

# End of Sale Notice

**Notification Date:** 10-October-2018

**Revision Date:** 7-October-2019

**Effective Dates:** 11-Jun-2019

**Subject:** Avaya 1616-I and 1603SW-I France Telecom  
IP Deskphones and Associated Accessories  
End of Sale

**Theatre/Region:** Global

## Revision History

Revision Date	Reason for change
10-Oct-2018	Initial version of Notice.
17-May-2019	Deferral of End of Sale of several items till August 26, 2019. Addition of EoS for several accessories.
7-October-2019	Addition of several accessories for EoS in December 2019.

## Summary

**End of Sale: Avaya 1616-I IP Deskphone and Associated Accessories End of Sale.**

This document provides notice of the End of Sale of the 1616-I IP Deskphone and its associated accessories. In addition, the 1603SW-I France Telecom model is also announced for End of Sale.

End of sale is, effective June 10, 2019 **OR While Quantities Last** for the items specified below. Several items below have had the End of Sale date deferred to August 26, 2019 as well as December 9, 2019. As of this date, or when stock is depleted, these materials will no longer be made available for sale.

**Customers are highly encouraged to place any orders for any 1616-I IP Deskphones or accessories as soon as possible to minimize the risk of availability issues. Avaya cannot guarantee the availability of these materials as stock may be depleted prior to the End of Sale date.**

*Please note that the remaining models in the 1600 Series, such as the 1603-I, 1603SW-I (non-France-Telecom version) and 1608-I remain available for sale, until further notice. Such notice will be provided through separate EOS notifications, not through updates to this document.*

## Migration Strategy

Customers that are planning to purchase the 1616-I or its accessories such as the 32 button module for example should evaluate other options such as the new J169 and J179 with the J100 Expansion Module (24 button color). Please refer to the available documentation and offer definitions for more information about these alternatives.

## End of Sale Timing

### Discontinued Codes: 11 June 2019 OR While Quantities Last

Material Code	Description
700503224	IP PHONE 1616-I BLK FRANCE TELECOM
700504356	IP PHONE 1603SW-I BLK FRANCE TELECOM

## Schedule

Milestone	Date
End of Sale Date	11-Jun-2019
End of Manufacturer Support for SOFTWARE	11-Jun-2021
End of Manufacturer Support for HARDWARE	11-Jun-2021
Last day to purchase system expansions	<i>n/a</i>
Last day to purchase a new Avaya services contract *	11-Jun-2020
Targeted End of Services Support **	11-Jun-2024

### Discontinued Codes: 26 August 2019 OR While Quantities Last

Material Code	Description
700415581	MOD CBL 1600 SER 32B RPLCMNT

## Schedule

Milestone	Date
End of Sale Date	26-August-2019
End of Manufacturer Support for SOFTWARE	26-August-2021
End of Manufacturer Support for HARDWARE	26-August-2021
Last day to purchase system expansions	<i>n/a</i>
Last day to purchase a new Avaya services contract *	26-August-2020
Targeted End of Services Support **	26-August-2024

### Discontinued Codes: 9 December 2019 OR While Quantities Last

Material Code	Description
700504843	1616-I IP DESKPHONE ICON ONLY
700415573	IP PHONE 1600 SERIES 32B MOD BLK
700436710	CAT5 ETH CBL 1 FT

## Schedule

Milestone	Date
End of Sale Date	9-December-2019
End of Manufacturer Support for SOFTWARE	9-December -2021
End of Manufacturer Support for HARDWARE	9-December -2021
Last day to purchase system expansions	n/a
Last day to purchase a new Avaya services contract *	9-December -2020
Targeted End of Services Support **	9-December -2024

\* Per Avaya Product Lifecycle Policy

\*\* Avaya Services may revise the Target End of Services Support date based on the availability of quality repair parts and/or technical support expertise. Customers should always consult any available product Services Support Notices for final information on product supportability.

## Service and Warranty

Avaya will continue to honor previously executed enhanced warranty, post-warranty and service contracts in accordance with the terms of those agreements. Avaya is not responsible for any support or maintenance commitments made by Business Partners or other service providers. Additional information concerning Avaya Services can be found on the [Services Offer Information Web site](#).

Renewals of existing Avaya service contracts covering this product will be allowed per the following terms:

- Maintenance contract renewal after End of Sale date provided the renew term does not extend past the End of Services Support date.
- Maintenance contract renewals will be in one year increments after End of Manufacturer Support, until the End of Services Support date.

## Additional Information

Avaya website:

<http://www.avaya.com>

Avaya End-of-Sale Notices:

<https://downloads.avaya.com/css/P8/documents/101052857>

<http://support.avaya.com>

Avaya Product Lifecycle Policy:

<https://support.avaya.com/css/P8/documents/100081098>