner support personnel performed while logged into your product via an SSH session
- ✓ **Latest Security Protocols** – Supports only TLS 1.2 and strong ciphers (no legacy security protocols)
- ✓ **Latest Technology** – Supports latest versions of Java and Tomcat, for greater security

¹Host Containment and SSH Session Logging features require Policy Manager 3.0 and the appropriate support contract

Double the capacity, improved operations

- ✓ **Double the capacity** – 1,000 maximum number of managed elements per SAL Gateway
- ✓ **Missed heartbeat alarming** – Receive notifications when your SAL Gateway is no longer heartbeating to Avaya, on both the remote access and alarm channels

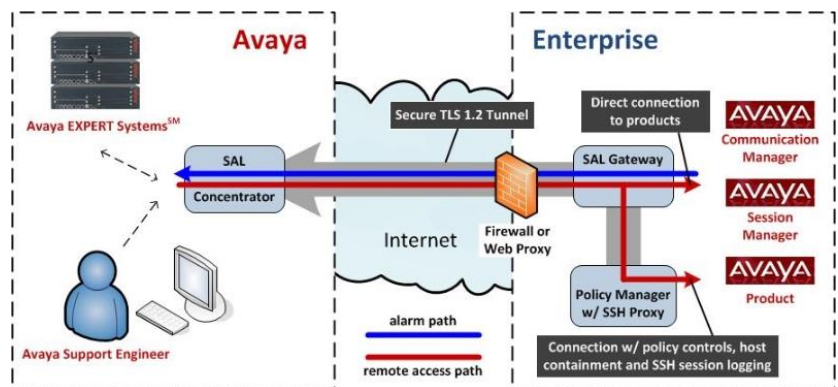
Retain all the SAL features you've relied on for years

- ✓ Proactive alarm monitoring by EXPERT Systems™
- ✓ On-demand remote support by Avaya automated tools and support personnel
- ✓ Remote provisioning services
- ✓ Remote customer-executable services via Healthcheck

²Requires appropriate support contract

Deployment options:

- ✓ [SAL Gateway 3.0 software](#) (as part of ADS 3.0 software) deployed on customer-provided server
- ✓ [SAL Gateway 3.0 OVA](#) (as part of ADS 3.0 OVA) deployed on AVP or customer VMware environment
- ✓ [Small SAL 3.0 OVA](#) deployed on AVP – supports only 15 managed elements
- ✓ [Services-VM 4.0](#) for System Platform 6.2.x and later – supports only 15 managed elements
- ✓ [SAL Policy Manager 3.1 with SSH Proxy](#), offered as software only
- ✓ SAL Gateways pointed to BP concentrators can upgrade as soon as your BP is onboarded onto the new hosted concentrator.



Resources:

- ✓ Customers may perform the upgrade/migration themselves following the instructions in the [Upgrading to SAL Gateway 3.0 – Playbook](#).
- ✓ Customers may also take advantage of the [Avaya offer](#) to upgrade and migrate SAL Gateways.
- ✓ Business Partners see the “SAL 3.0 Partner Migration Plan” presentation on the [Sales & Partner Portal](#)