



# End of Sale Notice

**Notification Date: 13-Nov-2017**

**Revision Date: 06-Nov-2017**

**Effective Date: 02-July-2018**

**Subject: End of Sale for Avaya Aura Application Enablement Services  
6.3.3 New Systems and Upgrades (CID 177890)**

**Theatre/Region: All**

## Revision History

Revision Date	Reason for change
06-Oct-2017	Initial draft of notice
06-Nov-2017	Final Draft

## Summary

Avaya is announcing the End of Sale (EoS) of Avaya Aura Application Enablement Services (AES) 6.3.3. This release has been superseded by AES 7. This release and subsequent AES releases will continue to support Avaya's leadership in Team Engagement and Customer Engagement solutions. Customers are encouraged to upgrade their systems to ensure they have access to the latest features and capabilities. Effective July 2<sup>nd</sup> 2018 Avaya will no longer make available licenses, hardware or software for new AES 6.3.3 systems and will no longer make available licenses for upgrades to AES 6.3.3.

AES 6.3.3 will no longer be included in the Avaya One Source configurator. Software media may continue to be available for maintenance purposes depending on inventory.

## Discontinued Order Codes and Migration Strategy

Material Code	Description	Comments
269618	AES 6.2+ FRHA New license	
269360	AES 6.2+ Machine Preserving HA License	
269619	AES 6.2+ FRHA Upg License	
229671	AES 6.X CVLAN RTU HA	
229678	AES 6.X DLG RTU HA	
229654	AES 6.X BSC TSAPI UPG	
229662	AES 6.X BSC TSAPI HA UPG	
229663	AES 6.X PAR BSC TSAPI HA UPG	
229664	AES 6.X PROP BSC TSAPI HA UPG	
229669	AES 6.X CVLAN UPG	
229661	AES 6.X BSC TSAPI ENTITLE	
229665	AES 6.X BSC TSAPI HA ENTITLE	



229666	AES 6.X PAR BSC TSAPI HA ENTITLE	
229667	AES 6.X PROP BSC TSAPI HA ENTITLE	
229669	AES 6.X CVLAN UPG	
229670	AES 6.X CVLAN ENTITLE	
229672	AES 6.X CVLAN HA UPG	
229674	AES 6.X CVLAN HA ENTITLE	
229676	AES 6.X DLG UPG	
229677	AES 6.X DLG ENTITLE	
229679	AES 6.X DLG HA UPG	
229680	AES 6.X DLG HA ENTITLE	
229685	AES 6.X ADV TSAPI RTU ENTITLE SML	
229686	AES 6.X ADV TSAPI RTU ENTITLE MEDIUM	
229687	AES 6.X ADV TSAPI RTU ENTITLE LG	
229710	AES 6.X DMCC FULL ENTITLE	
229711	AES 6.X DMCC BASIC ENTITLE	
229712	AES 6.X DMCC PARTNER ENTITLE	
229713	AES 6.X DMCC FULL HA ENTITLE	
229714	AES 6.X DMCC BASIC HA ENTITLE	
229715	AES 6.X DMCC PARTNER HA ENTITLE	
229716	AES 6.X DMCC FULL UPG	
229717	AES 6.X DMCC BASIC UPG	
229718	AES 6.X DMCC PARTNER UPG	
229719	AES 6.X DMCC FULL HA UPG	
229720	AES 6.X DMCC BASIC HA UPG	
229721	AES 6.X DMCC PARTNER HA UPG	
229725	AES 6.X UNFD DSKTP UPG	
229726	AES 6.X UNFD DSKTP HA UPG	
229727	AES 6.X UNFD DSKTP HA ENTITLE	
229728	AES 6.X PAR BSC TSAPI UPG	
229729	AES 6.X PROP BSC TSAPI UPG	
700504570	AES 6.3 HDWR BNDL MEDIA DVD	
700504571	AES 6.3 SFTW ONLY MEDIA CD	
700504572	AES 6.3 AURA BNDL MEDIA DVD	
700504573	AES 6.3 TSAPI SDK MEDIA CD	
700506718	AES 6.3.1 HDWR BNDL MEDIA DVD	
700506719	AES 6.3.1 SFTW ONLY MEDIA CD	
700506720	AES 6.3.1 TSAPI SDK MEDIA CD	
700506721	AES 6.3.1 AURA BNDL MEDIA DVD	
700508342	AES 6.3.3 HDWR BNDL MEDIA DVD	
700508344	AES 6.3.3 SFTW ONLY MEDIA CD	
700508345	AES 6.3.3 TSAPI SDK MEDIA CD	
700508346	AES 6.3.3 AURA BNDL MEDIA DVD	



### Migration Strategy

Avaya offers the following alternative solution(s):  
Upgrade to the current versions of AES.

### Schedule

End of Sale Date (last day to order new systems or upgrades)	02-Jul-2018
End of Manufacturer Support for SOFTWARE *	02-Jul-2019
End of Manufacturer Support for HARDWARE *	02-Jul-2020
Last day to purchase system expansions	02-Jul-2019
Targeted End of Services Parts Support**	02-Nov-2023

\* Per Avaya Product Lifecycle Policy

\*\*Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

### Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

### Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>

or

<http://support.avaya.com> >> Policies and Legal >> Warranty & Product Lifecycle >> Avaya Product Lifecycle Policy