



LICENSE DEACTIVATION

This document will show you how to deactivate licenses in PLDS.

In order to perform a deactivation, user will need the Host ID for the server.

Once deactivated, licenses become automatically Available.

Search for the Host ID

Go to Activation – De-activate.

The screenshot displays the Avaya Activation Management web interface. At the top, the Avaya logo is on the left, and a navigation menu includes Home, Assets, Activation, Reports, Administration, Help, and Log out. A secondary menu is open under 'Activation', listing options: Activation Dashboard, View Activation Record, Activate, Upgrade, Rehost/Move, Regenerate, De-Activate, Transfer License Host, and Troubleshooting License. A mouse cursor is positioned over the 'De-Activate' option. Below the menu, a 'Quick Activation' section contains a text box for a License Activation Code (LAC) and a button to 'Add more LACs'. Below this are four buttons: 'Activate', 'View Activation Record', 'Rehost/Move', and 'Regenerate License/Key'. The main content area is divided into three columns: 'Asset Mgmt' (Asset Dashboard, View Entitlements, Move Entitlements, More...), 'Activation Mgmt' (Activation Dashboard, View Activation Record, Activate, More...), and 'Reports' (Reports). A sidebar on the left shows the user is logged in as 'Florenca Ederli' and lists navigation options: Home, Assets, Activation, Reports, Administration, Help, and Log out. At the bottom, there are links for 'Terms of Use' and 'Privacy Statement', and a copyright notice for Avaya Inc. 2010.

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Search for the License Host

The easiest way to search for the License Host is by using the Host ID (which is the MAC address from the server), but it's not the only method.

Hosts can also be found by License Host (name given to the machine in PLDS), Sold To #, etc. Some other options can be found under [Advanced Search].

AVAYA Home Assets Activation Reports Administration Help Log out

Logged in as:
Florenca Ederli

- Home
- Assets
- Activation
 - Activation Dashboard
 - View Activation Record
 - Activate
 - Upgrade
 - Rehost/Move
 - Regenerate
 - ▶ De-Activate
 - Transfer License Host
 - Troubleshooting License
- Reports
- Administration
- Help
- Log out

Search Activation Records to De-Activate ?

[Return](#)

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. [Click here for additional Search Tips.](#)

%indicates wildcard search

To view Activation Record information, you must at least provide a Company, License Host, Host ID, or LAC.

%Company:

%License Host:

Host ID:

%Group name:

%Group ID:

Application:

[Search Activation Records](#) [\[Advanced Search\]](#)

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De-Activate

Click on [De-Activate] under the selected host.

AVAYA Home Assets Activation Reports Administration Help Log out

Search Activation Records to De-Activate ?

[Return](#)

To search activation records, provide search criteria, then click Search Activation Records. To display additional search criteria, click Advanced Search. [Click here for additional Search Tips.](#)

%indicates wildcard search

%Company: AVAYA -- ALL DOWNLOADS; NJ; United States

%License Host:

Host ID: 00-0C-29-42-CA-8A


%Group name:

%Group ID:

Application:

[\[Advanced Search\]](#)

Showing: 1-1 of 1

	License Host	Host ID	Applications
De-Activate	 00-0C-29-42-CA-8A [View summary] [Edit]	00-0C-29-42-CA-8A, F0-DE-F1-4A-ED-D7	Communication Manager, Session Manager, Communication Manager Messaging, Presence Services

Showing: 1-1 of 1

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Click Next



De-Activate (00-0C-29-42-CA-8A) ?

- Logged in as:
Florencia Ederli
- Home
- Assets
- Activation
 - Activation Dashboard
 - ▶ View Activation Record
 - Activate
 - Upgrade
 - Rehost/Move
 - Regenerate
 - De-Activate
 - Transfer License Host
 - Troubleshooting License
- Reports
- Administration
- Help
- Log out

Search **Register** Details Confirm Complete

Cancel >> Next >>

Registration Summary - Click Change to select a different Registered User.

Company Name-ID	User Name
AVAYA - AVAYA 211 Mt. Airy Road ALL DOWNLOADS, NJ 07920 United States	John Deavers 211 Mt. Airy Road Basking Ridge, NJ 07920 United States deavers@avaya.com [Change]

Cancel >> Next >>

Select the licenses

Select the licenses you want to deactivate and click on Next.

The screenshot shows the Avaya De-Activate web interface. At the top, the Avaya logo is on the left, and navigation links (Home, Assets, Activation, Reports, Administration, Help, Log out) are on the right. Below the logo, the page title is "De-Activate (00-0C-29-42-CA-8A)". A progress bar at the top indicates the current step is "Details", with other steps being "Search", "Register", "Confirm", and "Complete". On the far right of the progress bar are "Cancel >>", "Back >>", and "Next >>" buttons.

On the left side, there is a sidebar menu with the following items: "Logged in as: Florencia Ederli", "Home", "Assets", "Activation", "- Activation Dashboard", "▶ View Activation Record", "- Activate", "- Upgrade", "- Rehost/Move", "- Regenerate", "- De-Activate", "- Transfer License Host", "- Troubleshooting License", "Reports", "Administration", "Help", and "Log out". A red circle highlights the "De-Activate" menu item.

The main content area contains instructions: "Enter the required information and then click Next. ATTENTION: If you have one WebLM Host Server, do NOT create a new Host in PLDS with the same Host ID, instead, activate the entitlements on the existing Host. Enter the Host ID exactly as it appears on the WebLM Server Properties page. Click here for more information on the Host ID." Below this is a "License Host" section with a text input field containing "00-0C-29-42-CA-8A" and a "Disable machine" checkbox. There are "View current", "De-Activate All", and "Clear all" buttons.

The main section is a table of licenses to be deactivated:

Communication Manager		
Qty to De-Activate	Avail Qty to De-Activate	Entitlement
<input type="text" value="300"/>	300 for a non-production license	AVAYA AURATM ENT ED R6 INTERNAL LIC:10000TDM-NU;12000IPSTA;8000IPTRK;5200AGT-CU Product ID:225144; CM Enterprise Internal; Version:6; License; <i>Expire Date:Apr 1, 2016</i>
<input type="text" value="195"/>	195 for a non-production license	AVAYA AURATM ENT ED R6 INTERNAL LIC:10000TDM-NU;12000IPSTA;8000IPTRK;5200AGT-CU Product ID:225144; CM Enterprise Internal; Version:6; License; <i>Expire Date:Feb 1, 2020</i>

Communication Manager Messaging		
Qty to De-Activate	Avail Qty to De-Activate	Entitlement
<input type="text" value="1"/>	1 for a non-production license	CMM R6 W/ CM R6 EE LIC NEW NON PROD Product ID:229457_NPROD; CMM Mailboxes - Embedded Offer; Version:6; License; <i>Expire Date:Nov 1, 2015</i>

Presence Services		
Qty to De-Activate	Avail Qty to De-Activate	Entitlement
<input type="text" value="300"/>	300 for any license type	COLLABORATION SUITE R6 PRESENCE SERVICES R6 /E LIC:CU Product ID:270853; Maximum Homed Users; Version:6; License; <i>Expire Date:Apr 1, 2016</i>

Session Manager		
Qty to De-Activate	Avail Qty to De-Activate	Entitlement
<input type="text" value="300"/>	300 for a production license	COLLABORATION SUITE R6 SESSION MANAGER SIP CONN R6 /E LIC:CU Product ID:270852; SIP SM Connections; Version:6; License; <i>Expire Date:Apr 1, 2016</i>

At the bottom of the table, there are "De-Activate All" and "Clear all" buttons. At the bottom right of the page, there are "Cancel >>", "Back >>", and "Next >>" buttons.

Finish

Add any notes if necessary and click on Finish.

Logged in as:
Florencia Ederli

- Home
- Assets
- Activation
 - Activation Dashboard
 - ▶ View Activation Record
 - Activate
 - Upgrade
 - Rehost/Move
 - Regenerate
 - De-Activate
 - Transfer License Host
 - Troubleshooting License Reports
- Administration
- Help
- Log out

Search Register Details **Confirm** Complete

Cancel >> Back >> Finish >>

Legal Notice

The Avaya EULA must be accepted in order to complete this transaction.

THIS END USER LICENSE AGREEMENT ("SOFTWARE LICENSE TERMS") GOVERNS THE USE OF AVAYA'S PROPRIETARY SOFTWARE and Third-party proprietary software. READ THESE SOFTWARE LICENSE TERMS CAREFULLY, IN THEIR ENTIRETY, BEFORE INSTALLING, DOWNLOADING OR USING THE AVAYA SOFTWARE (AS DEFINED BELOW), BY INSTALLING, DOWNLOADING

By checking the box you acknowledge that you have read, understand and accept the terms of the Avaya EULA.

Confirmation Information

To send the Activation Record with License/Key, enter the e-mail addresses in the field below. Use commas to separate multiple addresses. Add any comments to include in the e-mail in the Comment field.

Do not email Activation Record to registered user

Result output: Email and key files

Email to: (Multiple separated by commas)

Language: English

Comments:

Notes for this transaction

Add any notes to record against the transaction in the Notes field. Notes will not be included in the e-mail.

Notes Avaya Internal Notes

Leave any needed notes here.

Activation Summary

5 Products will be De-Activated from License Host "00-0C-29-42-CA-8A" as a result of this transaction

Cancel >> Back >> Finish >>