



## IP Office Technical Tip

**Tip No:** 214

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**Region:** Global

### IP Office Knowledge Base

Avaya wish to advise customers that the IP Office Knowledge Base contains the most up to date source of documentation and technical information available for the IP Office product and applications.

The IP Office Knowledge Base can be found at the following address:

<http://marketingtools.avaya.com/knowledgebase/>

Feedback for the Knowledge Base content can be send directly to the IP Office Technical Publication team by using the feedback button “✉” which, can be found at the top of most pages:

The screenshot shows a Windows Internet Explorer browser window displaying the IP Office Knowledge Base website. The page title is "IP Office Knowledge Base - Windows Internet Explorer". The address bar shows "http://marketingtools.avaya.com/knowledgebase/". The website header features the Avaya logo and "Enterprise Portal". The main content area is titled "IP Office Installation" and "IP500 Card Installation". It includes a diagram of the IP500 control unit with expansion slots, a list of steps for installation, and a "Warnings" section. The "Warnings" section states: "1. Correct anti-static protection steps should be taken before handling circuit boards. 2. During this process power to the IP Office control unit must be switched off and disconnected." The "General Notes" section states: "1. Cards can be fitted in any order into any available slots. 2. It is recommended that cards are fitted from left to right. 3. There are restrictions to the number of supported cards of some types. When such a limit is exceeded, the right-most card of that type will not function. 4. Ensure that you use the labels supplied to identify the card fitted into the control unit."

When selected a dialog box will allow customers to send direct feedback specific to the currently viewed page:

**Knowledge Base Feedback Form - Windows Internet Explorer**

### Knowledge Base Feedback

We welcome your feedback and comments to improve and correct our documentation. Use the **Email Form** button to contact us. Alternatively print this form and use the contact information below to fax or post it to us.

Enter your comments here.

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**Details:**  
These details will help us identify and resolve problems. If you select **Email Form**, these details and your comments are automatically copied to the email.

- Project = IP Office Knowledge Base  
PageTitle = Manager  
File =  
[http://de307623vsvr90/knowledgebase/ipoffice/mergedProjects/manager/manager\\_overviewofmanager.htm](http://de307623vsvr90/knowledgebase/ipoffice/mergedProjects/manager/manager_overviewofmanager.htm)  
File Date = 10/09/2008 12:03:52  
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Browser Version = 4.0 (compatible; MSIE 7.0; Windows NT 5.1; .NET CLR 1.1.4322; .NET CLR 3.0.04506.30; .NET CLR 2.0.50727; .NET CLR 3.0.04506.648)

When feedback is submitted the IP Office Technical Publications Team will respond to both the feedback message and also to inform you when the necessary changes have been applied to the Knowledge Base. However, the Technical Publications team for IP Office cannot provide technical support for any product issues.

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