Re-hosting/Moving RTU

**Audience:** Customer

**Module Scope:** The process of how to move activated license quantities from one license host (the machine on which the license entitlements are activated) to another license host.
Rehosting

Re-hosting is a PLDS transaction used to change the Host ID/MAC address. Re-hosting **does not** change the location where the server resides. No Sold-To ownership is changed as the result of a Re-host.

Per Avaya policy, rehosting is only intended to move licenses around between Host IDs or to new Host IDs as long as those hosts all reside within the same Sold-To

- There are multiple scenarios that would require a license rehost. One example might be the hard drive on the server has failed.
- All of the software installed on that drive must be moved to a new machine.
- The rehost function checks that:
  - The installed licenses have not already been moved the maximum number of times
  - The licenses to be rehosted do not conflict with licenses already installed on the new machine
Rehosting

**TIP:** One of the biggest misuses of the Re-host transaction is using it to perform partial license moves between Hosts. For instance, taking licenses from Host A and putting them together onto Host B when both Hosts reside at different locations and have different Sold-To’s. This will result in a fragmented Host because you are Re-hosting licenses onto an existing system located at a different location or Sold-To.

This fragmentation occurs in PLDS because the entitlements still show up on the original Sold-To. If you look at the Ownership tab when you view licenses you will see that there are entitlements belonging to multiple Sold-To’s that have been combined into a single license file. This will also result in records issues as no entitlement correction will be made to SAP Install Base if entitlements aren’t moved. And because SAP Installed Base records aren’t updated it is much more difficult to create accurate maintenance quotes.

In this scenario the appropriate course of action is NOT to use Re-Host transaction.

Instead, if the entire entitlement is being moved (Example: 1000 station licenses exist in a single entitlement and you want to move all 1000 of them to a different host and Sold-To):

- First, deactivate the licenses on the source host using the PLDS **Deactivate** transaction
- Second, move the deactivated licenses to the target Sold-To using the **Move Entitlements** Transaction
- Third, Activate the licenses on the target host.
Rehosting

However if you are partially moving the licenses (Example: 1000 station licenses exist in a single entitlement and you want to move 500 of them to a different host and Sold-To):

- First, deactivate the licenses on the source host using the PLDS **Deactivate** transaction.
- Second, use the **Split** transaction to split the deactivated 500 licenses into a new entitlement.
- Third, move the new entitlement of deactivated licenses to the target Sold-To using the **Move Entitlements** transaction.
- Fourth, Activate the licenses on the target host.

These actions would move the license entitlements onto the correct Sold-To, and SAP Install Base would reflect the move correctly. There would be no host fragmentation in PLDS.

If more information is needed on one of these transactions, additional job aids are available by clicking Help on the PLDS Home page.
Rehosting

Rehost Licenses: Example

Server 1
Host ID: 12-34-56-78-90-01
12 Licenses

Server 2
Host ID: 23-45-67-81-78-91
0 Licenses

Rehost Licenses
You may use the navigation on the left hand side of the screen, or the one on the lower portion of the screen to access the same types of activities in the tool.
Rehosting

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. Click here for additional Search Tips.

% indicates wildcard search

- License Host:
- Host ID: TEST123
- Group Name:
- Group ID:
- Application:

1. Enter Search criteria, License Host, Host ID, Group Name or Group ID. See “Searching for Entitlements” job aid for further details.
2. Click Search Activation Records
You can click on View Summary to confirm the licenses and software that are the given machine currently.
Enter the License Host or Host ID of the system the entitlements will be activated on. Note the Host ID will need to be in the format of xx-xx-xx-xx-xx-xx as seen below. The only exception is Modular Messaging Pre 5.2 systems.

If this is a new system choose “Add a license host” or choose from the list of systems provided. Click Next.
### Rehosting

**Rehost/Move (full/partial move to new License Host)** (Test123) 

- **Search**
- **Register**
- **Details**
- **Confirm**
- **Complete**

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**Registration Summary - Click Change to select a different Registered User.**

<table>
<thead>
<tr>
<th>Company Name-ID</th>
<th>User Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEST123 - TEST123</td>
<td>asdf jain</td>
</tr>
<tr>
<td>Download testing</td>
<td>Download testing</td>
</tr>
<tr>
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<td>Downrld City, NV 21222</td>
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<tr>
<td>United States</td>
<td>United States</td>
</tr>
<tr>
<td><a href="mailto:skjain@avaya.com">skjain@avaya.com</a></td>
<td><a href="mailto:skjain@avaya.com">skjain@avaya.com</a></td>
</tr>
</tbody>
</table>

- **Review details**
- **Click Next**

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Review quantity Available

1. The Target Host ID will need to be entered. Use the same Host ID that was selected on slide 7. The Host ID will need to be in the specific format xx-xx-xx-xx-xx-xx. The only exception is Pre5.2 Modular Messaging.

2. Enter quantity to Re-host

3. Click Next

If a new license host is added you will need to enter the Mac Address.

The ability to change rehost quantities will depend on the setup of the products being activated.
1. Accept the EULA (End User Legal Agreement)
2. Enter email address for file delivery. License files for both systems (from and to) will be sent to the email address. Files need to be installed on both systems for the changes to take effect.
3. Enter additional notes if necessary. Click Finish.
Confirm Re-host details. Obtain the license file for the new machine.