



# SAL Hosted Concentrator for Business Partners 3.0.6 – Release Notes

## Introduction

This document provides support information for SAL Hosted Concentrator Release 3.0.6. For updated documentation, product support notices, and service pack information, go to the Avaya Support website at <http://support.avaya.com>.

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## Release Version

SAL Hosted Concentrator for Business Partners 3.0.6

## Enhancements/Features

### Enhancements/Features

The following is the list of new features that were added to the SAL Hosted Concentrator in this release:

Feature	Description
Alarm receiver support	SAL Hosted Concentrator now supports receiving the alarm from the registered SAL Gateway. The alarms are forwarded to registered SAL BP Alarm Receiver. Note: Alarm entitlement will only be available to BPs who have Avaya Delivery Partner (ADP) status.
Alarm queue support	SAL Hosted Concentrator will queue up the alarms if the registered BP Alarm Receiver is currently inactive that is not currently communicating with SAL Hosted Concentrator  The alarms are stored for maximum 2 days, after which pending alarms are discarded and will no longer be sent to BP Alarm Receiver.
Alarm view and search capability	You can now search and view received alarms on SAL Hosted Concentrator.
BP Alarm Receiver pages introduced	A new page is introduced for adding, listing, registering, deregistering and deleting BP Alarm Receivers in SAL Hosted Concentrator



Feature	Description
Emails for additional operation on BP Alarm Receivers	Emails are sent on registering, deregistering and deleting the BP Alarm Receivers to emails configured in the domain configuration. Emails are also sent in case of domain configuration changes.
User page is introduced	The BP administrator can now search the onboarded users based on user ID.
Alarms details with OID description	OID description is shown on the Alarms Detail page if the corresponding MIB file is added successfully.
Device search page with location field as a search option	On the Device Search page, Location and Account fields now accept Location Name/number and Account Name/number respectively.

## Fixes

Component/area	Fix description
Package deployment	1) Fixed for this issue. When the package was created with the option of 'upload error file if generated, the Package execution failed with ERROR but No error file was sent to the enterprise if the execution failed with error.
Business Partner User Interface	1) When alarm is sent to BP Alarm Receiver or NMS, SEID is displayed when varbindSEID is set to true. 2) When user exports an alarm, BP Delivery status is displayed properly. 3) When user applies Remote Access Filter from Device Tab, appropriate search results are displayed.
STC	1) Fixed some issues to stabilize the remote connection through SAL Hosted Concentrator.

## Known issues and resolutions

NA

## Troubleshoot

Refer [Avaya KB Article](#) for detail information

## Contacting support

### Contact **Support Checklist**

If you are having trouble with SAL Hosted Concentrator, you should:

1. Retry the action. Carefully follow the instructions in the pdf or online documentation.
2. Check the documentation that came with your hardware for maintenance or hardware-related problems.
3. Note the sequence of events that led to the problem and the exact messages displayed. Have the Avaya documentation available.

If you continue to have a problem, log on to the Avaya Technical Support website <http://support.avaya.com> to:

1. Use the online service request system to create a service request.
2. Chat with live agents to get answers to questions, or request an agent to connect you to a support team if an issue requires additional expertise.



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### **Contact Support Tasks**

You might be asked to email one or more files to Technical Support for analysis of your application and its environment.