



LICENSE ACTIVATION

This document will show you how to activate licenses in PLDS.

In order to perform an activation, user will need a SAP order and the Host ID for the server.

Both the SAP order and the License Host will need to be listed under the same Company ID.

Search for the order

Go to Assets – View entitlements to look for the order.

AVAYA Home Assets Activation Reports Administration Help Log out

Home
Florescia Ederli
Please click here to go to the Avaya Product Licensing and Delivery System documentation and information.

Logged in as:
Florencia Ederli

- Home
- Assets
- Activation
- Reports
- Administration
- Help
- Log out

Quick Actions

To begin, provide the License Activation Code (LAC), then click Activate. The License Host for the activation can also be provided.

*LAC(s): Add more LACs

License Host:

Activate **View Activation Record** **Rehost/Move** **Regenerate License/Key**

Asset Mgmt	Activation Mgmt	Reports
Asset Dashboard	Activation Dashboard	Reports
View Entitlements	View Activation Record	
Move Entitlements	Activate	
More...	More...	

Administration

- [My Profile](#)
- [My Users](#)
- [My Company](#)
- [More...](#)

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Search Entitlements

The easiest way to search for a SAP order in PLDS is by using the LAC code.

Orders can also be found by SAP Order #, Sold To #, etc. Some other options can be found under [Advanced Search].

The screenshot shows the Avaya Search Entitlements web interface. At the top left is the Avaya logo. A navigation bar contains links for Home, Assets, Activation, Reports, Administration, Help, and Log out. On the left side, a sidebar shows the user is logged in as 'Fiorenza Ederli' and lists navigation options: Home, Assets (with sub-links for Asset Dashboard, View Entitlements, Move Entitlements, Channel Transfer, Transfer Entitlements, Create Entitlements, and View Downloads), Activation, Reports, Administration, Help, and Log out. The main content area is titled 'Search Entitlements' and includes a 'Return' button. Below the title, there are instructions: 'To view Guardian SPDR related entitlements, click on [Advanced Search] and select YES in the Guardian SPDR field. When the results list is displayed, scroll to the right to see the Support End Date and the Guardian SPDR flag.' and 'To display additional search criteria, click Advanced Search. Click here for additional Search Tips.' A note indicates that the '%' symbol indicates wildcard search. The search form contains several fields: '%Company:' (empty), '%Group name:' (empty), '%Group ID:' (empty), '%LAC:' (filled with '12I23920178F7F5A1AADFEDB'), 'Application:' (dropdown menu), 'Product:' (dropdown menu with a note '(Cannot display the entire list. To filter the list, type the value.)'), and 'Status:' (dropdown menu with 'Available or Active' selected). At the bottom of the form are two buttons: 'Search Entitlements' and '[Advanced Search]'. At the very bottom of the page, there are links for 'Terms of Use' and 'Privacy Statement', and a copyright notice: '© 2010 Avaya Inc. Use of this site indicates you accept the'.

Activate

Select one of the available entitlements and click on Options – Activate.



Search Entitlements ?

[Return](#)

To view Guardian SPDR related entitlements, click on [Advanced Search] and select YES in the Guardian SPDR field. When the results list is displayed, scroll to the right to see the Support End Date and the Guardian SPDR flag.

To display additional search criteria, click Advanced Search. [Click here for additional Search Tips.](#)

%indicates wildcard search

%Company:

%Group name:

%Group ID:

%LAC:

Application:

Product: (Cannot display the entire list. To filter the list, type the value.)

Status: Available or Active

Search Entitlements [\[Advanced Search\]](#)

Showing: 1-12 of 12 [Create new entitlement](#) [View Asset Dashboard](#) [Download results \(Up to 250 rows\)](#)


Options	Entitlement	Company	Group Name-ID	Application	Product	Product ID	Title	Version	Entitlement T
View Options	2920326	AVAYA	AVAYA-AVAYA1	Application Enablement Services	DMCC DMC	227606	APPL ENBLMNT 5.X DMCC FULL LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	DMCC DMC	227608	APPL ENBLMNT 5.X DMCC BASIC LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	DMCC DMC	227611	APPL ENBLMNT 5.X FOR DMCC PARTNER LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	AEC UNIFIED DESKTOP	227613	APPL ENBLMNT 5.X UNIFIED DESKTOP LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	TSAPI USERS	227571	APPL ENBLMNT 5.X BASIC TSAPI RTU LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	TSAPI USERS	227572	APPL ENBLMNT 5.X PROPRIETARY TSAPI LIC.DS.CU	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	CVLAN ASAI	227578	APPL ENBLMNT 5.X CVLAN RTU LIC.DS	5	License
View Options	2920326	YA	AVAYA-AVAYA1	Application Enablement Services	CVLAN ASAI	227622	CUSTOM SOFTWARE RTU RUSSIA SORM CALLVISOR AES 5.X	5	License
View Options	2920334	AVAYA	AVAYA-AVAYA1	Communication Manager	CM IP Endpoint Application Programming Interface	227607	AES CMAPI_IP_APL_A_PLDS ENABLE FOR CM6+	ANY	License
View Options	2920335	AVAYA	AVAYA-AVAYA1	Application Enablement Services	AES Software Support or Maintenance	AES_R6_SS	Software Support Entitlement for Application Enablement Services Release 6	6	Software Supp
View Options	2920336	AVAYA	AVAYA-AVAYA1	Application Enablement Services	AES Software Support or Maintenance	AES_PP_UPGRADE	Prepaid Upgrade Entitlement for Application Enablement Services	ANY	Support Pckg U
View Options	2920337	AVAYA	AVAYA-AVAYA1	Application Enablement Services	AES Software Support or Maintenance	AES_PP_SA_UPGRADE	Prepaid Upgrade Entitlement for Application Enablement Services	ANY	Support Pckg U

Showing: 1-12 of 12 [Create new entitlement](#) [View Asset Dashboard](#) [Download results \(Up to 250 rows\)](#)

Logged in as:
Florencia Ederli
 Home
 Assets
 - Asset Dashboard
 ▶ View Entitlements
 - Move Entitlements
 - Channel Transfer
 - Transfer Entitlements
 - Create Entitlements
 - View Downloads
 Activation
 Reports
 Administration
 Help
 Log out

Select the entitlements

You will see a list of all Available entitlements under the order; you will need to select the ones you want to activate. Once the entitlements are selected, click on Activate.



[Home](#)
[Assets](#)
[Activation](#)
[Reports](#)
[Administration](#)
[Help](#)
[Log out](#)

Logged in as:
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Home

Assets

- Asset Dashboard
- ▶ View Entitlements
- Move Entitlements
- Channel Transfer
- Transfer Entitlements
- Create Entitlements
- View Downloads

Activation

Reports

Administration

Help

Log out

Search Entitlements to Activate ?

[Return](#)

To search entitlements, provide search criteria, then click Search Entitlements. To display additional search criteria, click Advanced Search. In the results, click the check box next to each entitlement to activate, then click Activate. [Click here for additional Search Tips.](#)

LAC: [\[Clear LACs\]](#) [\[Add more LACs\]](#)

%Company:

%Business Partner:

Application:


[Search Entitlements](#) [\[Advanced Search\]](#)

Showing: 1-9 of 9 [Activate](#) [Select All](#) [Clear All](#)

Entitlement	Group	Avail Qty	Total Qty
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X DMCC FULL LIC:DS,CU <small>Product ID:227606; DMCC DMCC; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X DMCC BASIC LIC:DS,CU <small>Product ID:227608; DMCC DMCC; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X FOR DMCC PARTNER LIC:DS,CU <small>Product ID:227611; DMCC DMCC; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X UNIFIED DESKTOP LIC:DS,CU <small>Product ID:227613; AEC UNIFIED DESKTOP; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X BASIC TSAPI RTU LIC:DS,CU <small>Product ID:227571; TSAPI USERS; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X PROPRIETARY TSAPI LIC:DS,CU <small>Product ID:227572; TSAPI USERS; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> APPL ENBLMNT 5.X CVLAN RTU LIC:DS <small>Product ID:227578; CVLAN ASAI; Version:5; License</small>	AVAYA	10	10
<input checked="" type="checkbox"/> CUSTOM SOFTWARE RTU RUSSIA SORM CALLVISOR AES 5.X <small>Product ID:227622; CVLAN ASAI; Version:5; License</small>	AVAYA	10	10
<input type="checkbox"/> Entitlement			
<input type="checkbox"/> AES CMAPI IP_API_A PLDS ENABLE FOR CM6+ <small>Product ID:227607; CM IP Endpoint Application Programming Interface; Version:ANY; License</small>	AVAYA	10	10

Showing: 1-9 of 9 [Activate](#) [Select All](#) [Clear All](#)

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Select the Host

You will see a list of available license hosts under the Company ID, you can either select one of them or create a new one. In order to create a new one, click on [Add a License Host].

AVAYA Home Assets Activation Reports Administration Help Log out

Logged in as:
Florencia Ederli

Home
Assets
- Asset Dashboard
▶ View Entitlements
- Move Entitlements
- Channel Transfer
- Transfer Entitlements
- Create Entitlements
- View Downloads
Activation
Reports
Administration
Help
Log out

Search Entitlements to Activate ?

Return

Search License Hosts ?

Select the license host to use for the activation. To display additional search criteria, click Advanced Search. To define a new License Host, click Add a License Host. ATTENTION: If you have one WebLM Host Server, do NOT create a new Host in PLDS with the same Host ID, instead, activate the entitlements on the existing Host. [Click here for additional Search Tips.](#)

%Indicates wildcard search

%License Host:

Host ID:

Search License Hosts Cancel [Advanced Search] **Add a License Host**

Showing: 1-10 of 300+ | Next > [Add a License Host](#)

Select	▲ License Host	Host ID
Select	*TEMP* VP BCP Pilot [View summary] [Edit]	00-0C-29-C7-50-8C
Select	00 16 3E 2A A6 5D [View summary] [Edit]	00-16-3E-2A-A6-5D
Select	00 1b 4f 11 2c 7f [View summary] [Edit]	
Select	00-00-00-00-00-00 [View summary] [Edit]	00-50-56-BB-04-59
Select	00-00-00-00-00 [View summary] [Edit]	00-16-3E-96-55-D0
Select	00-07-3b-dd-8b-09 [View summary] [Edit]	
Select	00-0C-29-16-A4-16 [View summary] [Edit]	00-0C-29-16-A4-16
Select	00-0C-29-42-02-56 [View summary] [Edit]	00-0C-29-42-02-56
Select	00-0C-29-42-CA-8A [View summary] [Edit]	00-0C-29-42-CA-8A, F0-DE-F1-4A-ED-D7
Select	00-0C-29-65-93-68 [View summary] [Edit]	00-0C-29-65-93-68

Showing: 1-10 of 300+ | Next > [Add a License Host](#)

Group	Avail Qty	Total Qty
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10
AVAYA	10	10

Click Next



Upgrade (00 1b 4f 11 2c 7f) ?

- Logged in as:
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- Home
 - Assets
 - Asset Dashboard
 - ▶ View Entitlements
 - Move Entitlements
 - Channel Transfer
 - Transfer Entitlements
 - Create Entitlements
 - View Downloads
 - Activation
 - Reports
 - Administration
 - Help
 - Log out



Registration Summary - Click Change to select a different Registered User.

Company Name-ID	User Name
AVAYA - AVAYA 211 Mt. Airy Road ALL DOWNLOADS, NJ 07920 United States	Florencia Ederli 211 Mt. Airy Road ALL DOWNLOADS, NJ 07920 United States federli@avaya.com [Change]



Select the upgrade option

Depending on the release for the entitlements, you may have the option to upgrade them. There are different upgrade options: paid and pre-paid.

If you get these options, you will need to select one from the list. You can also choose to keep the entitlements on the existing version.

The screenshot shows the Avaya web interface for the 'Upgrade' process. At the top, the Avaya logo is on the left, and navigation links for Home, Assets, Activation, Reports, Administration, Help, and Log out are on the right. Below the navigation bar, the page title is 'Upgrade' with a sub-identifier '(00 1b 4f 11 2c 7f)' and a help icon. A progress bar indicates the current step is 'Upgrade', with other steps being Search, Register, Activate, Confirm, and Complete. On the right side of the progress bar are buttons for 'Cancel >>', 'Back >', and 'Next >>'. The main content area is titled 'Upgrade Path Selection' and contains the instruction: 'If multiple upgrade paths are available, select the upgrade path, then click Select. If there is only a single upgrade path, click Next.' Below this, there is a dropdown menu labeled 'Upgrade path selection:' with a 'Select' button to its right. The dropdown menu is open, showing three options: 'AES to R6.0 Paid Upgrade Master1', 'AES to R6.0 Pre-Paid Upgrade (SSU) Master1', and 'Stay on existing version'. The 'Stay on existing version' option is highlighted in blue. At the bottom right of the main content area are buttons for 'Cancel >>', 'Back >', and 'Next >>'. On the left side of the page, there is a sidebar menu for the user 'Florescia Ederli', listing various navigation options like Home, Assets, View Entitlements, Move Entitlements, Channel Transfer, Transfer Entitlements, Create Entitlements, View Downloads, Activation, Reports, Administration, Help, and Log out.

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Select the quantity for the licenses

Choose the amount of each entitlement you want to activate.

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Home
Assets
- Asset Dashboard
▶ View Entitlements
- Move Entitlements
- Channel Transfer
- Transfer Entitlements
- Create Entitlements
- View Downloads
Activation
Reports
Administration
Help
Log out

Home Assets Activation Reports Administration Help Log out

Activate Entitlements ?

Search Register Upgrade **Activate** Confirm Complete

Cancel >> Back >> Next >>

Enter the required information and then click Next. ATTENTION: If you have one WebLM Host Server, do NOT create a new Host in PLDS with the same Host ID, instead, activate the entitlements on the existing Host. Enter the Host ID exactly as it appears on the WebLM Server Properties page. [Click here for more information on the Host ID.](#)

License Host	License Host Information
00 1b 4f 11 2c 7f	* Host ID (format XX-XX-XX-XX-XX-XX): 00-1b-4f-11-2c-7f
2nd Host ID (Per EULA, only for use on duplicated systems):	

Activate all Clear all

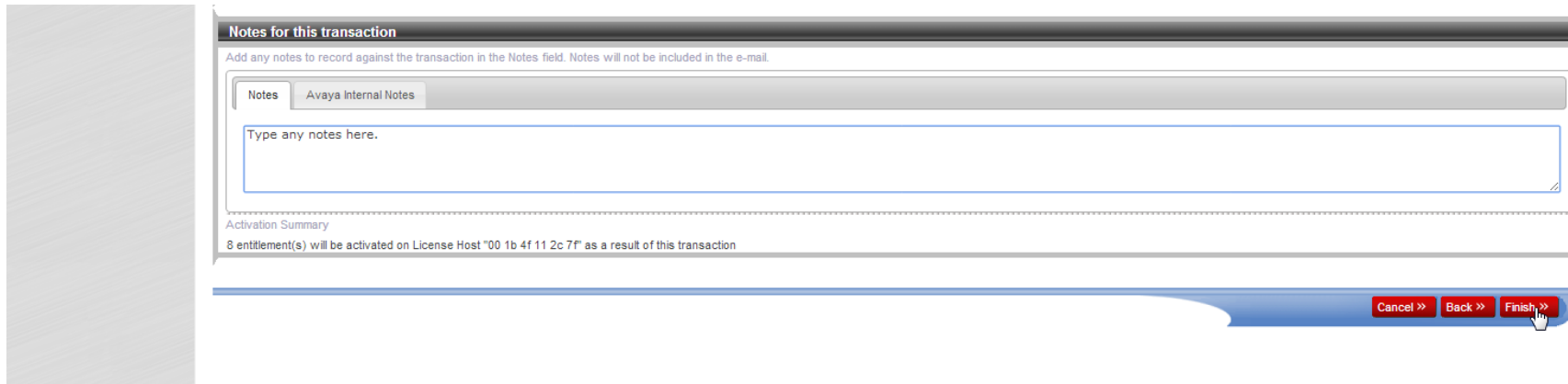
Qty	Avail	Installed	Entitlement	
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X BASIC TSAPI RTU LIC:DS, CU Product ID:227571; TSAPI USERS; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X CVLAN RTU LIC:DS Product ID:227578; CVLAN ASA; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X DMCC BASIC LIC:DS, CU Product ID:227608; DMCC DMC; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X DMCC FULL LIC:DS, CU Product ID:227606; DMCC DMC; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X FOR DMCC PARTNER LIC:DS, CU Product ID:227611; DMCC DMC; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X PROPRIETARY TSAPI LIC:DS, CU Product ID:227572; TSAPI USERS; Version:5; License	Remove
10	10 for a production license	0 for a production license	APPL ENBLMNT 5.X UNIFIED DESKTOP LIC:DS, CU Product ID:227613; AEC UNIFIED DESKTOP; Version:5; License	Remove
10	10 for a production license	0 for a production license	CUSTOM SOFTWARE RTU RUSSIA SORM CALLVISOR AES 5.X Product ID:227622; CVLAN ASA; Version:5; License	Remove

Activate all Clear all

Cancel >> Back >> Next >>

Finish

Add any notes if necessary and click on Finish.



The screenshot shows a web interface for adding notes to a transaction. On the left is a grey sidebar. The main content area has a header "Notes for this transaction" and a sub-header "Add any notes to record against the transaction in the Notes field. Notes will not be included in the e-mail." Below this is a tabbed interface with "Notes" and "Avaya Internal Notes" tabs. A text area with the placeholder "Type any notes here." is present. Below the text area is an "Activation Summary" section with the text "8 entitlement(s) will be activated on License Host '00 1b 4f 11 2c 7f' as a result of this transaction". At the bottom right of the form are three buttons: "Cancel >>", "Back >>", and "Finish >>". A mouse cursor is pointing at the "Finish >>" button.

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