

## SAL Gateway 3.0

a component of Avaya Diagnostic Server 3.0

**SAL 3.0 is the path forward for continued security**

**SAL 2.x is now out of support: service requests subject to time & material charges, no more bugfixes, no more security remedies**

**SAL 2.x system decommission can happen at any time**

### The next generation of SAL Gateway – the most secure SAL Gateway yet

- ✓ **Host Containment**<sup>1</sup> – Isolate Avaya and partner support personnel to the connected server; prevent SSH host-hopping from server to server
- ✓ **SSH Session Logging**<sup>1</sup> – See all the activity that Avaya and partner support personnel performed while logged into your product via an SSH session
- ✓ **Latest Security Protocols** – Supports only TLS 1.2 and strong ciphers (no legacy security protocols)
- ✓ **Latest Technology** – Supports latest versions of Java and Tomcat, for greater security

<sup>1</sup>Host Containment and SSH Session Logging features require Policy Manager 3.0 and the appropriate support contract

### Double the capacity, improved operations

- ✓ **Double the capacity** – 1,000 maximum number of managed elements per SAL Gateway
- ✓ **Missed heartbeat alarming** – Receive notifications when your SAL Gateway is no longer heartbeating to Avaya, on both the remote access and alarm channels

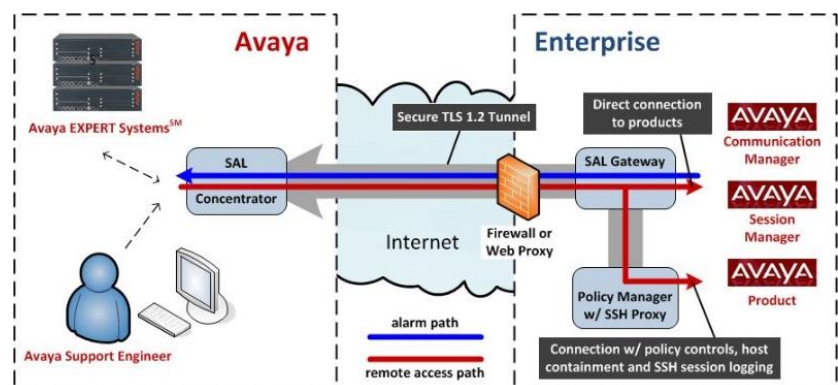
### Retain all the SAL features you've relied on for years

- ✓ Proactive alarm monitoring by EXPERT Systems™
- ✓ On-demand remote support by Avaya automated tools and support personnel
- ✓ Remote provisioning services
- ✓ Remote customer-executable services via Healthcheck

<sup>2</sup>Requires appropriate support contract

### Deployment options:

- ✓ [SAL Gateway 3.0 software](#) (as part of ADS 3.0 software) deployed on customer-provided server
- ✓ [SAL Gateway 3.0 OVA](#) (as part of ADS 3.0 OVA) deployed on AVP or customer VMware environment
- ✓ [Small SAL 3.0 OVA](#) deployed on AVP – supports only 15 managed elements
- ✓ [Services-VM 4.0](#) for System Platform 6.2.x and later – supports only 15 managed elements
- ✓ [SAL Policy Manager 3.1 with SSH Proxy](#) software



### Resources:

- ✓ Customers may perform the upgrade/migration themselves following the instructions in the [Upgrading to SAL Gateway 3.0 – Playbook](#).
- ✓ Customers may also take advantage of the [Avaya offer](#) to upgrade and migrate SAL Gateways.
- ✓ Business Partners see the “SAL 3.0 Partner Migration Plan” presentation on the [Sales & Partner Portal](#)

Product Manager: Sung Moon ([sungmoon@avaya.com](mailto:sungmoon@avaya.com))