



End of Sale Notice

Notification Date: 10-Apr-2018

Revision Date: 10-Oct-2018

Effective Dates: 11-Mar-2019

**Subject: Multipack Device Offer End of Sale
(Migration to Single Pack Ordering)**

Theatre/Region: Global

Revision History

| Revision Date | Reason for change |
|---------------|--|
| 10-Apr-2018 | Initial version of Notice. |
| 28-Sep-2018 | Push out effective date from Dec 10, 2018 to Mar 11, 2019. |
| 1-Oct-2018 | Avaya stock of the following is depleted. <ul style="list-style-type: none">• 9611G IP Deskphone 4 Pack• 1616-I IP Deskphone 4 Pack• 9508 Digital Deskphone 4 Pack |
| 10-Oct-2018 | Avaya stock of the following is depleted: <ul style="list-style-type: none">• 1408 TELSET CM/IPO/IE UpN ICON 4 PK• 1608-I IP DESKPHONE ICON 4 PK |

Summary

End of Sale: Multipack Device Offer

The Multipack Offer, with four devices to a box, will cease to be commercially available as of Mar 11, 2019 **OR while quantities last**. As of this date, or when stock is depleted, these materials will no longer be made available for sale.

*This is **NOT** an End of Sale Notice for the single pack material codes. It is the End of Sale of the multipack ordering option. The single pack product continues to be available, until future notices, which will be issued separately.*

Although the Multipack option will no longer be available, the same devices will continue to be orderable as single packs, with one device per box, until future notice. The following are the devices sold in Multipacks that will transition to single packs.

- 9608G IP Deskphone
- 9611G IP Deskphone
- 1608-I IP Deskphone



- 1616-I IP Deskphone
- 9504 Digital Deskphone
- 9508 Digital Deskphone
- 1408 Digital Deskphone
- 1416 Digital Deskphone

There is a 10%-unit list price difference between like products in the Multipack and Single pack. There are no pricing changes planned as part of this End of Sale transition, and customers are therefore encouraged to take advantage of the lower Multipack price while quantities last.

Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.

In the event of stock depletion prior to the End of Sale date it will be necessary to re-quote at the single pack price.

Please Note: Avaya stock of the following has been fully depleted.

- **700510904 IP PHONE 9611G GLOBAL 4PK,**
- **700510907 1608-I IP DESKPHONE ICON 4 PK**
- **700510908 1616-I IP DESKPHONE ICON 4 PK**
- **700510913 9508 TELSET FOR IPO ICON 4 PK**
- **700510909 1408 TELSET CM/IPO/IE UpN ICON 4 PK**

Migration Strategy: Multipack to Single Pack

An order of Quantity 1 of the Multipack material code, left, is replaced by an order of Quantity 4 of the corresponding single pack like for like material code, right.

| Multipack Code | Description | Single Pack Code | Description |
|-----------------------|-------------------------------------|-------------------------|------------------------------------|
| 700510905 | IP PHONE 9608G GRY GLOBAL 4 PK | 700505424 | IP PHONE 9608G GRY |
| 700510904 | IP PHONE 9611G GLOBAL 4 PK | 700504845 | IP PHONE 9611G ICON ONLY |
| 700510907 | 1608-I IP DESKPHONE ICON 4 PK | 700508260 | 1608-I IP DESKPHONE ICON ONLY |
| 700510908 | 1616-I IP DESKPHONE ICON 4 PK | 700504843 | 1616-I IP DESKPHONE ICON ONLY |
| 700510914 | 9504 TELSET FOR IPO ICON 4 PK | 700508197 | 9504 TELSET FOR IPO ICON |
| 700510913 | 9508 TELSET FOR IPO ICON 4 PK | 700504842 | 9508 TELSET FOR IP ICON |
| 700510909 | 1408 TELSET CM/IPO/IE UpN ICON 4 PK | 700504841 | 1408 TELSET FOR CM/IPO/IE UpN ICON |
| 700510910 | 1416 TELSET CM/IPO/IE UpN ICON 4 PK | 700508194 | 1416 TELSET FOR CM/IPO/IE UpN ICON |

In addition to providing a like for like migration path Avaya has introduced new devices to market such as the J100 Series and Avaya Vantage, which customers planning to purchase the above devices should consider because of the enhanced value they deliver. Please visit Avaya.com for more information.



End of Sale Timing

Discontinued Codes: 11 Mar 2019 OR While Quantities Last

| Multipack Material Code | Description |
|-------------------------|--|
| 700510905 | IP PHONE 9608G GRY GLOBAL 4 PK |
| 700510904 | IP PHONE 9611G GLOBAL 4 PK Avaya Stock Fully Depleted |
| 700510907 | 1608-I IP DESKPHONE ICON 4 PK Avaya Stock Fully Depleted |
| 700510908 | 1616-I IP DESKPHONE ICON 4 PK Avaya Stock Fully Depleted |
| 700510914 | 9504 TELSET FOR IPO ICON 4 PK |
| 700510913 | 9508 TELSET FOR IPO ICON 4 PK Avaya Stock Fully Depleted |
| 700510909 | 1408 TELSET CM/IPO/IE UpN ICON 4 PK Avaya Stock Fully Depleted |
| 700510910 | 1416 TELSET CM/IPO/IE UpN ICON 4 PK |

Replacement Codes, Already Generally Available

| Single Pack Material Code | Description |
|---------------------------|------------------------------------|
| 700505424 | IP PHONE 9608G GRY |
| 700504845 | IP PHONE 9611G ICON ONLY |
| 700508260 | 1608-I IP DESKPHONE ICON ONLY |
| 700504843 | 1616-I IP DESKPHONE ICON ONLY |
| 700508197 | 9504 TELSET FOR IPO ICON |
| 700504842 | 9508 TELSET FOR IP ICON |
| 700504841 | 1408 TELSET FOR CM/IPO/IE UpN ICON |
| 700508194 | 1416 TELSET FOR CM/IPO/IE UpN ICON |

Schedule

| Milestone | Date |
|--|-------------------------------------|
| End of Sale Date | 11-Mar-2019 / While Quantities Last |
| End of Manufacturer Support for SOFTWARE | n/a* |
| End of Manufacturer Support for HARDWARE | n/a* |
| Last day to purchase system expansions | n/a* |
| Last day to purchase a new Avaya services contract | n/a* |
| Targeted End of Services Support | n/a* |

* Note, only the multipack ordering option is being discontinued at this time. Product support will continue as per the single pack material codes status and the Avaya Lifecycle Policy until further announcements regarding the single pack material codes is provided.



Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information](#) Web site.

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one-year increments after End of Manufacturer Support, until the End of Services Support date.

Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>