



# Avaya Aura<sup>®</sup> Documentation Catalog

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# Chapter 1: Purpose

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## Purpose

This document lists down the various guides of Avaya Aura® solution.

This document is intended for people who want to locate a Avaya Aura® guide and related information.

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## Change history

The following changes have been made to this document since the last issue:

Issue	Date	Summary of changes
2	December 2018	For Release 8.0.1: <ul style="list-style-type: none"><li>• Updated the document titles for Session Manager.</li><li>• Added the document titles of Avaya Converged Platform 120 Appliance series.</li></ul>
1	July 2018	Release 8.0 document.

# Chapter 2: Avaya Aura® Overview

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## Avaya Aura® overview

Avaya Aura® is a flagship communications solution that uses an IP and SIP-based architecture to unify media, modes, networks, devices, applications, and real-time, actionable presence across a common infrastructure. This architecture provides on-demand access to advanced collaboration services and applications that improve employee efficiency. Avaya Aura® is available under Core or Power Suite Licenses. Each suite provides a customized set of capabilities designed to meet the needs of different kinds of users. Customers might mix Core and Power licenses on a single system based on their needs.

The following are some of the capabilities that Avaya Aura® solution provides:

- Support for up to 28 instances of Session Manager and 250,000 users and 350,000 devices
- Support for up to 18,000 H.323 endpoints out of 350,000 endpoints on a single Communication Manager server and SIP endpoints in an enterprise
- Converged voice and video call admission control
- SIP features, including E911, which reports the desk location of the caller
- Avaya Communication Server 1000 SIP networking and feature transparency
- Session Manager SIP routing adaptations
- A central management application, System Manager, for all Avaya Aura® applications and Avaya Communication Server 1000, with single authentication

Avaya Aura® Release 8.0.1 and later supports the following servers:

- Dell™ PowerEdge™ R620
- HP ProLiant DL360p G8
- Dell™ PowerEdge™ R630
- HP ProLiant DL360 G9
- S8300E, for Communication Manager and Branch Session Manager
- Avaya Converged Platform 120 Server: Dell PowerEdge R640

**\* Note:**

- Release 8.0 and later does not support S8300D, Dell™ PowerEdge™ R610, and HP ProLiant DL360 G7 servers.

- Release 7.0 and later does not support S8510 and S8800 servers.



# Chapter 3: Library

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## Avaya Aura<sup>®</sup> Solution documentation

The following table lists the documents related to Avaya Aura<sup>®</sup> solution. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
<i>Avaya Aura<sup>®</sup> Core Solution Description</i>	Provides a high level description of reference configuration for the solution.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel
<i>What's New in Avaya Aura<sup>®</sup> Release 8.0.1</i>	Provides an overview of the new features in Avaya Aura solution.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel

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## Appliance Virtualization Platform documentation

The following table lists the documents related to Appliance Virtualization Platform. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Implementing		
<i>Deploying Avaya Aura<sup>®</sup> Appliance Virtualization Platform</i>	Deploy, configure, and administer Avaya Aura <sup>®</sup> Appliance Virtualization Platform.	Implementation personnel
<i>Upgrading Avaya Aura<sup>®</sup> Appliance Virtualization Platform</i>	Upgrade Avaya Aura <sup>®</sup> Appliance Virtualization Platform.	Implementation personnel

## AVP Utilities documentation

The following table lists the documents related to Avaya Aura® AVP Utilities. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
<i>Avaya Aura® AVP Utilities Overview and Specifications</i>	Provides an overview of the Avaya Aura® AVP Utilities features.	Sales Engineers
<i>Deploying Avaya Aura® AVP Utilities in a virtual appliance</i>	Describes the instructions for deploying and migrating to Avaya Aura® AVP Utilities.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel
<i>Administering Avaya Aura® AVP Utilities</i>	Describes the instructions for administering Avaya Aura® AVP Utilities.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel

## System Manager documentation

The following table lists the documents related to System Manager. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Design		
<i>Avaya Aura® System Manager Overview and Specification</i>	Understand high-level product features and functionality.	Customers and sales, services, and support personnel
<i>Administering Avaya Aura® System Manager</i>	Administering System Manager applications and install patches on System Manager applications.	Customers and sales, services, and support personnel
<i>Avaya Aura® System Manager Certificate Management</i>	Understand certificate management.	Customers and sales, services, and support personnel
Using		
<i>Using the Solution Deployment Manager client</i>	Deploy System Manager applications and install patches on System Manager applications.	System administrators
<i>Avaya Aura® System Manager Solution Deployment Manager Job-Aid</i>	Deploy System Manager applications and install patches on System Manager applications.	System administrators

*Table continues...*

Title	Description	Audience
Implementation		
<i>Upgrading Avaya Aura® System Manager</i>	Upgrade the Avaya Aura® System Manager virtual application to Release 8.0.	Implementation personnel
<i>Deploying Avaya Aura® System Manager in Virtual Appliance</i>	Deploy System Manager applications in Virtual Appliance	Implementation personnel
<i>Deploying Avaya Aura® System Manager in Virtualized Environment</i>	Deploy System Manager applications in Virtualized Environment	Implementation personnel
<i>Deploying Avaya Aura® System Manager in Infrastructure as a Service Environment</i>	Deploy System Manager applications in Infrastructure as a Service Environment	Implementation personnel
<i>Deploying Avaya Aura® System Manager in Software-Only Environment</i>	Deploy System Manager applications in Software-Only Environment	Implementation personnel
Maintenance and Troubleshooting		
<i>Avaya Aura® System Manager Fault Management and monitoring using SNMP</i>	Monitor System Manager using SNMP.	System administrators and IT personnel
<i>Troubleshooting Avaya Aura® System Manager</i>	Perform maintenance and troubleshooting tasks for System Manager and Avaya Aura® applications that System Manager supports.	System administrators and IT personnel

## Session Manager documentation

The following table lists the documents related to Session Manager. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
<b>Overview</b>		
<i>Avaya Aura® Session Manager Overview and Specification</i>	Describes the key features of Session Manager.	IT management System administrators
<i>Avaya Aura® Session Manager Security Design</i>	Describes the security considerations, features, and solutions for Session Manager.	Network administrators, services, and support personnel

*Table continues...*

<b>Title</b>	<b>Description</b>	<b>Audience</b>
<i>Avaya Aura® Session Manager 8.0.1 Release Notes</i>	Contains enhancements, fixes, and workarounds for the Session Manager 8.0.1 Release.	System administrators Services and support personnel
<b>Implementation</b>		
<i>Deploying Avaya Aura® Session Manager and Avaya Aura® Branch Session Manager in Virtualized Environment</i>	Describes how to deploy the Session Manager virtual application in a virtualized environment.	Services and support personnel
<i>Deploying Avaya Aura® Session Manager in Infrastructure as a Service Environment</i>	Describes how to deploy the Session Manager in the Infrastructure as a Service (IaaS) environment.	Services and support personnel
<i>Deploying Avaya Aura® Session Manager and Avaya Aura® Branch Session Manager in Software-Only Environment</i>	Describes how to deploy the Session Manager in the Software-Only environment.	Services and support personnel
<i>Deploying Avaya Aura® Session Manager and Avaya Aura® Branch Session Manager in Virtual Appliance</i>	Describes how to deploy the Session Manager in Virtual Appliance.	Services and support personnel
<i>Routing Web Service API Programming Reference</i>	Describes how to use the System Manager Routing Web Service API for Session Manager.	Services and support personnel
<b>Administration</b>		
<i>Administering Avaya Aura® Session Manager</i>	Describes the procedures to administer Session Manager using System Manager.	System administrators
<i>Avaya Aura® Session Manager Case Studies</i>	Provides common administration scenarios.	System administrators
<b>Installation and upgrades</b>		
<i>Upgrading Avaya Aura® Session Manager</i>	Describes the procedures to upgrade Session Manager to the latest software release.	Services and support personnel
<b>Maintaining and Troubleshooting</b>		
<i>Maintaining Avaya Aura® Session Manager</i>	Contains the procedures for maintaining Session Manager.	Services and support personnel
<i>Troubleshooting Avaya Aura® Session Manager</i>	Contains the procedures to troubleshoot Session Manager, resolve alarms, and replace hardware.	Services and support personnel

## Communication Manager documentation

The following table lists the documents related to Communication Manager. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Design		
<i>Avaya Aura® Communication Manager Overview and Specification</i>	Provides an overview of the features of Communication Manager	Sales Engineers, Solution Architects
<i>Avaya Aura® Communication Manager Security Design</i>	Describes security-related issues and security features of Communication Manager.	Sales Engineers, Solution Architects
<i>Avaya Aura® Communication Manager System Capacities Table</i>	Describes the system capacities for Avaya Aura® Communication Manager.	Sales Engineers, Solution Architects
<i>LED Descriptions for Avaya Aura® Communication Manager Hardware Components</i>	Describes the LED for hardware components of Avaya Aura® Communication Manager.	Sales Engineers, Solution Architects
<i>Avaya Aura® Communication Manager Hardware Description and Reference</i>	Describes the hardware requirements for Avaya Aura® Communication Manager.	Sales Engineers, Solution Architects
<i>Avaya Aura® Communication Manager Survivability Options</i>	Describes the system survivability options for Avaya Aura® Communication Manager.	Sales Engineers, Solution Architects
<i>Avaya Aura® Core Solution Description</i>	Provides a high level description for the solution.	Sales Engineers, Solution Architects
Maintenance and Troubleshooting		
<i>Avaya Aura® Communication Manager Reports</i>	Describes the reports for Avaya Aura® Communication Manager.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel
<i>Maintenance Procedures for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Provides procedures to maintain Avaya servers and gateways.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel
<i>Maintenance Commands for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Provides commands to monitor, test, and maintain Avaya servers and gateways.	Sales Engineers, Solution Architects, Implementation Engineers, Support Personnel
<i>Avaya Aura® Communication Manager Alarms, Events, and Logs Reference</i>	Provides procedures to monitor, test, and maintain Avaya servers, and describes the denial events listed on the Events Report form.	Sales Engineers, Solution Architects, Implementation

*Table continues...*

Title	Description	Audience
		Engineers, Support Personnel
Administration		
<i>Administering Avaya Aura® Communication Manager</i>	Describes the procedures and screens for administering Communication Manager.	Sales Engineers, Implementation Engineers, Support Personnel
<i>Administering Network Connectivity on Avaya Aura® Communication Manager</i>	Describes the network connectivity for Communication Manager.	Sales Engineers, Implementation Engineers, Support Personnel
<i>Avaya Aura® Communication Manager SNMP Administration and Reference</i>	Describes SNMP administration for Communication Manager.	Sales Engineers, Implementation Engineers, Support Personnel
<i>Administering Avaya Aura® Communication Manager Server Options</i>	Describes server options for Communication Manager.	Sales Engineers, Implementation Engineers, Support Personnel
Implementation and Upgrading		
<i>Deploying Avaya Aura® Communication Manager in Virtualized Environment</i>	Describes the implementation instructions while deploying Communication Manager on VMware and Kernel-based Virtual Machine (KVM).	Implementation Engineers, Support Personnel, Solution Architects
<i>Deploying Avaya Aura® Communication Manager in Virtual Appliance</i>	Describes the implementation instructions while deploying Communication Manager on Appliance Virtualization Platform.	Implementation Engineers, Support Personnel, Solution Architects
<i>Deploying Avaya Aura® Communication Manager in Infrastructure as a Service Environment</i>	Describes the implementation instructions while deploying Communication Manager on Amazon Web Services, Microsoft Azure, Google Cloud Platform.	Implementation Engineers, Support Personnel, Solution Architects
<i>Deploying Avaya Aura® Communication Manager in Software-Only Environment</i>	Describes the implementation instructions while deploying Communication Manager on a software-only environment.	Implementation Engineers, Support Personnel, Solution Architects
<i>Upgrading Avaya Aura® Communication Manager</i>	Describes instructions while upgrading Communication Manager.	Implementation Engineers, Support Personnel, Solution Architects
Understanding		
<i>Avaya Aura® Communication Manager Feature Description and Implementation</i>	Describes the features that you can administer using Communication Manager.	Sales Engineers, Solution Architects, Support Personnel

Table continues...

Title	Description	Audience
<i>Avaya Aura® Communication Manager Screen Reference</i>	Describes the screens that you can administer using Communication Manager.	Sales Engineers, Solution Architects, Support Personnel
<i>Avaya Aura® Communication Manager Special Application Features</i>	Describes the special features that are requested by specific customers for their specific requirement.	Sales Engineers, Solution Architects, Avaya Business Partners, Support Personnel

## Application Enablement Services documentation

The following table lists the documents related to Application Enablement Services. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Design		
<i>Avaya Aura® Application Enablement Services Overview and Specification</i>	Understand high-level product features and functionality.	Customers and sales, services, and support personnel
<i>Avaya Aura® Application Enablement Services TSAPI and CVLAN Client and SDK Installation Guide</i>	Installing TSAPI and CVLAN Client and SDK	Customers and sales, services, and support personnel
Using		
<i>Upgrading Avaya Aura® Application Enablement Services</i>	Upgrading Application Enablement Services applications.	System administrators and IT personnel
<i>Administering Avaya Aura® Application Enablement Services</i>	Administering Application Enablement Services applications and install patches on Application Enablement Services applications.	System administrators and IT personnel
Implementation		
<i>Deploying Avaya Aura® Application Enablement Services for Microsoft® Lync Server Products</i>	Deploy Application Enablement Services applications in Microsoft Lync Server Products	Implementation personnel
<i>Deploying Avaya Aura® Application Enablement Services in Virtual Appliance</i>	Deploy Application Enablement Services applications in Virtual Appliance	Implementation personnel
<i>Deploying Avaya Aura® Application Enablement Services in Virtualized Environment</i>	Deploy Application Enablement Services applications in Virtualized Environment	Implementation personnel

Table continues...



Title	Description	Audience
<i>Deploying Avaya Aura® Application Enablement Services in Infrastructure as a Service Environment</i>	Deploy Application Enablement Services applications in Infrastructure as a Service Environment	Implementation personnel
<i>Deploying Avaya Aura® Application Enablement Services in a Software-Only Environment</i>	Deploy Application Enablement Services applications in Software-Only Environment	Implementation personnel
Maintenance and Troubleshooting		
<i>Maintaining Avaya Aura® Application Enablement Services</i>	Maintaining Application Enablement Services applications and install patches on Application Enablement Services applications.	System administrators and IT personnel

## Branch Gateway documentation

The following table lists the documents related to Branch Gateway. Download the documents from the Avaya Support website at <http://support.avaya.com>.

**Table 1: Branch Gateway G430**

Title	Description	Audience
Installation		
<i>Quick Start for Hardware Installation: Avaya G430 Branch Gateway</i>	An installation guide covering assembly and basic configuration of the G430	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Deploying and Upgrading Avaya G430 Branch Gateway</i>	Describes how to install and upgrade the G430, prepare the G430 for software configuration, and perform some basic configurations. This guide describes how to insert media modules and connect external devices to the G430 and media module ports.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
Administration		
<i>Administering Avaya G430 Branch Gateway</i>	Describes how to configure and manage the G430 after it is already installed. This guide contains detailed information about all the features of the G430 and how to implement them.	Solution architects, Implementation engineers, Support personnel, Technical support representatives

*Table continues...*



<b>Title</b>	<b>Description</b>	<b>Audience</b>
<i>Avaya Branch Gateway G430 CLI Reference</i>	Describes the commands in the G430 CLI.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
Maintenance		
<i>Maintenance Alarms for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes MOs and how to resolve alarms.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Maintenance Commands for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes all the commands across platforms.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Maintenance Procedures for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes maintenance procedures such as network recovery	Solution architects, Implementation engineers, Support personnel, Technical support representatives
Implementation		
<i>Operations Intelligence Suite Advanced Implementation Guide for SLA Mon</i>	Describes installation and Configuration of Service Level Agreement Monitor	Solution architects, Implementation engineers, Support personnel, Technical support representatives

**Table 2: Branch Gateway G450**

<b>Title</b>	<b>Description</b>	<b>Audience</b>
Installation		
<i>Quick Start for Hardware Installation for the Avaya Branch Gateway G450</i>	Describes how to install the Avaya Branch Gateway G450. This document includes content for G450 assembly and basic configuration.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Deploying and Upgrading Avaya G450 Branch Gateway</i>	Describes how to install and upgrade G450 , prepare it for software configuration,	Solution architects, Implementation

*Table continues...*

Title	Description	Audience
	and perform certain basic configurations. Also describes how to insert media modules and connect external devices to G450 and media module ports.	engineers, Support personnel, Technical support representatives
<b>Administration</b>		
<i>Administering Avaya G450 Branch Gateway</i>	Describes how to configure and manage the G450 after installation. Contains detailed information about all the features of G450 and how to implement them.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Avaya Branch Gateway G450 CLI Reference</i>	Describes the commands in the G450 CLI.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<b>Maintenance</b>		
<i>Maintenance Alarms for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes MOs and how to resolve alarms.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Maintenance Commands for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes all the commands across platforms.	Solution architects, Implementation engineers, Support personnel, Technical support representatives
<i>Maintenance Procedures for Avaya Aura® Communication Manager, Branch Gateways and Servers</i>	Describes maintenance procedures such as network recovery.	Solution architects, Implementation engineers, Support personnel, Technical support representatives

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## Presence Services documentation

The following table lists the documents related to Presence Services. Download the documents from the Avaya Support website at <https://support.avaya.com>.

Title	Use this document to:	Audience
Overview		
<i>Avaya Aura® Presence Services Snap-in Reference</i>	Find information about the product characteristics, interoperability, administer, and configure.	Sales Engineers, System administrators, and support personnel
<i>Avaya Breeze® platform Overview and Specification</i>	Find information about the product characteristics and capabilities, including feature descriptions, interoperability, performance specifications, security, and licensing requirements.	Sales Engineers
Administering		
<i>Administering Avaya Breeze® platform</i>	Find the procedures to administer and configure Avaya Breeze® platform.	System administrators and support personnel
<i>Administering Avaya Aura® System Manager</i>	Find the procedures to administer and configure System Manager.	System administrators and support personnel
Implementing		
<i>Deploying Avaya Breeze® platform</i>	Find the procedures to install Avaya Breeze® platform.	Avaya professional services, implementation engineers, support personnel, and system administrators

## Avaya WebLM documentation

The following table lists the documents related to Avaya WebLM. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Implementing		
<i>Deploying standalone Avaya WebLM in Virtual Appliance</i>	Deploy the application in virtual appliance environment by using Solution Deployment Manager	Implementation personnel
<i>Deploying standalone Avaya WebLM in Virtualized Environment</i>	Deploy the application in virtualized environment.	Implementation personnel
<i>Deploying standalone Avaya WebLM in Infrastructure as a Service Environment</i>	Deploy the application on cloud services.	Implementation personnel

*Table continues...*

Title	Description	Audience
<i>Deploying standalone Avaya WebLM in Software-Only Environment</i>	Deploy the application in software-only environment.	Implementation personnel
<i>Upgrading standalone Avaya WebLM</i>	Upgrade the application.	Implementation personnel
Administering		
<i>Administering standalone Avaya WebLM</i>	Perform administration tasks	System administrators

## Common Server documentation

The following table lists the documents related to Common servers used by Avaya Aura® applications. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
<b>Installation and upgrades</b>		
<i>Installing the Dell™ PowerEdge™ R620 Server</i>	Describes the installation procedures for the Dell™ PowerEdge™ R620 server.	Services and support personnel
<i>Installing the Dell™ PowerEdge™ R630 Server</i>	Describes the installation procedures for the Dell™ PowerEdge™ R630 server.	Services and support personnel
<i>Installing the HP ProLiant DL380p G8 Server</i>	Describes the installation procedures for the HP ProLiant DL380p G8 server.	Services and support personnel
<i>Installing the HP ProLiant DL360 G9 Server</i>	Describes the installation procedures for the HP ProLiant DL360 G9 server.	Services and support personnel
<i>Installing the Avaya Converged Platform 120 Series</i>	Describes how to install Avaya Converged Platform 120 Series.	Sales and deployment engineers, solution architects, and support personnel
<b>Maintaining and Troubleshooting</b>		
<i>Maintaining and Troubleshooting Dell™ PowerEdge™ R620 Server</i>	Contains the procedures to troubleshoot Dell™ PowerEdge™ R620, resolve alarms, and replace hardware.	Services and support personnel
<i>Maintaining and Troubleshooting the Dell™ PowerEdge™ R630 Server</i>	Contains the procedures to troubleshoot Dell™ PowerEdge™ R630, resolve alarms, and replace hardware.	Services and support personnel
<i>Maintaining and Troubleshooting HP ProLiant DL380p G8 Server</i>	Contains the procedures to troubleshoot HP ProLiant DL380p G8, resolve alarms, and replace hardware.	Services and support personnel

*Table continues...*

Title	Description	Audience
<i>Maintaining and Troubleshooting the HP ProLiant DL360 G9 Server</i>	Contains the procedures for maintaining HP ProLiant DL360 G9.	Services and support personnel
<i>Maintaining and Troubleshooting the Avaya Converged Platform 120 Series</i>	Describes procedures to maintain and troubleshoot Avaya Converged Platform 120 Series.	Sales and deployment engineers, solution architects, and support personnel

## Media Server documentation

The following table lists the documents related to Media Server. Download the documents from the Avaya Support website at <http://support.avaya.com>.

Title	Description	Audience
Implementing and administering		
<i>Deploying and Updating Avaya Aura® Media Server Appliance</i>	Deploy and update Avaya Aura® Media Server appliance.	System administrators, implementation engineers, and support personnel.
<i>Implementing and Administering Avaya Aura® Media Server</i>	Deploy update, upgrade and patch, non-appliance versions of Avaya Aura® Media Server deployed on Platform Vendor Independent (PVI) servers.	System administrators, implementation engineers, and support personnel
<i>Performance Measurements Reference Avaya Aura® Media Server</i>	Evaluate system performance metrics. Troubleshoot events and alarms.	System administrators, implementation engineers, and support personnel
Migrating and Installing		
<i>Deploying Avaya Aura® Appliance Virtualization Platform</i>	Deploy, configure, and administer Avaya Aura® Appliance Virtualization Platform.	System administrators, implementation engineers, and support personnel
<i>Upgrading Avaya Aura® Appliance Virtualization Platform</i>	Upgrade Avaya Aura® Appliance Virtualization Platform.	System administrators, implementation engineers, and support personnel
Using		

*Table continues...*

Title	Description	Audience
<i>Using Web Services on Avaya Aura® Media Server</i>	Develop web services to provision and manage Avaya Aura® Media Server	Avaya Professional Services and application developers

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