



Survey Assist Release Notes

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Overview

This document contains information about features, enhancements and defects delivered in Survey Assist. This document also lists any known issues and information about getting technical support if you experience issues with Survey Assist.

New features in 4.2.0.4 Release

No new features on this release.

Defects and Enhancements included in 4.2.0.4 Release

Defects

- [OMSURVEY-5324] - Improve the appendix "System Manager Trust Management" of the Installation guide.
- [OMSURVEY-5330] - Improve the appendix "Add Survey Assist as System Manager Element" of the Installation guide.
- [OMSURVEY-5877] - Documentation must state that IP addresses on the range 172.17.0.0/16 are reserved
- [OMSURVEY-5917] - WebLM licenses with FEAT_LAB_BASE enabled fail with Grace Period
- [OMSURVEY-6578] - Agent IDs are not showing up on reports because of a network bump on AES
- [OMSURVEY-6586] - Improve readme file for support tools - Collect logs
- [OMSURVEY-6617] - Documentation must explain more explicitly how the SMGR User creation process is
- [OMSURVEY-6692] - Apache Zookeeper Common/Default Nodes Accessible Without ACL Vulnerability
- [OMSURVEY-6693] - Birthday attacks against TLS ciphers with 64bit block size vulnerability (Sweet32) CVE-2016-2183
- [OMSURVEY-6782] - Fix OVA Patch release notes
- [OMSURVEY-6801] - Support scripts to regenerate and update certificates does not update docker TLS socket as it is done during full survey upgrade
- [OMSURVEY-6818] - CSP header is missing
- [OMSURVEY-6844] - Support Regenerate certificates is not updating survey/installer/certificates folder

Enhancement

- [OMSURVEY-6689] - As Software Architect, I want to be able to change Kafka external TLS certificate in order to comply with security recommendations

Technical Support

Support for Survey Assist is available through Avaya Technical Support.

If you encounter troubles, perform the following tasks:

1. Retry the action. Follow the instructions in written or online documentation.
2. Check the documentation that comes with your hardware for maintenance or hardware-related problems.
3. Note the sequence of events that led to the problem and the exact messages displayed. See the available Avaya documentation.
4. If you continue to have a problem, contact Avaya Technical Support by using one of the following ways:
 - By logging on to the Avaya Technical Support Web site.
 - Calling or faxing Avaya Technical Support at one of the telephone numbers in the Support Directory listings on the Avaya Support Web site. The Avaya Technical Support might ask you to email one or more files to them for analyzing the application and its environment.

 **Note:**

If you have difficulty reaching Avaya Technical Support through the above URL or email address, visit the Avaya Web site for further information.

- When you request technical support, provide the following information:
 - Configuration settings.
 - Usage scenario, including all steps required to reproduce the issue.
 - Screenshots, if the issue occurs in the Administration application, end-user web site or Portal clients.
 - Copies of all logs related to the issue.
 - All other information that you might have, if you attempted to resolve the issue.

 **Note:**

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