



# End of Sale Notice

**Subject: End of Sale – New CS1000E Systems & Release 7.6 Software**

**Theatre/Region: Global**

## Revision History

Revision Date	Reason for change
25-January-2018	Initial Notice: Effective April 09, 2018, Avaya will <b>End the Sale of New CS1000E systems.</b>
16-July-2018	Certain CS1000E material hardware codes have stocked out and will be removed from availability immediately. No further quotes or orders will be supported. Parent codes containing these materials are also impacted. Summary below
29-April-2019	This document is updated to flag that Communication Server 1000 R7.6 is End of Manufacturer Support for Software since April 09 2019.
25-June-2020	This document is updated to flag that the MG-XPEC and associated hardware will go End of Sale on 01 December 2021.

**UPDATE: 25-June-2020**

Subject: End of Sale – MG-XPEC and associated hardware

Theatre/Region: Global

**The following Materials for the Communication Server 1000 will be transitioned to End of Sale effective 01-December 2021.**



<b>Materials below have <u>limited supply</u>. Any orders will be contained and reviewed. If stock is unavailable, orders will be cancelled or be required to be resubmitted without containing out of stock material codes.</b>	
<b>Code</b>	<b>DESCRIPTION</b>
NTDW20AAE6	MG-XPEC (Media Gateway Extended Peripheral Equipment Controller)
NTDW25AAE6	MG-XPEC Netwk AND TTY cable kit. Contents include: 2 new IO Panels; 2 NTDW26ABE6 TTY Cables (Pin out same as MG1010); 8 Cat-5e ethernet cables; 12 RJ45 couplers; 1 Card Slot label
NTDW26ABE6	MG-XPEC TTY cable
NTDW26BAE6	MG-XPEC XSM cable
NTHU70AA	MG-XPEC AND CABLING KIT
NTDW60BAE5	MGC - Gateway Controller
NTDW78AAE5/AAE6/AAGS	MGC DSP Daughterboard 128 ports
NTDW98AAE5/AAE6/AAGS	MGC w/metal faceplate

**UPDATE: 29-April 2019**

Subject: End of Sale – New CS1000E Systems & Release 7.6 Software

Theatre/Region: Global

**Communication Server 1000 R7.6 is End of Manufacturer Support for Software since 09-April 2019.**

There is **no more Tier IV / design support available for CS 1000 R7.6 software and no new bug fix**, as per [Avaya Product Lifecycle Policy](#) document.

Simple user license expansions using merchandise eAuthcodes will continue to be supported on R5.0 and later through to End of Services Parts Support (EoSPP) target date of 1<sup>st</sup> June 2024.



UPDATE: 16-July-2018

Subject: End of Sale – New CS1000E Systems & Release 7.6 Software

Theatre/Region: Global

Certain CS1000E material hardware codes have stocked out and will be removed from availability immediately. No further quotes or orders will be supported. Parent codes containing these materials are also impacted:

Code	DESCRIPTION
N0134948	N0134948 Full Application Site
N0140428	ONE PIECE COMPACT FLASH UNIT 6
NT7K20ABGS	NT7K20ABGS Ext. Analogue MW Li
NT8D02HAGS	PCP, EXTEND DIGITAL LINE CARD
NT8D14DAGS	Card, 8 Port UXT
NTC310ABE6	MG1010 Media Gateway Chassis
NTDU14DAE5	NTDU14DAE5 MG 1000 Chassis
NTDW12AAE5	Universal Digital Trunk Clock
NTDW53BAE6	NTDW53BAE6 CS 1000 CP-DC Small
NTDW54BAE6	NTDW54BAE6 CS 1000 CP-DC Large
NTDW53BAGS	CS 1000 CP-DC Small System
NTDW79ACE5	UDT E1/T1 Pack
NTC310AAGS	MG1010 Media Gateway Chassis
NTM440HA	USB S/W Inst Kit CS/SS Co-Res (CPMG) R7
NTM449AA	USB SW Upg Kit to CPMG/CPDC Co-Res CS/SS R7 (No Dongle)
Orders cannot be fulfilled as there is no more stock of this material. You must copy the EC Quote and remove the Material Code. Reconfiguration is required before the order can be placed for available materials. If a special bid has been approved against a quote, it will need to be resubmitted for approval once the quote has been reconfigured.	

<b>Materials below have <u>limited supply</u>. Any orders will be contained and reviewed. If stock is unavailable, orders will be cancelled or be required to be resubmitted without containing out of stock material codes.</b>	
Code	DESCRIPTION
NTC312AAE6	NTC312AAE6 MG1010 Power Supply
NTDW65AAE6	CS1000 ITG-MSPD MEDIA CARD 32
NTDW08AAE6	NTDW08AAE6 CPDC/CPMG 250GB Bln



## Original Notice and information provided below remains in effect

Notification Date: 25-January-2018

Effective Date: 09-April-2018

Subject: End of Sale – New CS1000E Systems & Release 7.6 Software

Theatre/Region: Global

## Summary

Effective April 09 2018, Avaya will **End the Sale of New CS1000E systems**.

The CS1000E system was introduced in 2004 evolving from the Meridian 1 Option 11C-81C products which started in 1990. Prior to that, the portfolio evolved from SL1 lineage dating back to 1975.

Avaya is taking this step now as we are no longer able to continue to manufacture critical circuit packs and assemblies for the CS1000E system due to age and component availability.

This notice also includes the **End of Sale of CS1000 Release 7.6 software**. Release 7.6 has been available since 2013 and is the final CS1K software release.

Avaya offers a variety of modernization paths for CS1000 customers to Avaya Aura®, Avaya IP Office, and Avaya Cloud Solutions that not only protect the customers' investments, but provide solution capabilities in keeping with current market demands for Omni-channel and unified communications solutions.

## Impact

What will no longer be available after April 09 2018:

- Quoting and ordering of new CS1000E systems including branches & survivable media gateways
- Quoting and ordering of configured CS1000E system hardware expansions
- Conversions of CS1000M and Meridian 1 Option 51C-81C systems to CS1000E

What will still be available up to End of Manufacturers Support date (EoMS) of April 09 2019:

- CS1000E and CS1000M system upgrades to RIs 7.6 that only requires software
- Merchandise sale of CS1000E hardware including servers, gateways, and line/trunk cards until such time as each individual code is depleted from stock.

What will still be available up to End of Services Parts Support (EoSPS) target date of June 01 2024:

- Simple user license expansions using merchandise eAuth codes on RIs 5.0 and newer
- Existing systems will be supported on RIs 7.6 Software per the Avaya lifecycle policy
- Avaya Services support contracts including repair of hardware.

Four CS1000 cards (MGC, MG-XPEC, DSP, XSM) used for Aura Device Adaptor will continue for sale.



## CS1000E Hardware

Avaya will continue to offer individual CS1000 hardware components as merchandise for up to one additional year to **April 09 2019**. As some hardware is already last time built there is potential individual codes could stock out prior to the target date. Note that CS1000 TDM & IP telephones have separate product lifecycles. Please check product specific notices to determine lifecycle details.

## CS1000 Release 7.6 Software

CS1000 Release 7.6 was introduced in March 2013 as the final release of software. Avaya has continued to support it through regular software service packs (SP9 came out in July 2017).

Avaya will continue Tier 4 support including software bug-fix and vulnerabilities via patches and service packs to the End of Manufacture's Software support date of April 09 2019.

Existing systems will also be able to still do software only upgrades to RIs 7.6 until April 09 2019.

Avaya will continue to provide simple user license expansions using the eAuthcode process until the End of Services Parts support date targeted at June 01 2024.

## Avaya Recommendations

Customers can confidently continue to use their CS1000E systems with ongoing support from Avaya per the Avaya Product Lifecycle Policy.

<https://downloads.avaya.com/css/P8/documents/100081098>

Please see the Schedule table below for specific target CS1000 support dates.

Customers should consider their current and future needs and review their requirements with Avaya Services or their Authorized Avaya Partner to determine the best method to access replacement/repair of hardware should it be required. Customers are reminded that Avaya Services offers support agreements for timely access to replacements in event of hardware failure. In addition some customers may also decide to have on-site critical spares such as CPU packs and power supplies.

## Modernization

Customers may consider it to be the right time to enjoy the advanced benefits of the Avaya Aura® Platform, Avaya IP Office, or Avaya Cloud Solutions. Communications modernization can offer several options for the CS1000 whether integrating Avaya Aura with an existing installation to expand the business feature set, adding virtualized applications to reduce CAPEX, or moving to Avaya Cloud based solutions as alternatives for future expansion.

Avaya Software Investment Protection Policy (ASIPP) provides customers with cost effective migration paths to Avaya's supported solutions including core communications, applications, such as voice mail, and contact center solutions. Please see the link below for further details on the ASIPP policy.

<https://sales.avaya.com/en/general/avaya-software-investment-protection-policy>

Avaya has developed a comprehensive Sales program entitled **Loyalty2gether** addressing each of the modernization paths to Avaya Cloud Solutions, Avaya IP Office, and Avaya Aura®. For more details on the Avaya program please contact your Avaya Sales or Authorized Avaya Partner Sales Team.



## Schedule

End of Sale Date - New CS1000E System Sales	09-Apr-2018
End of Sale Date - Merchandise Hardware target date	09-Apr-2019
End of Sale Date - System software upgrades to RIs 7.6	09-Apr-2019
End of Manufacturer Support for Software (final Service pack)	09-Apr-2019
User license expansions via eAuthcodes on RIs 5.0 and newer **	01-Jun-2024
Targeted End of Services Parts Support **	01-Jun-2024

*\*\* Avaya Services may revise Target End of Services Support date based on the availability of quality repair parts and / or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.*

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Avaya Authorized Partners or other service providers. Additional information concerning Avaya Services can be found on the Services Offer Information Web site.

Avaya Services website:

<http://www.avaya.com/services/>

Avaya Services Offer Information Web site

<https://www.avaya.com/en/services/>

Renewals of existing Avaya service contracts covering this product will be allowed until further notice.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>



## Appendix A – List of discontinued Hardware Order Codes

Following list is the physical finished goods product codes impacted by the CS1000E End of Sale.

The codes will go to retired status on 09 April 2019. Please note that some codes may stock out earlier as they have already been last time built. Some codes may already be on MRSD (manufacture retire when stock depleted) status or not available in all regions. Please check current regional EC catalog for availability.

#	Code	DESCRIPTION
1	NT1R20BAE5	EXTEND OFF-PREM STATION
2	NT5D13AAE6	Line Side T1 Cable
3	NT5D14ADE5	Line Side T1 Pack
4	NT5D16DAE6	CA ASSY, TRUNK CABLE
5	NT5D26BA	ENHANCED EXTND UNIV TRK
6	NT5D31BAE5	DXUT 8 Port (AP/CALA)
7	NT5D32GAE5	ICB Global Kit
8	NT5D34ACE5	Line Side E1 Pack
9	NT5D35AAE5	Cable LE1 120 Ohm
10	NT5D36AAE5	Cable LE1 75 Ohm Coax
11	NT5D51BCE5	ICB Base Card
12	NT5D52ACE5	Ethernet Adapter IP
13	NT5D52BCE5	Ethernet Adapter Opt1 1
14	NT5D60AAE5	Modem Card (CMC)
15	NT5D62GAE5	ICB PCMCIA
16	NT5D67CBE5	RMI T1
17	NT5D69CBE5	LMX T1 OPT 11
18	NT5D80BAE5	PCP XCMC FOR ITALY
19	NT5D81BAE5	PCP, XCMC for A-Law/Bellcore
20	NT5D85AAE6	LMI MULTI I/O CABLE ASSY
21	NT5D86AA	LMI - LMX I/O CABLE
22	NT5D86AAE6	Local Mini Carrier Extender Cable
23	NT5D87AAE6	RMI MULTI I/O CABLE ASSY
24	NT5G01AB	MICA Kit Large (RoHS)
25	NT5G03AB	MICA Kit (Flash) Small
26	NT5G04AAE5	HIVS Basic 2 Port
27	NT5G11AAE5	MICA Pack Without Security Device
28	NT5G25AAE5	ICB Prof Kit (Rls 4)
29	NT5G31AB	MICA PCMCIA Card
30	NT5G53BAE5	ICD Kit
31	NT5K02KBE5	XFALC LINECARD HOLLAND
32	NT5K21BBE5	XFMC Sender Receiver
33	NT5K48ADE5	TONE DETECTOR, GLOBAL SS7
34	NT5K82ABE5	XFCOT WITH PPM CARD



#	Code	DESCRIPTION
35	NT5K83ABE5	Extended Flexible EXUT
36	NT5K83FAE5	XFEM FOR SWEDEN
37	NT6D70BAE5	S/T INTERFACE LINE CARD
38	NT6D71ACE5	U INTERFACE LINE CARD
39	NT7K20ABE6	Analogue Message Waiting Line Card
40	NT7K20ABGS	Ext. Analogue MW
41	NT7R76ACE5	MCR FLASH UPGRADE MODULE
42	NT8D02HAE5	EXTEND DIGITAL LINE CARD
43	NT8D02HAE6	Card 16-port XDLC
44	NT8D02HAGS	EXTEND DIGITAL LINE CARD
45	NT8D14DAE5	EXTENDED UNIVERSAL TRUNK
46	NT8D14DAGS	Card, 8 Port UXT
47	NT8D15AKE5	XEM TRUNK (NORTH AMERICAN)
48	NT8D31ABE6	DUMMY FACEPLATE ASSY
49	NT8D31ABGS	DUMMY FACEPLATE ASSY
50	NTAG81AAE6	Cable - Audio
51	NTAG81BAE6	Cable - Maintenance
52	NTAG81CAE6	Media Card Maint.
53	NTAG81DAE6	Cable VLAN Maint
54	NTAK0420E6	Cable Battery Backup
55	NTAK1118E6	SDI CABLE ASSEMBLY
56	NTAK11BDE5	OPTION 11 CABINET
57	NTAK1204E6	Cable Assy Expansion Box
58	NTAK19ECE6	2 PORT SDI CABLE
59	NTAK28ABE5	Battery Junction Box
60	NTAK7506E6	Cable Large Battery Kit
61	NTAK75ACE5	Battery Backup 2 Hour
62	NTBK05CAE6	Cable CarrierCoax 2MB
63	NTBK05DAE6	PRI2/DTI2 120 OHM TWISTED PAIR
64	NTBK48AAE6	THREE PORT SDI PORT CABLE
65	NTBK51CAE5	DCH D/B Downloadabl
66	NTBK51CAGS	DDCH - DOWNLOAD D-CHANNEL D/B
67	NTBK65AAE5	Cable 1.5MB DTI/PRI
68	NTBK80BAE5	OPT 11 GROUNDING BAR ASSY
69	NTC310ABE6	MG1010 Media Gateway Chassis
70	NTC310ABGS	MG1010 Media Gateway Chassis
71	NTC312AAE6	MG1010 Power Supply
72	NTC314BAE6	MG1010 Media Gateway
73	NTC320AAE6	MG1010 Blower Module
74	NTC325AAE6	RJ45 - DB9/DB25 Serial cbl kit
75	NTC325BAE6	RJ45 - DB9 Serial adapter kit





#	Code	DESCRIPTION
76	NTCK16AEE5	XFCOT WITH PPM CARD
77	NTCW84JAE6	M1 BkPlane to 50 Pin
78	NTDK48KAE6	Cable Chassis Main
79	NTDK49KAE6	Cable Kit Opt 11C
80	NTDK70BBE5	OPT11C CABINET POWER SUPPLY
81	NTDK72ABE5	OPT11C POWER SUPPLY
82	NTDK89AAE6	OPT11C MINI EXPANSION CABLE KIT
83	NTDK95BBE6	OPT11C Mini Cable 2 ft chassis
84	NTDU0606E6	RJ45 M-TO-M ETHERNET CABLE
85	NTDU14DAE5	NTDU14DAE5 MG 1000 Chassis
86	NTDU15DAE5	NTDU15DAE5 MG 1000 Chassis Exp
87	NTDU80CAE5	Mem Upgrade Kit Sig Server
88	NTDU99AAE5	IBM 1U Server
89	NTDW05AAE5	CPPM Hard Drive Blank
90	NTDW08AAE6	CPDC/CPMG 250GB Blank
91	NTDW12AAE5	Universal Digital Trunk Clock
92	NTDW5309E6	2GB SOCDIMM Mem Upg
93	NTDW53BAE6	CS 1000 CP-DC Small System
94	NTDW53BAGS	CS 1000 CP-DC Small System
95	NTDW54BAE6	CS 1000 CP-DC Large System
96	NTDW5506E6	R7.6 Programmed HD Kit - CPMG
97	NTDW5604E6	R7.x Programmed HD Kit - CPDC
98	NTDW5606E6	R7.6 Programmed HD Kit - CPMG
99	NTDW56BBE6	CS1000 CP-MG, 32 DSP
100	NTDW59BBE6	CS1000 CP-MG 128 DSP
101	NTDW59BBGS	CS1000 CP-MG 128 DSP
102	NTDW6102E5	CP-PM Signaling Server
103	NTDW62AAE5	MGC DSP Daughterboard 32
104	NTDW62AAGS	MGC DSP Daughterboard 32
105	NTDW63BAE5	CS1000 MGC 100BT ADAPTOR
106	NTDW64AAE5	MGC DSP Daughterboard 64
107	NTDW64AAGS	MGC DSP Daughterboard 96
108	NTDW65AAE6	CS1000 ITG-MSPD MEDIA CARD 32
109	NTDW65AAGS	CS1000 ITG-MSPD MEDIA CARD 32
110	NTDW66CAE5	CS1000 CP-PM FOR LARGE
111	NTDW67AAE6	CS1000 MGC REF CABLE
112	NTDW69AAE5	CP-PM LARGE SYSTEM Kit
113	NTDW70AAE5	1000E PRI Gateway base pack
114	NTDW72AAE5	1000E PRI Gateway Chassis
115	NTDW75AAE5	1000E PRI GW Quad Exp D/B
116	NTDW77AAE5	1000E PRI GW Base Kit



#	Code	DESCRIPTION
117	NTDW79ACE5	UDT E1/T1 Pack
118	NTDW99ABGS	CS1000 Call Proc CPPM
119	NTDW99CAE6	CPPM w/metal faceplate
120	NTEZ55AAE6	Compact Flash Card
121	NTJG09AAE6	Cable Carrier RJ45
122	NTRC17CAE6	Cable 8.5ft CP-CP
123	NTRX26NPE6	DB9F SERIAL CABLE
124	NTTK09AAE5	SHELF RACK MOUNT BRACKET KIT
125	NTTK14ABE6	PWR Cord 9.9ft 11CM
126	NTTK15AAE6	OPTION 11C MINI ANZ Power Cord
127	NTTK16ABE6	PWR Cord 250VAC Europe
128	NTTK17ABE6	Power Cord
129	NTTK17ACE6	Swiss Power cord
130	NTTK18ABE6	PWR Cord 240VAC UK
131	NTTK22ABE6	Power Cord
132	NTTK25CAE5	Small System 64 Mb S/W D/B
133	NTTK26AAE6	KIT, A/C CORD (JAPAN)
134	NTTK27AAE6	PWR Cord 240VAC India/S Africa
135	NTVQ0110E5	L-Adapter Ethernet
136	NTVQ0120E5	Shielded 50 pin Key Telephone
137	QUA6AE5	TRANSFER UNIT (PFTU)
138	700502320	4GB VLP UDIMM Mem Upg Kit CPMG
139	A0355200	NPS50858-01L1 POWER FAIL TRANS
140	A0367916	NPS50220-07L15 WALL PLUG-IN
141	A0620100	12V-30AH BATTERY
142	A0814961	PWR CORD, ARGENTINA 10AMP
143	A0891744	3M POWER CABLE UK PLUG
144	N0005129	Memory Card Comp. Flash
145	N0112994	Compact Flash CF 128
146	N0121357	MDF Cable NE-25B Single End - 75ft
147	N0121360	CAT 5 PATCH CORD 15FT, RJ-45 P
148	N0140428	ONE PIECE COMPACT FLASH UNIT
149	N0154213	CONN BETWN SERIES ADAPTER
150	N0170014	2 GB Compact Flash
151	N0198586	1GB 333DR Mem Upgrade Module
152	N0220961	USB (4GB) One Blank

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