This document lists changes and corrections to the IA 770 INTUITY™ AUDIX® documentation. The earlier version of this documentation resides on the S8300 Media Server and S8700 Media Server Documentation Library CD, 555-234-825. This S8300 CD-ROM, which is shipped with the IA 770 INTUITY AUDIX CWY1 board and is available from the Avaya Publications Center, is not up-to-date with the current version of IA 770 INTUITY AUDIX software.

The IA 770 INTUITY AUDIX documentation in the revised S8300 R1.2 Media Server Library on the avaya.com/support web site has been changed to reflect the changes and corrections listed in this document.

Topics in which changes in documentation have occurred are as follows:

- “General” on page 1
- “Installation” on page 2
- “INTUITY AUDIX Basics” on page 5
- “Administration” on page 5
- “Maintenance” on page 7

General

1. The Enhanced List Application (ELA) is not available for IA 770 INTUITY AUDIX and has been removed from the documentation. References to ELA have been removed.
Installation

Print Versions of Documents

1. The installation documentation is now available as a printable guide. Additionally, a second printable guide is available for IA 770 INTUITY AUDIX installation on an S8300 R1.1. This type of installation requires a hard drive replacement.

Remove Old License and Authentication Files from the S8300 FTP Directory (Add-On of IA 770 INTUITY AUDIX to an Existing S8300)

1. The IA 770 INTUITY AUDIX installation procedures no longer say how and when to remove old license and authentication files. Instead, you must get the instructions from Chapter 5 of Installation and Upgrades for the Avaya™ G700 Media Gateway controlled by an Avaya™ S8300 Media Server or an Avaya™ S8700 Media Server, 555-234-100 Issue 2.

Prepare for the S8300 Upgrade (Add-On of IA 770 INTUITY AUDIX to an Existing S8300)

1. The IA 770 INTUITY AUDIX installation procedures have changed so that you prepare for the S8300 upgrade before you upload new license files, additional announcement sets or install the most recent S8300 software.

Installing the CWY1 Board

1. CWY1 board installation procedures have changed because you do not need to first log in and use the shutdown command from the SAT command prompt. Instead, just use the shutdown button on the S8300 Media Server. Additionally, the shutdown button's LED may not start flashing with just a quick press of the button. Instead, you may need to hold down the shutdown button until it starts flashing. Then release it.

Upload and Install Additional Announcement Sets (Add-On of IA 770 INTUITY AUDIX to an Existing S8300)

1. The IA 770 INTUITY AUDIX installation procedures now say to upload and install additional announcements sets after you load and install the most recent S8300 and MultiVantage software and complete the S8300/G700 upgrade.
Switch Administration

1. The switch administration and installation procedures have been changed to say that when you add messaging to Slot v8 in the S8300 Media Gateway screen, the specific gateway number may not always be 1. The media gateway number may be another number if the gateways are in a stack. If so, determine the number by counting from the bottom of the stack until you find the gateway that has the S8300. The bottom gateway is 1, the next higher gateway is 2, and so on.

2. Normally, when you administer the messaging voice ports of the CWY1 card, you need to change only two fields on the Station screen, Page 2. These fields are LWC Activation and Coverage Message Retrieval. These fields should be set to 
\( n \) (no). Otherwise, you normally use the defaults on the Station screen, Page 2.

   However, if messaging has problems because of more complex switch configurations, you may need to change some other values. These non-default values are listed in the Field Descriptions: Station Screen, Page 2.

3. In Creating a Unique Class of Restriction, the earlier documentation contained references to DCS Networking. IA 770 INTUITY AUDIX does not support other nodes in a DCS network.

   If your messaging system uses the Outcalling feature, you must set the Calling Party Restriction field to 
\( \text{none} \).

4. The switch administration procedures have changed to say that when you assign the switch number and extension length, use the Local Node Number on the Dial Plan Record screen for the switch number. The extension length can be from \( 3 \) to \( 10 \), not \( 7 \).

   Also, though the S8300 can have multiple extension lengths, the IA 770 INTUITY AUDIX can have only one uniform extension length.

Installing the IA 770 INTUITY AUDIX Software

1. You need to stop MultiVantage software before you install the INTUITY AUDIX software. It may not be apparent when the MultiVantage software has stopped. Therefore, the installation documentation has changed to say that to determine when the software has stopped, use the \texttt{statapp -c} command. But, be sure to stop the statapp command when MultiVantage stops by using the \texttt{CTRL + c} command.

2. When the IA 770 INTUITY AUDIX software has been installed, you do 
\( \textbf{not} \) need to verify it with the \texttt{echo $?} command. The system tells you automatically it has been installed.
3. You need to start MultiVantage software after you install the INTUITY AUDIX software. It may not be apparent when the MultiVantage software has started. To determine this, use the `statapp -c` command. But, be sure to stop the statapp command when MultiVantage stops by using the `CTRL + c` command.

4. You do not need to use the `vm_status` command to see if INTUITY AUDIX is running. The statapp command also shows when INTUITY AUDIX starts.

5. When you install additional announcement sets or languages, the system now reminds you to backup the system.

6. When you install announcement sets, check the software installation feedback to see if messaging was stopped. When the installation is complete, the Software Installation web page gives you the option to restart messaging (if it was stopped for the installation). You do not need to restart using the Start Messaging web page. Also, you do not restart the system, which reboots the S8300 as well as messaging.

Complete the G700 and S8300 Upgrades (Add-On of IA 770 INTUITY AUDIX to an Existing S8300)

1. It is recommended that you complete the G700 and S8300 software upgrades before you administer the S8300 Media Server for IA 770 INTUITY AUDIX communication.

Initial Administration of INTUITY AUDIX

1. To administer logins, you must log in as `dadmin`, not `craft`.
   
   You do not administer the browser login. This login is not available on IA 770 INTUITY AUDIX R1.

2. When you log in to the Messaging Administration Command Prompt screen, simple login and password prompts appear, not an SSH dialog box.

3. When you administer enhanced call transfer, you can enter two options in the Transfer Type field of the System Parameters Features screen. These are `enhanced_cover_0` or `enhanced_no_cover_0`.
   
   Additionally, you normally enter `subscriber` in the Transfer Restriction field, not `digits`.

System Acceptance Test

1. You do not need to test Internet Messaging. This feature is not available in this release.

2. To verify that language packages have been installed, you type the command `list annc_sets`, not `list announcements`. 
INTUITY AUDIX Basics

Logging In to the INTUITY AUDIX System

1. The browse login is not available in this release of IA 770 INTUITY AUDIX Messaging.
2. When you log in to the S8300 Media Server browser interface, the system displays two security screens, not just one.
3. The Suppress Alarm option appears only when you log in as craft.
   If you are logging in as vm, the system also prompts for a TERM type.
5. You cannot log in to the AUDIX Command Prompt screen only using Telnet. You must log in from the INTUITY AUDIX browser interface.
6. After you log out of the AUDIX Command Prompt screen, you must also select Return to Main or Logoff on the browser interface to exit the window. This action returns you to the INTUITY AUDIX main menu.
7. To change a system administrator password, you must log in as dadmin.

Administration

System Administration

1. The Verify System Status - System Verification web page displays different data than shown in the earlier documentation.
2. The Viewing Installed Software option is not available with this release of IA 770 INTUITY AUDIX Messaging.
3. The Voice Channel Monitor Display page shows voice channels from 0 to 7, not 0 to 8.

Messaging System Administration

1. On the Stop Messaging Software page, the Delayed option does not cause the system to wait 600 seconds before dropping calls. Instead, the system waits indefinitely for calls to the system to finish. If the system has to wait an unacceptable amount of time, you must select the Immediate option to stop the messaging software.
Networking Administration

1. For the Machine Profile screen, a note has been added that the total length of a prefix plus an extension cannot exceed 24 characters.

Internet Directory Administration

1. A note has been added that says:

If you enable the Internet Directory feature, any client with access to the feature can retrieve the email addresses of all users on the INTUITY AUDIX system. At a minimum, unauthorized access could result in INTUITY AUDIX users receiving a lot of unwanted email.

Therefore, it is recommended that you restrict access to Internet Directory by allowing access only for users or clients within your company's firewall or intranet.

Reports

1. The ELA Delivery Failure Report is not available because the Enhanced List Application is not available.

Backup and Restore

1. The following note has been added about the Backup Now.

The INTUITY AUDIX backup files can be quite large. As a result, your LAN network connection may fail during a backup now. In this case, you can run a scheduled backup instead, which allows the S8300 to handle breaks in the LAN connection and ultimately create a successful backup. To run a scheduled backup in case of a failed backup now, you can simply set the schedule to run on the current day of the week and 5 or 10 minutes in the future.

2. If you backup INTUITY AUDIX data to a Windows-based FTP server, then, when you need to restore the data, you must use the S8300 View Backup Log screen, not the S8300 View/Restore screen. See Performing a Restore (Windows-based FTP Server).

3. Notes have been included to say that backups via email are not recommended.
Maintenance

Replacing the CWY1 Board

1. You do not need to first log in and use the shutdown command from the SAT command prompt. Instead, just use the shutdown button on the S8300 Media Server.

   Additionally, the shutdown button's LED may not start flashing with just a quick press of the button. Instead, you may need to hold down the shutdown button until it starts flashing. Then release it.

Voice Equipment Diagnostics

1. For testing a voice port, the Voice Port Loop Around Test page is not available in this release.


   The Display Voice Equipment page always shows 8 as the Card Number, not 0 as was shown in the illustration in the earlier documentation.

3. Netwoos is not a state that appears on the Change State of Voice Equipment page because IA 770 INTUITY AUDIX uses TCP/IP for digital networking.

   Also, FOOS occurs because the CWY1 board has failed or a message sent from MultiVantage software indicates a port is out of service. FOOS is not related to T1 boards.

Recovery Procedures

1. When recovering from a disk crash, you load and install the S8300 software before you upload and install announcement sets.

Adding and Removing Software Packages

1. When you install additional announcement sets or languages, the system now reminds you to backup the system. It doesn't display a LAN option.

2. When you add software packages (usually only when you install announcement sets), check the software installation feedback to see if messaging was stopped. When the installation is complete, the Software Installation web page gives you the option to restart messaging (if it was stopped for the installation). You do not need to restart using the Start Messaging web page. Also, you do not restart the system, which reboots the S8300 as well as messaging.
3. When you remove a package, the system requests a confirmation that you want to remove the package.